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Hi <<First Name>>,

We are emailing you in relation to a property application that was previously submitted to Metropole Property Management using the 1form portal.

The application may have included your personal information because you were listed as an applicant for a residential property lease on a property managed by Metropole Property Management.

We have been notified by 1form Online Pty Ltd of some unusual activity on our 1form account. After an immediate investigation, it appears that Metropole Property Management's 1form account has been accessed by an unauthorised third party. We are contacting you because we have identified that your application form and attachments to the form may have been accessed by an unauthorised third party.

1form Online Pty Ltd and Metropole Property Management have taken steps to prevent any further access and don't have any evidence that your application form has been misused by a third party. We wanted to notify you out of an abundance of caution and because we take the safety, security and privacy of consumer details extremely seriously.

Depending on how you filled out your tenancy application, your application form and attachments may include personal information such as your name, contact details, employment information, identity documents and financial information. As a precautionary measure, we recommend that you take a number of steps to protect your personal details. This includes:

- If you are concerned that there may have been unauthorised activity on your accounts, we suggest you contact your bank and a credit reporting

- Equifax (formerly Veda): website - <https://www.mycreditfile.com.au>;
and
- Illion Credit Services: website
- <https://www.creditcheck.illion.com.au/>
- Monitoring your accounts and remaining alert to any unauthorised activity;
and
- Visiting StaySmartOnline (<https://www.staysmartonline.gov.au>) for more
resources on how to protect yourself online.

If you see anything suspicious or would like to discuss any specific concerns about your personal information, please contact 1form Online Pty Ltd on 03 8456 4341 or Metropole Property Management on 03 9591 8888 during standard AEST business hours.

Kind regards,

Metropole Property Management
Level 2, 181 Bay Street Brighton Vic 3186

If you would like to discuss this matter further, please contact Metropole Property Management on 03 9591 8888 or 1form Online Pty Ltd on 03 8456 4341 during standard AEST business hours.

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Hi <<First Name>>,

We are emailing you in relation to a property application submitted through 1form for a property managed by Raine & Horne Green Square.

We have noticed some unusual activity and after an immediate investigation, it appears that there may have been access by an unauthorised third party.

We are contacting you because we have identified that your application form and attachments to the form may have been accessed by an unauthorised third party. We have taken steps to prevent any further access and don't have any evidence that your application form has been accessed or misused by a third party. We wanted to notify you out of an abundance of caution and because we take the safety, security and privacy of customer and consumer details extremely seriously.

The team at Raine & Horne Green Square have been notified of the unusual activity and we have taken steps to further secure their 1form account.

As a precautionary measure, given your application form and attachments may include personal information such as your name, contact details, employment information, identity documents and financial information depending on how you filled out your application, we recommend that you take a number of steps to protect your personal details. This includes:

- If you are concerned that there may have been unauthorised activity on your accounts, we suggest you contact your bank and a credit reporting agency. Two national credit reporting agencies you can contact to obtain a report are:
 - Equifax (formerly Veda): website - [MyCreditFile.com.au](https://www.mycreditfile.com.au); and
 - Illion Credit Services: website - <https://www.creditcheck.illion.com.au/>

- Visiting StaySmartOnline (staysmartonline.gov.au) for more resources on how to protect yourself online.

If you see anything suspicious or would like to discuss any specific concerns about your personal information, please contact us on 03 8456 4341 during standard AEDT business hours.

Kind regards,

The 1form team

If you would like to discuss this matter further, please contact 1form Online Pty Ltd on 03 8456 4341 during standard AEDT business hours.

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Hi <<First Name>>,

We are emailing you in relation to a joint property application submitted to Shead Property real estate agency through the 1form portal.

We have been notified by 1form Online Pty Ltd of some unusual activity on our 1form account. After an immediate investigation, it appears that Shead Property's 1form account has been accessed by an unauthorised third party. We are contacting you because we have identified that your application form and attachments to the form may have been accessed by an unauthorised third party.

We have taken steps to prevent any further access and don't have any evidence that your application form has been accessed or misused by a third party. We wanted to notify you out of an abundance of caution and because we take the safety, security and privacy of customer and consumer details extremely seriously.

As a precautionary measure, given your application form and attachments may include personal information such as your name, contact details, employment information, identity documents and financial information depending on how you filled out your application, we recommend that you take a number of steps to protect your personal details. This includes:

- If you are concerned that there may have been unauthorised activity on your accounts, we suggest you contact your bank and a credit reporting agency. Two national credit reporting agencies you can contact to obtain a report are:
 - Equifax (formerly Veda): website - [MyCreditFile.com.au](https://mycreditfile.com.au); and
 - Illion Credit Services: website - <https://www.creditcheck.illion.com.au/>

- Visiting StaySmartOnline (staysmartonline.gov.au) for more resources on how to protect yourself online.

If you see anything suspicious or would like to discuss any specific concerns about your personal information, please contact Shead Property on 02 8448 1222 or 1form Online Pty Ltd on 03 8456 4341 during standard AEDT business hours.

Kind regards,

Shead Property

75 Archer Street, Chatswood, NSW 2067

If you would like to discuss this matter further please contact **Shead Property** on **02 8448 1222** or **1form Online Pty Ltd** on **03 8456 4341** during standard AEDT business hours.

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1form

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10/30/2019 - [Important update regarding a rental property application with Shead Property](#)

10/27/2019 - [Important update regarding a rental property application with Shead Property](#)

