

Culture24 Data sharing: Terms & Conditions

This document details the terms and conditions under which Culture24 makes data gathered from cultural venues and organisations available to the public and publishing partners via its data feeds.

More information on these services available at www.weareculture24.org.uk/services/data-sharing/

About Culture24

Culture24 (formerly 24 Hour Museum) operates independently on a not-for-profit basis and receives government funding. Culture24 publishes a number of websites including www.culture24.org.uk, www.show.me.uk and www.caboodle.org.uk and supports others such as www.engagingplaces.org.uk with technical infrastructure and data provision.

Culture24 is committed to furthering the cultural sector's digital agenda and helping to deliver better information on cultural opportunities to the public. Culture24 is a registered charity and is governed by a Board of Trustees.

How we gather data from providers

Culture24 gathers information (hereafter referred to as 'data') from providers via an online, password-protected interface called 'Direct Data Entry' (DDE). 'Providers' in this context are cultural institutions and organisations such as museums, galleries, archives, libraries, heritage sites, science centres, stately homes and other cultural venues.

What data do we gather and offer for re-use and re-publication?

Culture24 collects different types of data from its providers. Data collected consists of the following:

- Location information
- Venue type
- Contact details (public enquiry numbers and email addresses)
- Facilities (e.g. café, shop, disabled access)
- Services (e.g. commercial hire available, library loan service)
- Websites (urls and descriptions)
- Collections (overviews and names of key exhibits)
- Exhibitions (temporary or permanent)
- Events
- Resources (both formal and informal e.g. online courses, bookable tours, loan boxes)
- Objects (selected objects from collections)
- Representative images of any of the above

Data Sharing

By entering data into DDE, the provider, or individual acting on behalf of that provider, grants Culture24 full permission to openly publish and distribute all of that data in any way that it sees fit, in any context, in perpetuity. Culture24 pledges to do this appropriately and within the boundaries set out in this document.

Culture24 will automatically publish all data entered by providers into DDE onto its own websites as well as onto any partner sites that use the Culture24 publishing system. Culture24 will also make all data available for reuse and re-publication via a range of data feeds that will be managed and controlled by Culture24.

The explicit purpose of these data feeds is to allow the public and other publishers to build the data into their own services and systems beyond the Culture24 family of websites.

The purpose of this data sharing activity is to make high quality information accessible to the largest number of people online.

Data Feeds

The recommended way to access our data is via our 'restful' API. Access to this API is controlled via a key, which is issued with a partnership agreement to each data user. See further information on data sharing and technical options: <http://weareculture24.org.uk/services/data-sharing/>.

If you are interested in using our data feeds or have any other questions please contact Anra Kennedy - anra@culture24.org.uk

Administration costs and Licence fees

Agreements and Licenses are created and provided on a case-by-case basis and are dependent upon the technologies involved, the scale and depth of information being shared and the use to which the information will be put.

The terms of any licence will be agreed by Culture24 with all third parties based on:

- The scale and depth of the information being requested
- The level of input required to implement and administer the data-sharing arrangement
- The level of input required to maintain the collation, flow and validity of the requested information

Access to factual listings data is free, so long as this supports Culture24's aim of delivering information about cultural opportunities to the public.

Culture24 reserves the right to charge either an administration or licensing fee for the collation and provision of data for any third party to support sustainability of our services.

Sustainability

Maintaining the Culture24 database and provider network is costly and time-consuming. As such, any income generated from the collection of administration or licensing fees will be used to support, maintain and develop the Culture24 publishing system or invested in furthering its charitable aims.

Data sharing etiquette

By making use of the Culture24 data feeds you the publisher agree that you shall not interfere with or disrupt (or attempt to interfere with or disrupt) the Culture24 service or servers or networks connected to this service, or to disobey any requirements, procedures, policies or regulations of networks connected to this service; or provide any information to Culture24 that is false or misleading or that you do not have the right to disclose.

If you are at all unsure as to the suitability of any content you are uploading to DDE or extracting from our database then please contact Culture24 [FORM LINK]

Culture24 accepts no responsibility for any data entered into DDE and thereafter withdrawn by a DDE provider that has already been incorporated into other third party services.

Whose responsibility is it to ensure data is accurate and up to date?

The accuracy of data uploaded by providers is the sole responsibility of that provider. Culture24 accepts no responsibility for the accuracy of any data inputted by providers, including by individuals acting on behalf of the provider.

It is the sole responsibility of the provider to ensure that they hold the full copyright to any data entered into the Culture24 DDE system. This includes the use of all images uploaded to the system. By entering the data into the Culture24 DDE system, the provider assumes automatic responsibility for any copyright dispute arising from data entered by themselves or individuals acting on behalf of that provider.

Amendment of the Terms

Culture24 reserves the right to amend these Terms from time to time at our sole discretion. If you have registered as a user of DDE or as a publisher accessing our data feeds, we shall notify you of any material changes to these Terms (and the effective date of such changes) by sending an email to the named contact we hold for your organisation.