

# 2023-2024

 **REGIONAL TRANSPORTATION  
COORDINATION PLAN**

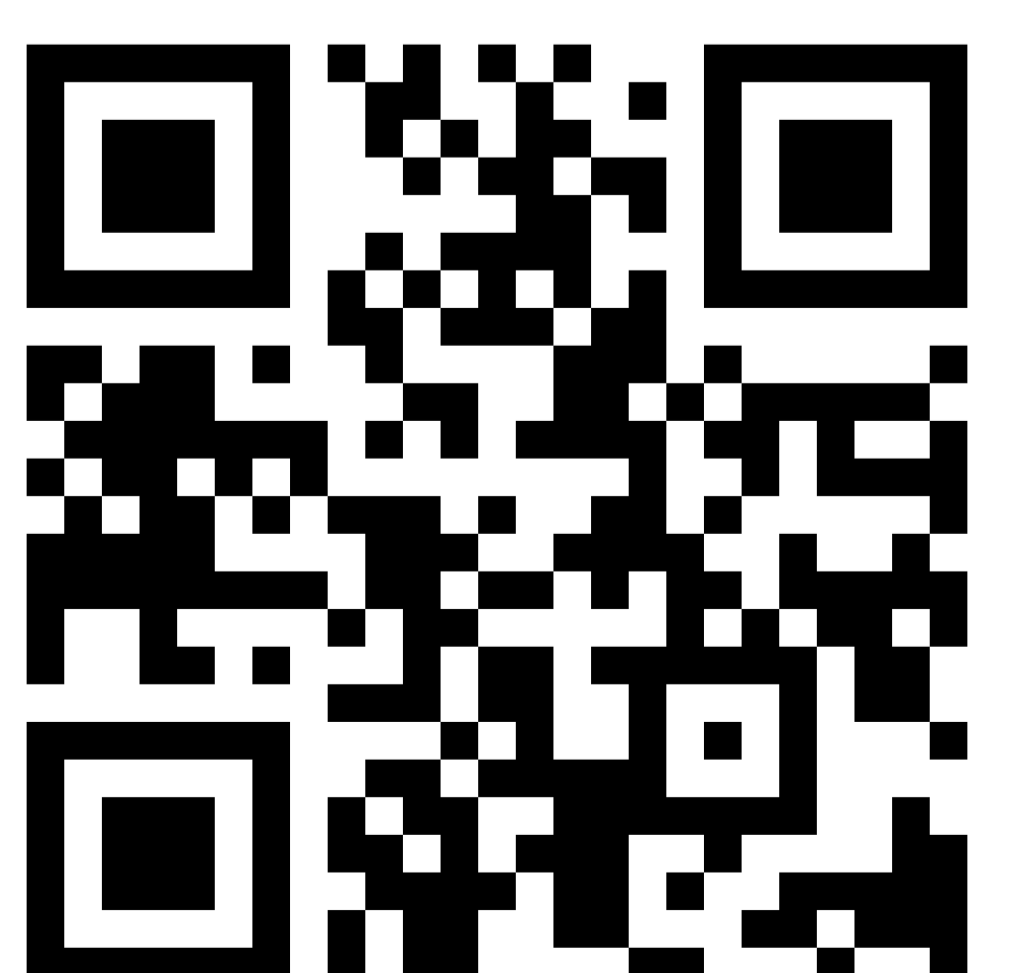
Arizona Council of Governments Region VI  
Serving Cochise, Graham, Greenlee and Santa Cruz Counties



**SouthEastern Arizona  
Governments Organization**

1403 W. Hwy 92, Bisbee, AZ 85603

[www.seago.org](http://www.seago.org)  
[www.seagomobility.org](http://www.seagomobility.org)





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## Introduction

Federal Transit Law requires that projects selected for funding under the Elderly Individuals and Individuals with Disabilities (Section 5310) programs be derived from a locally developed, coordinated public transit-human services transportation plan. The purpose of the plan is to identify the transportation needs of individuals with disabilities, older adults, and people with low incomes, provide strategies for meeting these needs, and prioritize transportation services for funding and implementation.

SEAGO recognizes that the transit environment is dynamic and ever changing. As a result, SEAGO reviews and updates the plan on a bi-annual basis. This Plan Update includes updated regional demographic data, transit capacity building strategies, as well as updated information on new and existing transportation providers serving the transportation dependent and disadvantaged populations in the region.

SEAGO utilizes a process that includes representatives of public, private and nonprofit transportation and human services providers, elected officials, and public participation identify transit needs/service gaps and to establish priorities in order to make informative funding decisions for specialized transportation services.

This plan update will focus on the 2021-2022 State fiscal years and will be updated once again in January of 2023.

## Title VI

SEAGO is committed to ensuring that no person is discriminated against on the grounds of race, color, national origin, sex, age, disability, limited English proficiency, or low-income status as provided by Title VI of the Civil Rights Act of 1964, The Civil Rights Restoration Act of 1987, Section 504 of the Rehabilitation Act of 1973, Americans with Disabilities Act of 1990 (ADA), Executive Order 12898 (Environmental Justice), Executive Order 13166 (Limited Proficiency), Code of Federal Regulations 49 Part 21, Code of Federal Regulations 23 part 200, and Code of Federal Regulations Part 303.

SEAGO strives to ensure nondiscrimination in all of its programs and activities, whether those programs and activities are federally funded or not. As a sub-recipient of federal funding, SEAGO is responsible for initiating and monitoring Title VI activities, preparing required reports, technical assistance and training. SEAGO's consultants must also comply with this policy. SEAGO's Title VI Public Participation and Implementation Plan can be found at <http://www.seago.org/title-vi.html>.



# SEAGO TRANSPORTATION PROGRAM STAFFING

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## Regional Coordination Meetings

Cochise/Santa Cruz Counties - 2nd Thursday, bi-monthly at 10am in Benson

Graham/Greenlee Counties - 2nd Tuesday, bi-monthly at 10am in Safford

All County Regional Meeting -

Meeting schedules, agendas and minutes are available at [seagomobility.org](http://seagomobility.org)



## THE FEDERAL TRANSIT ADMINISTRATION (FTA)

Federal Transit Administration (FTA) Section 5300 Rural Public Transportation Programs provide funds for capital, administrative, operating, and training assistance to local public bodies and nonprofit organizations for the operation of public transportation services in non-urbanized areas. The following FTA Programs are available in the SEAGO Region:

### Section 5310 – Enhanced Mobility for Seniors and Individuals with Disabilities

The purpose of the Section 5310 Program is to improve mobility for seniors and individuals with disabilities by removing barriers to transportation service and expanding transportation mobility options. This program supports transportation services planned, designed, and carried out to meet the special transportation needs of seniors and individuals with disabilities in all areas – large urbanized (over 200,000), small urbanized (50,000-200,000), and rural (under 50,000). Eligible projects include both traditional capital investment and nontraditional investment beyond the Americans with Disabilities Act (ADA) complementary paratransit services. SEAGO has over 15 programs that receive Section 5310 funding.

### Section 5311- Rural Area Formula Grants

This program provides capital, planning, and operating assistance to states and federally recognized Indian tribes to support public transportation in rural areas with populations less than 50,000, where many residents often rely on public transit to reach their destinations. It also provides funding for state and national training and technical assistance through the Rural Transportation Assistance Program. Benson, Bisbee, and Douglas operate 5311 programs within the SEAGO Region.

### Section 5307 - Urbanized Area Formula Grant

The Urbanized Area Formula Funding program (49 U.S.C. 5307) makes Federal resources available to urbanized areas and to Governors for transit capital and operating assistance in urbanized areas and for transportation related planning. An urbanized area is an incorporated area with a population of 50,000 or more that is designated as such by the U.S. Department of Commerce, Bureau of the Census. Sierra Vista is the only 5307 operator within the SEAGO Region.

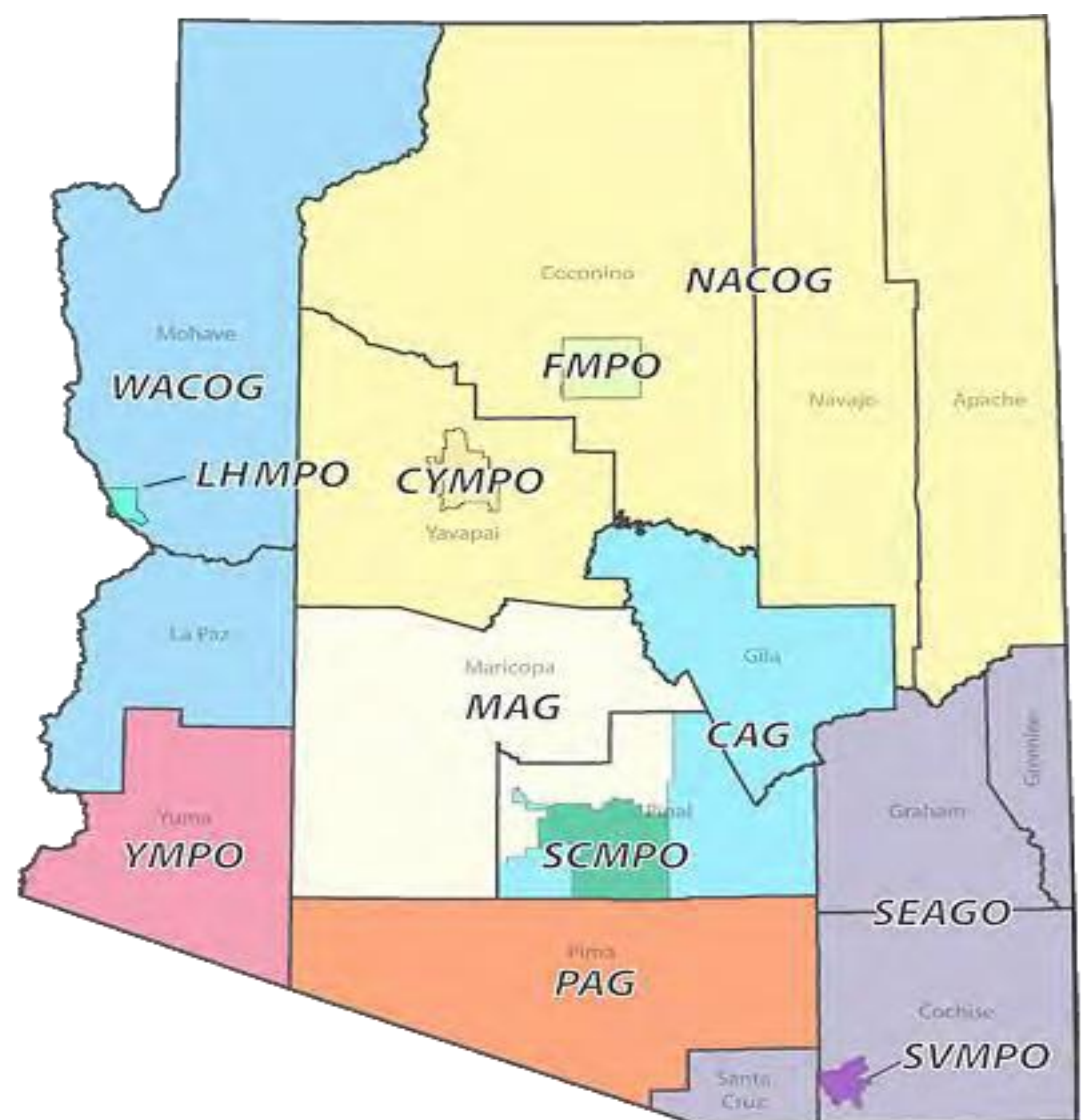
## SEAGO AND REGIONAL MOBILITY MANAGEMENT

SEAGO is a regional planning agency which performs and coordinates a variety of functions. Established in 1972, SEAGO is a 501(c) 3, nonprofit organization whose mission is to assist local governments in seeking cooperative solutions to area wide problems; to provide a forum for regional policy development and serve as a coordinating link between municipal, county, tribal, state, and federal agencies. SEAGO is one of six Arizona Councils of Governments (COGs). SEAGO serves the four counties of Cochise, Graham, Greenlee, and Santa Cruz. Together they comprise 13,946 square miles of rural area with per capita income below the state and national averages.

SEAGO's Regional Mobility Management program is a result of federal and state mandates for increased coordination efforts with a focus on expansion of services and greater cost efficiencies. The goals and objectives of the program include:

- Provide greater public access to transportation and transportation information;
- Provide support to existing local mobility managers and transportation providers;
- Identify ways to fill gaps in the provision of transportation services;
- Identify ways to ease barriers and reduce costs for transportation providers;
- Act as a conduit between transportation providers and transportation funders; and
- Act as an advocate for the development of federal, state, and local policy that supports the advancement of rural transportation opportunities and stated goals.

Within the SEAGO region, local governments and human services providers have come together in an effort to maximize scarce resources and build efficiencies that will better serve the residents of the area. In that same spirit, providers of public transit programs and special needs transportation services have conceived this coordination plan as a means to establish and improve transit and transportation services for the four county regions. This Coordination Plan was developed by the SEAGO Transportation Department in cooperation with transit and transportation providers throughout the region. The Plan has been approved by the SEAGO Executive Board and updates are submitted to ADOT on an annual basis.



## GOALS OF THE COORDINATION PLAN

The SEAGO Region Transit/Transportation Coordination Groups coordinate their efforts and communications in order to provide information and guidance to federal, state and local government officials as well as transportation/transit service providers for the purposes of policy development, decision making, and investments needed to create greater efficiencies, build capacities and address gaps in service.

In addition, the Coordination Plan serves as a catalog of transit and transportation services available in the region. Its content is made available on the SEAGO website [www.seagomobility.org](http://www.seagomobility.org) for use by the general public and by organizations serving persons in need of transit/transportation services.

As funding priorities shift during this uncertain economy, information shared on a region wide basis enables smaller agencies to coordinate with larger providers to cover gaps in service, and for all members to implement the best usage of monies, equipment, and personnel.

While each member organization has its own goals and objectives for its transit/ transportation programs, common issues are often served by collective solutions. The goal of this coordination plan can be summarized more simply as *a desire to meet the transit/transportation needs of the region's citizens in a safe, reliable, accessible manner that maximizes the use of resources and minimizes the cost to provide said services.*

## THE COORDINATION PROCESS

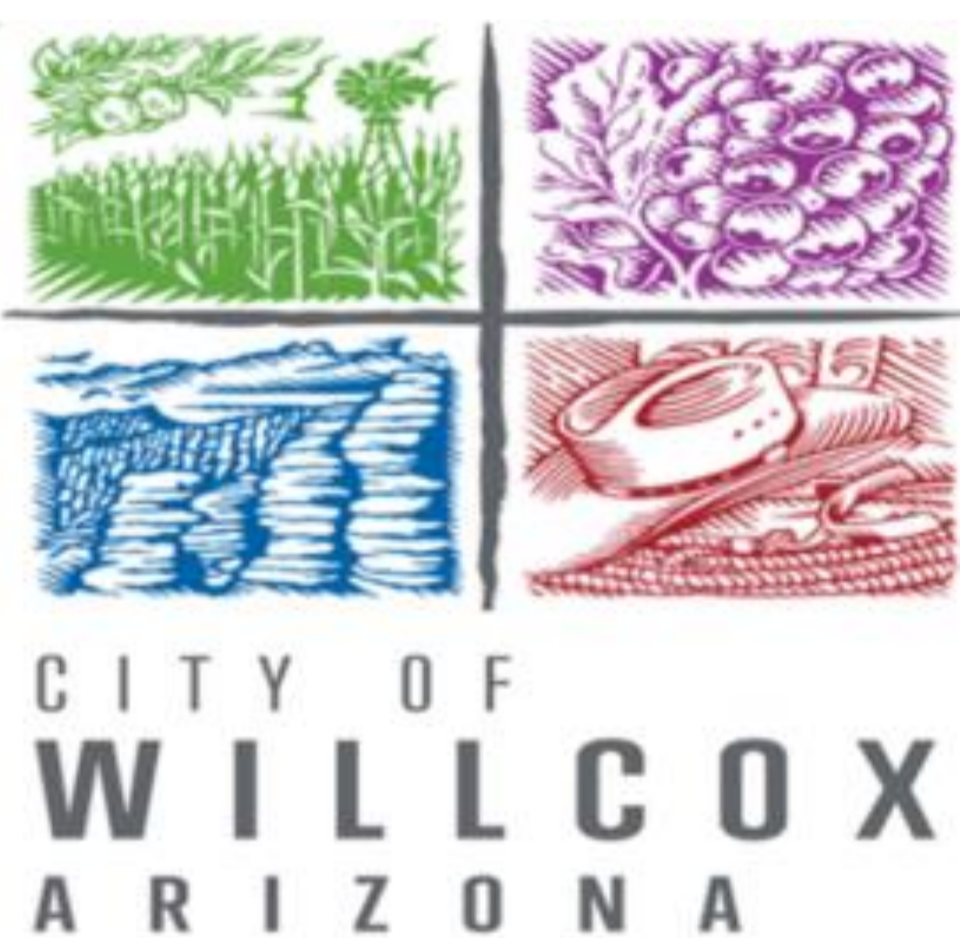
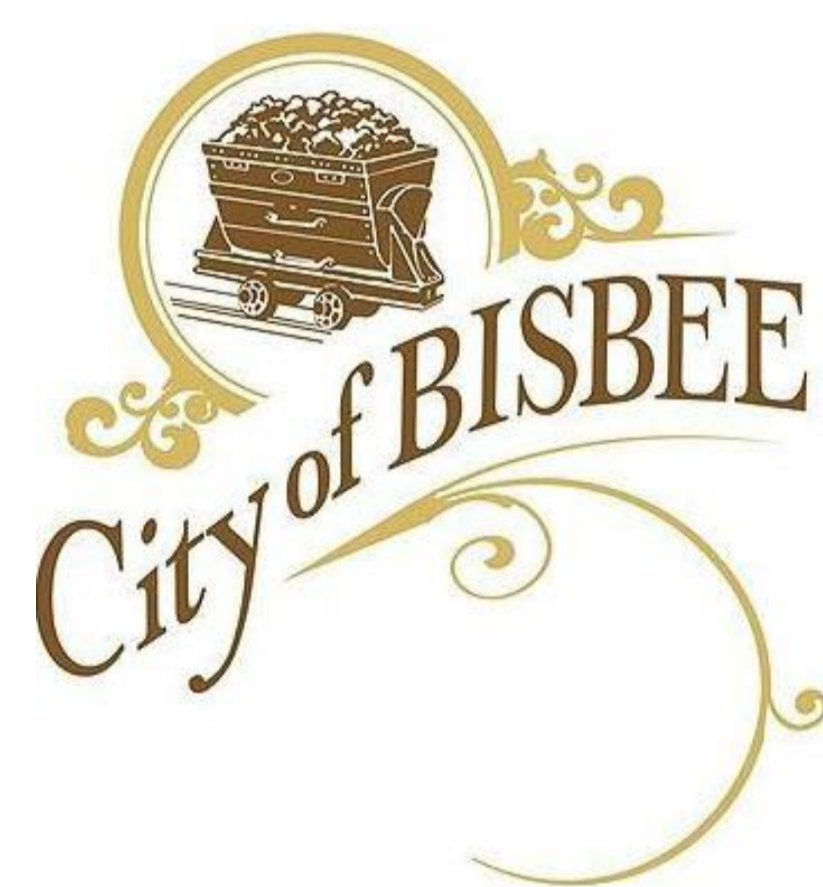
Coordination meetings are held in Cochise/Santa Cruz, Graham/Greenlee Counties each quarter. These Coordination groups consist of public and human services transportation providers, local elected public officials, local government representatives, the general public, social service and faith-based agencies that represent the elderly, individuals with disabilities, veterans, low income, domestic abuse, and youth programs. In addition, ADOT staff participates in Coordination meetings at various times throughout the year and provide valuable guidance, data, and resources. ADOT also supports the coordination effort by holding statewide meetings and conferences that allow providers to learn about and model other successful programs.

These meetings provide an opportunity for rural area governments and organizations to discuss ways they can improve their services and share information pertinent to the success of their transit operations. They are able to share resources through program management and driver training, vehicle maintenance and repair, route coordination, program planning, and funding strategies. In addition, organizations work together to determine how to fill gaps in rider services, and to conduct geographic outreach.

The Regional Mobility Manager and Assistant Regional Mobility Manager facilitate meetings in Cochise, Santa Cruz, Graham/Greenlee Counties, disseminate information to members, assist in identifying gaps, and encourage collaborative efforts.

Bi-Annually, each coordination group come together to form the Regional Coordination Council. It is at these meetings that short-term planning strategies and priorities are developed to address the transit needs of the Region. This group reviews and provides updates to the Human Services Transportation Coordination Plan. New members are added to the Plan and organizations no longer active are removed from the Plan. Each organization is given an opportunity to update their own efforts and the combined efforts of the group are recorded in the Plan. The process includes an update of the regional needs assessment, a review of and update of regional transit goals, capacity building and gap filling strategies, and the establishment of Regional Funding Priorities for the 5310 grant cycle.

### 5311 Providers



### 5307 Providers



### 5310 Providers



**Santa Cruz Training Programs, Inc.**  
Supporting people with disabilities in their communities since 1968



SENIOR CITIZENS OF PATAGONIA



**Pinal Hispanic Council**



Valley Assistance Services



Women's Transition Project



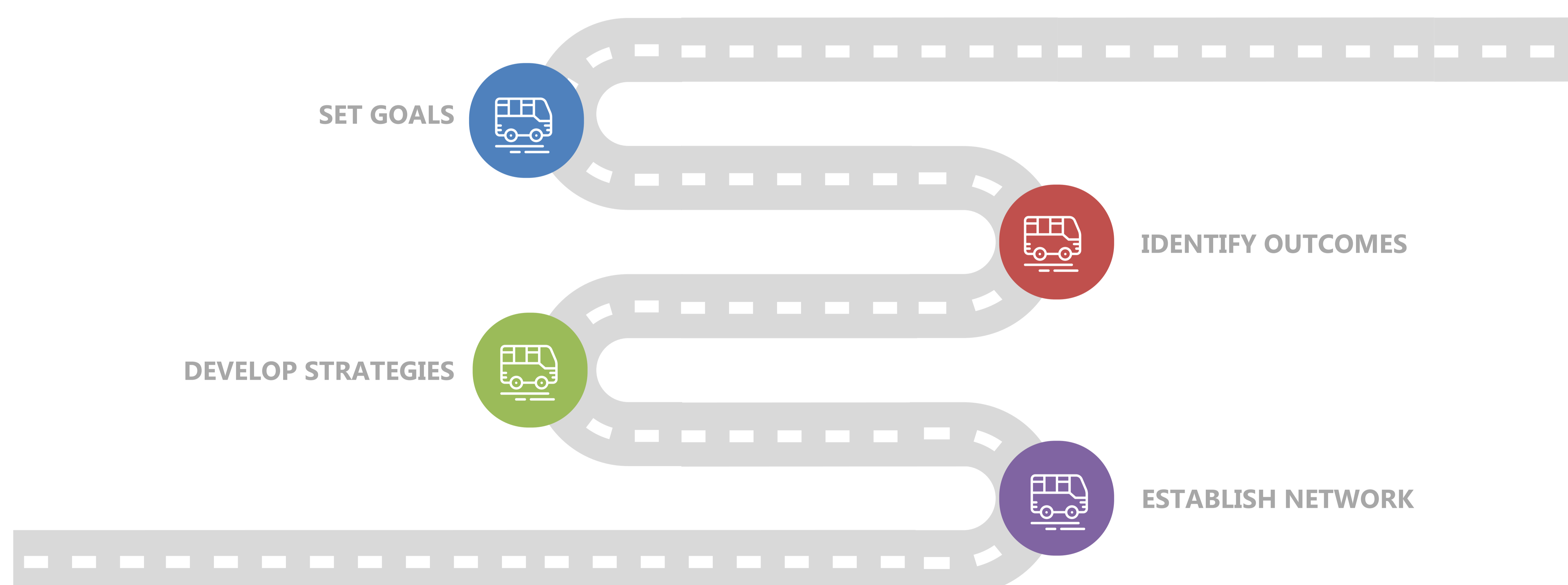
## TRANSIT NEEDS ASSESSMENT

The core of the coordinated mobility planning process is the needs assessment. The needs assessment focuses on the identification and assessment of community transportation needs comparative to available resources. The purpose of this process is to help the public set goals, identify outcomes, develop strategies, and establish a network of transportation services that will meet customer and community needs.

The coordinated mobility planning process focuses on specific population groups that are more likely to be dependent on public transit and/or specialized transportation. These groups are often defined as transit dependent and include:

- **Elderly:** This includes all individuals 65 years of age or older.
- **Individuals with disabilities:** The FTA defines disability as “with respect to an individual, a physical or mental impairment that substantially limits one or more of the major life activities of such individuals. The phrase major life activities means functions such as caring for one's self, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning, and work.”
- **Below poverty level:** This includes individuals whose family income is at or below the poverty line threshold.
- **No Vehicle Available:** This includes individuals who have no vehicle available at home.

### TRANSIT NEEDS ASSESSMENT



## TRANSIT DEPENDENT POPULATION DATA

To better understand the transit needs and demand for services of our transit dependent population, demographic data was collected for each county. This data illustrates how transit dependent population groups are represented throughout the region in order to provide an understanding of the transportation needs that the Coordination Plan attempts to address. The sources for these datasets include the 2010 U.S. Census and the 2015-2019 American Community Survey (ACS) Estimates. The following table reflects the data collected along with a 5-year demand estimates:

<b>Cochise County: Population 125,867</b>					
<b>Population Type</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
Over Age 65	27,278	27,551	27,827	28,105	28,386
Disabled	16,614	16,780	16,948	17,117	17,288
Below Poverty Level	19,476	19,670	19,867	20,066	20,267
No Vehicle Available	6,325	6,388	6,452	6,517	6,582
Cochise Totals	69,693	70,389	71,094	71,805	72,523
Unduplicated Totals*	43,576	44,012	44,452	44,897	45,346

<b>Graham County: Population 37,996</b>					
<b>Population Type</b>	<b>2019</b>	<b>2020</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>
Over Age 65	5,202	5,254	5,307	5,360	5,414
Disabled	5,015	5,065	5,116	5,167	5,219
Below Poverty Level	7,679	7,756	7,834	7,912	7,991
No Vehicle Available	2,031	2,051	2,072	2,093	2,114
Cochise Totals	19,927	20,126	20,329	20,532	20,738
Unduplicated Totals*	12,468	12,592	12,718	12,845	12,973

*\*An individual may be reflected in more than one category. The unduplicated totals extract double counting of this data.*

## TRANSIT DEPENDENT POPULATION DATA (Cont)

Greenlee County: Population 9,522					
Population Type	2019	2020	2021	2022	2023
Over Age 65	1,178	1,190	1,202	1,214	1,226
Disabled	1,257	1,270	1,283	1,296	1,309
Below Poverty Level	1,250	1,263	1,276	1,289	1,302
No Vehicle Available	156	172	189	208	229
Cochise Totals	3,841	3,895	3,950	4,007	4,066
Unduplicated Totals*	2,540	2,565	2,591	2,617	2,643

Santa Cruz County: Population 46,480					
Population Type	2019	2020	2021	2022	2023
Over Age 65	8,037	8,117	8,198	8,280	8,363
Disabled	6,135	6,197	6,259	6,322	6,385
Below Poverty Level	10,729	10,836	10,944	11,053	11,164
No Vehicle Available	2,352	2,376	2,400	2,424	2,448
Cochise Totals	27,253	27,526	27,801	28,079	28,360
Unduplicated Totals*	18,010	18,190	18,372	18,556	18,742

	2019	2020	2021	2022	2023
SEAGO Totals	120,384	121,936	123,174	124,423	124,687
SEAGO Unduplicated Totals*	76,594	77,359	78,133	78,915	79,704

\*An individual may be reflected in more than one category. The unduplicated totals extract double counting of this data.

The following table illustrates need in relation to percentage of county population:

County	Total Population	Transit Dependent	Percentage Transit
Cochise	125,867	43,576	35%
Graham	37,996	12,468	33%
Greenlee	9,522	2,540	27%
Santa Cruz	46,480	18,010	39%
SEAGO Region	220,225	75,594	35%

## TRANSIT NEEDS SUMMARY

There are nine US States that have fewer square miles than the SEAGO region. Sierra Vista is the largest city in Cochise County with a population of nearly 50,000. Nogales, in Santa Cruz County, is its largest city with 21,392. Safford is the largest city in Graham County with a population of 9,653. Morenci and Clifton have a combined population of around 5,000 in Greenlee County. With a large geographical service area, and sparsely populated spaces that have a significant population of baby-boom generation and elderly, transportation needs within the SEAGO region are significant.

Within the region there are three FTA Section 5311, fixed route transit services, one each in Benson, Bisbee, and Douglas. The City of Sierra Vista operates a FTA Section 5307 fixed route transit system. All of these programs are located in Cochise County. The City of Willcox will be kicking off an FTA Section 5311 program that will serve Willcox and surrounding communities in Northeastern Cochise County. There are no fixed route systems in Santa Cruz, Graham or Greenlee Counties.

Within the Section 5310 (Coordinated Mobility Program), the most often cited use of transportation is for health care, followed by access to shopping, appointments, and food/ nutrition. Access to jobs and job training are most often used by consumers with developmental disabilities and those who are seeking rehabilitation services.

As funding resources become scarce, funding priorities become more difficult. It is agreed that all transportation programs in the SEAGO region are important, valued, and essential to maintaining basic services and adding quality to the lives of riders who routinely depend on it. Programs that combine efforts, serve multiple client bases and/or serve large sections of the region will receive funding priority. New programs will be considered for recommendation only if they fill identified gaps in service.

Ridership numbers are going up across the region. With rising pressures on both sides (reduced funding and increased ridership), municipalities and organizations providing transit and transportation services will see greater unmet needs and ultimately larger gaps in service provision.

The SEAGO Region's senior population is highly dependent on "all-volunteer" programs such as the Sierra Vista Interfaith Caregiver Program (VICaP) and Senior Citizens of Patagonia. High operating costs are limiting program effectiveness. These programs are in need of operating funds to maintain service levels of over 17,000 riders annually.

Identifying efficiencies, potential for cost reductions, and opportunities for greater connectivity are priorities for the coming years in the SEAGO region. Without success in these areas, the region is at great risk of losing ground and ultimately losing essential transit/transportation.

## IDENTIFICATION OF TRANSIT NEEDS

To identify transit needs, SEAGO collects information and data from a range of sources. This includes:

- US Census Bureau Demographic Data
- Regional and Local Transit Coordination Meetings and Surveys
- Local FTA Section 5307/5311 Technical Advisory Committee Meetings
- SEAGO Transportation Advisory Committee Meetings
- County developed Community Health Improvement Plans (CHIP) and meetings
- State and Regional Transit Planning Studies
- Regional Public Transit Feasibility Studies

*In the past 5 years, three (3) Transit Feasibility Studies were conducted in the SEAGO Region.*

The Graham County Feasibility Study conducted by Mobility Planners LLC focused on service that connected the communities of Safford, Thatcher, Pima, and the unincorporated areas of Graham County immediately adjacent to these communities. Mobility Planners, LLC concluded that there is a significant need for additional public transportation in Graham County. The qualitative input from key stakeholders was unanimous on the need for public transportation. Based on national research the total need for transit, including both public transportation and human service agency transportation is approximately 257,000 annual trips. The following are locations that were consistently mentioned by stakeholders and focus group participants as key destinations for a transit service:

- Access to Eastern Arizona College
- Access to Medical Facilities
- Access to Shopping
- Access to Downtown Safford
- Access to Social Service Offices

The Cochise County Intercity Route Feasibility Study conducted by Moore & Associates focused on connecting service between the communities of Benson, Bisbee, Douglas, and Sierra Vista. Moore & Associates collected data from over 800 participants through public survey tools and public meetings. More than half of all respondents indicated Sierra Vista as the most common travel destination. 73 percent of the respondents indicated that would use a bus service between Douglas/Bisbee and Sierra Vista. 60 percent of the respondents indicated that they would use a bus service between Benson and Sierra Vista. The feasibility study found a high demand for interconnecting bus service. The most common needs for service were:

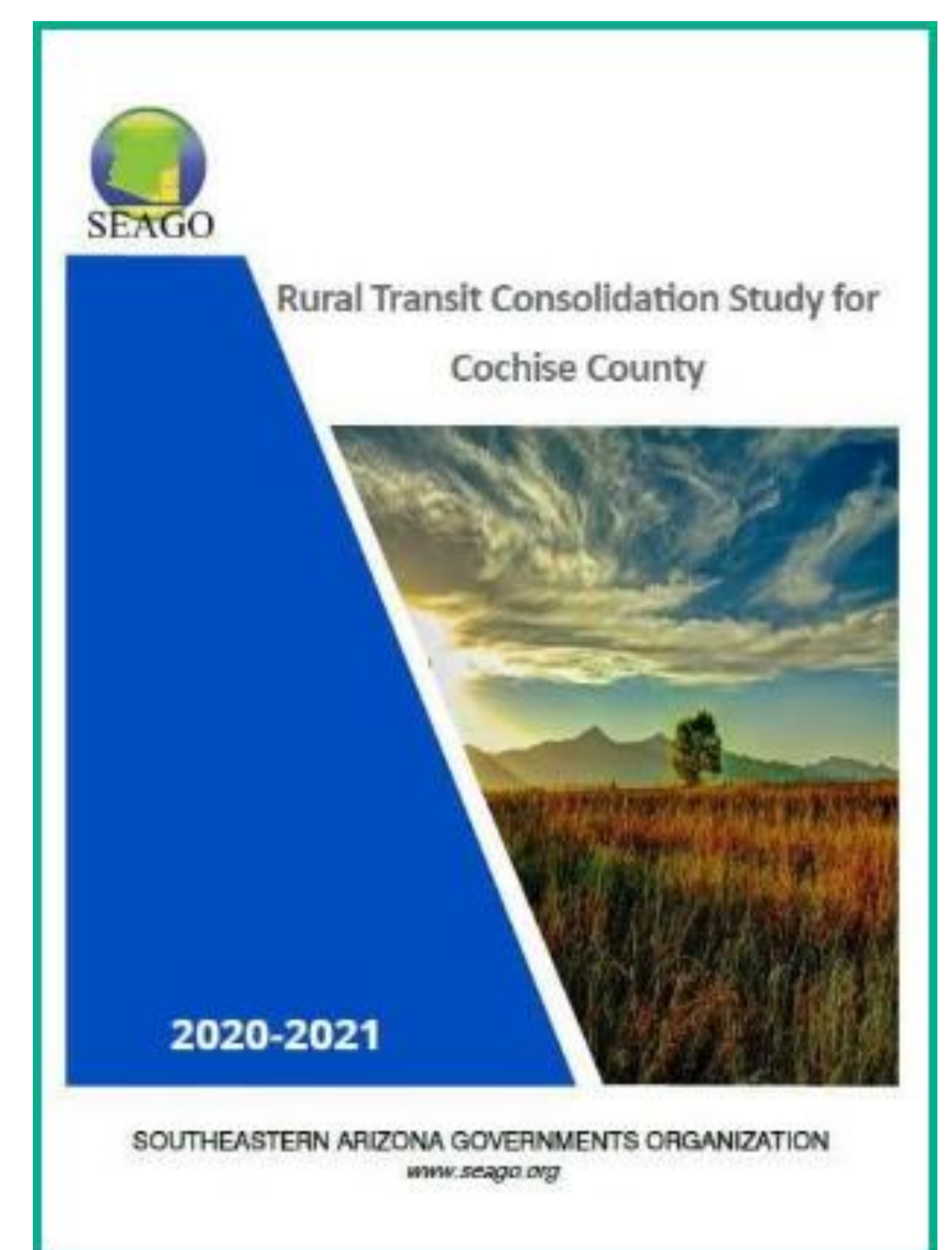
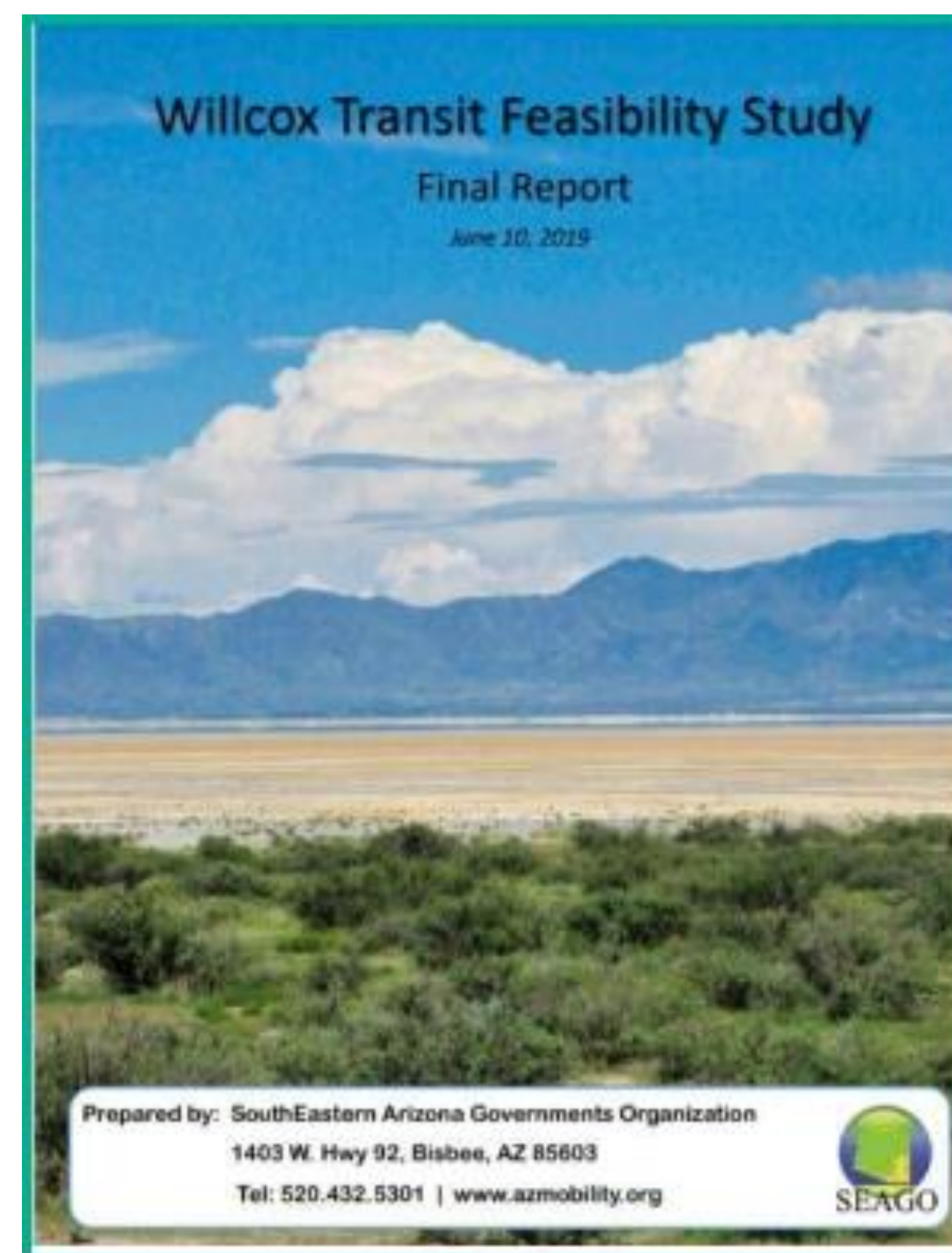
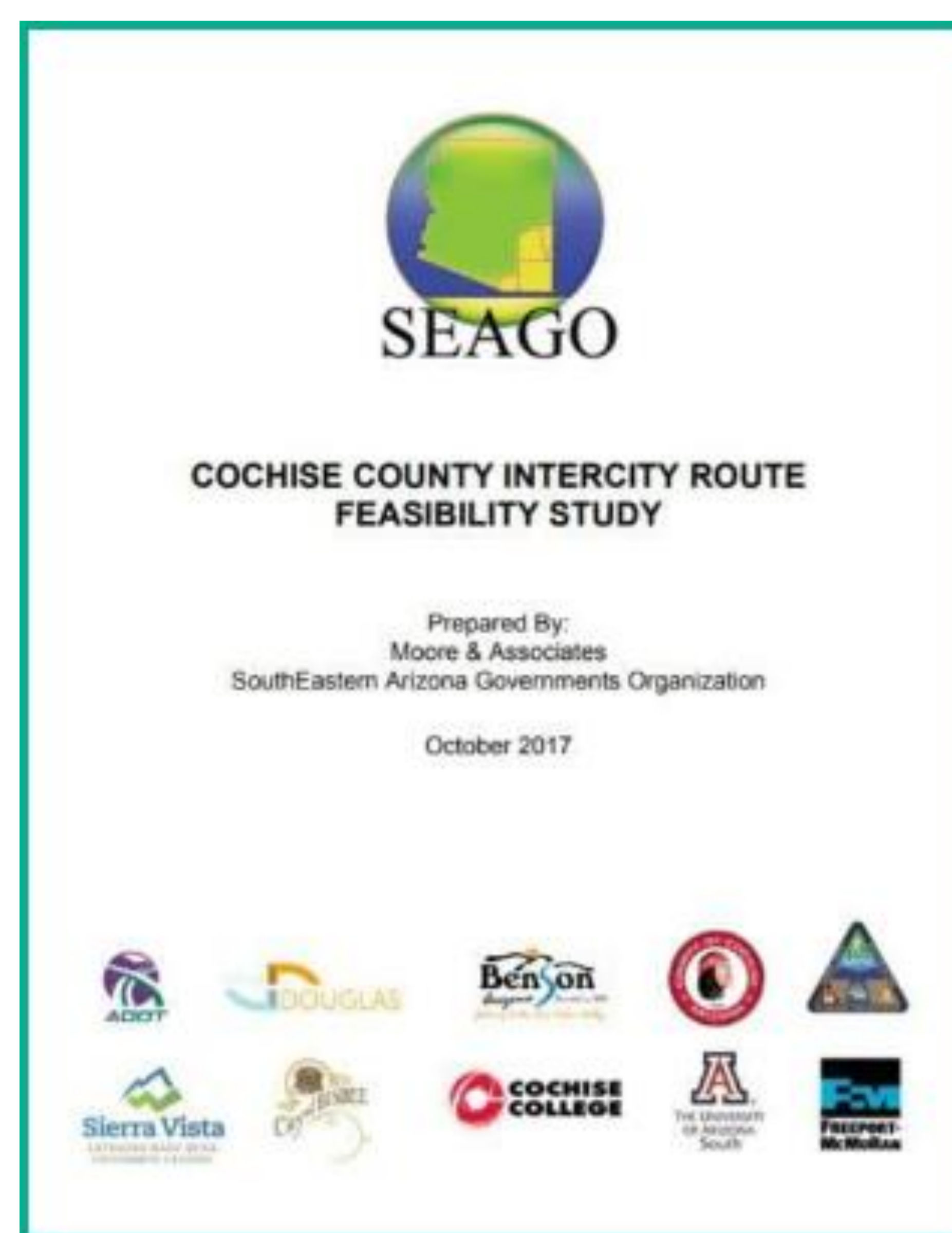
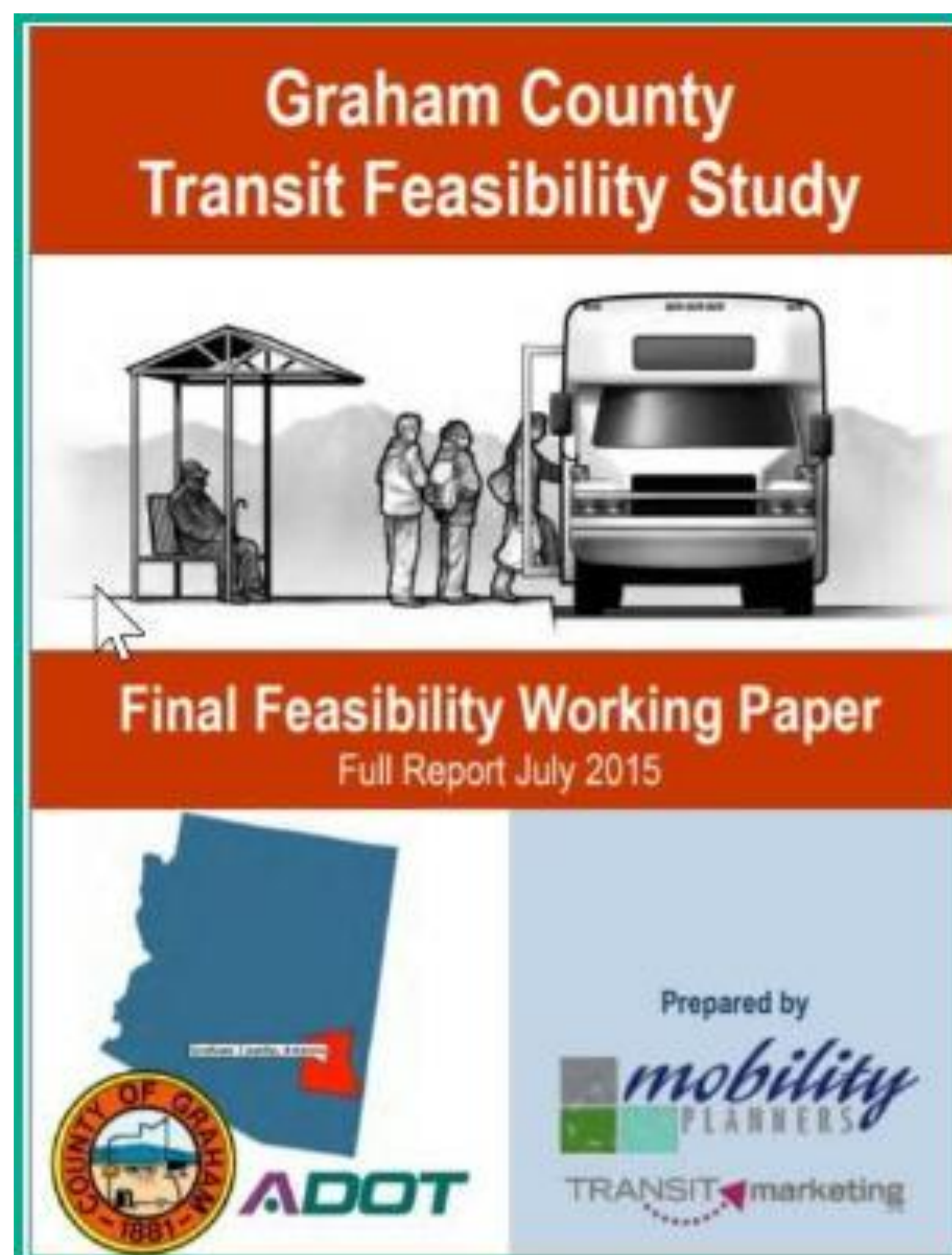
## IDENTIFICATION OF TRANSIT NEEDS (cont)

- Access to Medical Services
- Access to Cochise College
- Access to Shopping
- Access to Work

The Willcox Feasibility Study conducted by SEAGO focused on Dial-a-Ride service in Willcox and the surrounding communities located in northeastern Cochise County. The most common needs for service were:

- Transportation to Employment
- Transportation to Shopping
- Transportation to Medical Appointments

Each of these studies can be accessed at [www.seagomobility.org](http://www.seagomobility.org)



## GOALS OF THE COORDINATION PLAN

The SEAGO Region Transit/Transportation Coordination Groups coordinate their efforts and communications in order to provide information and guidance to federal, state and local government officials as well as transportation/transit service providers for the purposes of policy development, decision making, and investments needed to create greater efficiencies, build capacities and address gaps in service.

In addition, the Coordination Plan serves as a catalog of transit and transportation services available in the region. Its content is made available on the SEAGO website [www.seagomobility.org](http://www.seagomobility.org) for use by the general public and by organizations serving persons in need of transit/transportation services.

As funding priorities shift during this uncertain economy, information shared on a region wide basis enables smaller agencies to coordinate with larger providers to cover gaps in service, and for all members to implement the best usage of monies, equipment, and personnel.

While each member organization has its own goals and objectives for its transit/ transportation programs, common issues are often served by collective solutions. The goal of this coordination plan can be summarized more simply as *a desire to meet the transit/transportation needs of the region's citizens in a safe, reliable, accessible manner that maximizes the use of resources and minimizes the cost to provide said services.*

## THE COORDINATION PROCESS

Coordination meetings are held in Cochise/Santa Cruz, Graham/Greenlee Counties each quarter. These Coordination groups consist of public and human services transportation providers, local elected public officials, local government representatives, the general public, social service and faith-based agencies that represent the elderly, individuals with disabilities, veterans, low income, domestic abuse, and youth programs. In addition, ADOT staff participates in Coordination meetings at various times throughout the year and provide valuable guidance, data, and resources. ADOT also supports the coordination effort by holding statewide meetings and conferences that allow providers to learn about and model other successful programs.

These meetings provide an opportunity for rural area governments and organizations to discuss ways they can improve their services and share information pertinent to the success of their transit operations. They are able to share resources through program management and driver training, vehicle maintenance and repair, route coordination, program planning, and funding strategies. In addition, organizations work together to determine how to fill gaps in rider services, and to conduct geographic outreach.

## Assessment of Needs by Population

*Based upon the data collected through our regional feasibility studies and information gathered through numerous public meetings, the following are our Regional needs based upon populations:*

Special Needs Population: This includes transportation needs for developmentally disabled, persons with physical disabilities, persons addressing mental health issues, and the elderly. Primary transportation needs for this population include:

- Health Care
- Food & Nutrition
- Jobs and Job Training
- Shopping, Social, and Recreational

Gaps include operating funds for existing 5310 programs sufficient to meet demand. Additional efforts to coordinate with Area Agency on Aging and with Health and Human Services agencies are a priority.

Low Income Population: This includes transportation needs for those whose income is at or below 80% of area median income and for those who are working with State and local agencies to meet sustainable income goals. Primary transportation needs for this population include:

- Access to Jobs
- Access to Job Training
- Access to Health Care
- Access to Food and Nutrition
- Access to Shopping

The lack of transit connections to other communities is a significant barrier to employment, health, and education.



## Assessment of Needs by Population (cont)

Elderly Population: This includes transportation needs for those who are age 65 and over. Primary transportation needs for this population include:

- Access to Local Health Care
- Access to Veteran Healthcare in Tucson
- Access to Medical Specialists in Tucson
- Access to Food and Nutrition
- Access to Shopping
- Access to Social Activities

General Public: This includes all other persons requesting transportation services. Primary transportation needs for this population include:

- Access to Jobs
- Access to Health and Human Services
- Access to Education
- Access to Shopping
- Connections to other communities
- Access to Social and Recreation Activities

Gaps include fixed route service in Nogales, Safford, and Willcox, and connector services between communities. Additional efforts to coordinate intercity route possibilities with 5311 providers are a priority.

### SEAGO REGION NEEDS BY POPULATION



## ASSESSMENTS OF NEEDS BY GEOGRAPHICAL AREA

*Based upon the data collected through our regional feasibility studies and information gathered through numerous public meetings, the following are our Regional needs based upon geographic area:*

### Cochise County:

Connecting service between Benson and Sierra Vista  
Local Service for Huachuca City and Tombstone  
Connecting service between Huachuca City and Sierra Vista  
Connecting service between Tombstone and Sierra Vista  
Connecting service between Elfrida and Douglas  
Service from outlying areas to Willcox

### Graham and Greenlee Counties:

Fixed route service in Safford  
Connecting service between Safford, Duncan, Clifton, and Morenci  
Connecting service between Safford and San Carlos Reservation

### Santa Cruz County:

Fixed route service in Nogales  
Connecting service between Nogales, and Rio Rico, Tubac, and Green Valley  
Connecting service between Nogales, Patagonia, and Sonoita

## TRANSPORTATION SERVICE GAPS

The SEAGO Region currently has 356 miles of public transportation access gaps that separate rural areas from our population centers that provide essential medical, food, social, shopping, and job access. The following map illustrates the current public transportation network within the SEAGO Region. Roadways outlined in blue indicate existing service. Roadways outlined in green indicate a planned route that is scheduled to begin service in 2021. Roadways outlined in red indicate areas in which no access to public transportation is provided.

SEAGO Region Public Transit System



— Yes — No — Limited — Planned

## TRANSPORTATION CAPACITY BUILDING AND GAP CLOSING STRATEGIES

The following are the 5-year planning strategies (2021-2025) developed during the 2021 coordination planning process. The intended purpose of these strategies is to increase public access to transportation services through capacity building efforts.

### *Strategy #1: Development of a Regional Transit Emergency Coordination Plan*

**Purpose/Status:** During the initial statewide lockdown in March of 2020, a significant gap between emergency planning and transit operations was identified. It was found that many of our FTA Section 5311 and FTA Section 5310 providers lacked emergency planning tools and protocols to not only address pandemic issues, but lacked basic procedures to address a variety of potential internal and external emergencies. This resulted in transit services being delayed or stopped. A need for an emergency plan template that can be customized by provider was identified as a top priority. In addition, the development of a Regional Transit Emergency Coordination Plan that incorporates resource sharing and local emergency planning into a regional plan was also identified as a high priority. In December, SEAGO was awarded a planning grant to develop this plan. Work is expected to begin in July 2021.

### *Strategy #2: Pursue Fixed-route Service in Santa Cruz County*

**Purpose/Status:** The City of Nogales (22,074) and the adjacent unincorporated community of Rio Rico (19,681) have a combined population of 41,755. 42% of the population is within 150% of poverty level. This is one of the largest communities in the State without fixed transportation service. The City of Nogales operates limited transit services (Nogales Rides). The program provides limited dial-a-ride transportation services to senior citizens, developmentally disabled, special needs or physically impaired people. Currently Rio Rico has no transportation services. The pursuit of funding to develop a feasibility study was identified by the Regional Coordinating Council has a high priority.

### *Strategy #3: Pursue a FTA Section 5311 Program in the Safford area*

**Purpose/Status:** Currently the area has one FTA Section 5310 provider. That program focuses its transportation efforts on the disabled and the elderly. There are no transportation programs that provide service to low income populations and the general public. In 2015, SEAGO partnered with Graham County to develop an Arizona Department of Transportation Planning Assistance for Rural Areas (PARA) grant to conduct the Graham County Transit Feasibility Study. The grant was awarded in June 2015 and the study was completed in April 2016. The study demonstrated a high need and demand for service. However, efforts to implement the program stalled due to the inability to secure local government match funding for the project. In 2017, SEAGO partnered with Easter Seals

## TRANSPORTATION CAPACITY BUILDING AND GAP CLOSING STRATEGIES (cont)

Blake Foundation (ESBF) to develop a community transportation project that provided limited transit services in Graham and Greenlee Counties. In December 2020, SEAGO partnered with the National Association of Development Organizations (NADO) to update the feasibility study and to find alternatives to the recommendation made in the 2015 feasibility study. The focus of the study is the expansion of the San Carlos Apache Tribe Section FTA Section 5311 program to serve Safford, Pima and Thatcher. The study is expected to be completed in December 2021.

### *Strategy #4: Implementation of the Willcox FTA Section 5311 Program*

Purpose/Status: In February 2020, the City of Willcox submitted a FTA Section 5311 (Rural Public Transit) grant application to ADOT. The City of Willcox proposed a Dial-a-Ride service that would benefit Willcox and its surrounding communities. On June 23, 2020, the City received an award notice funding the project. Funding was approved and provided a one-year ramp-up period beginning in October 2020. Operations are scheduled to kick-off on October 1, 2021. SEAGO has completed an Implementation Plan for the project. The plan identifies service type, service area, a start-up budget, a 2-year capital and operating budget, an operating schedule, a driver's manual, operating procedures, a public involvement plan, and a marketing plan. The Regional Coordinating Council agreed that service in the Willcox area was critical to closing regional transportation gaps and set as a goal to support the implementation steps identified in the Willcox Public Transit Implementation Plan. The plan can be found at [www.azmobility.org](http://www.azmobility.org).

### *Strategy #5: Continued Development of the Huachuca City/Tombstone Public Transit Program*

Purpose/Status: From 2008 to 2014, Huachuca City operated a FTA Section 5310 program that provided residents of Huachuca City and Whetsone daily transportation to medical, shopping, and recreation services in Sierra Vista. From 2015 to 2018, Huachuca City self funded a transit program that provided daily transportation to Sierra Vista. Due to budget issues Huachuca City closed its transit program in 2019. In 2020, Huachuca City received \$50,000 grant from the Legacy Foundation of Southeast Arizona to pilot a transit program for Huachuca City and Tombstone for 1 year. The grant was intended as a bridge to allow Huachuca City to pursue for FTA Section 5310 and/or FTA Section 5311 funding. The Regional Coordinating Council agreed that service in the Huachuca City/Tombstone area was critical to closing regional transportation gaps and set as a goal to support Huachuca City's efforts to pursue FTA funding.

# TRANSPORTATION CAPACITY BUILDING AND GAP CLOSING STRATEGIES (cont)

## Strategy #6: Updated PASS Training Curriculum

The Regional Coordination Council identified Passenger Accessibility, Sensitivity, and Safety (PASS) as the top training need for the Region. SEAGO currently uses Community Transportation Association of America (CTAA) training curriculum and materials to deliver PASS training to the Region. CTAA has transitioned to an online training program. The coordination group strongly agreed that the online format was not meeting the training needs of their staff. The group felt that the training did not meet local training needs such as language barriers and volunteer driver programs. The Regional Council identified in-person training as critical to passenger safety, driver development, and capacity building.

## Mobility Management Planning Priorities and Coordination Strategies

The Regional Coordinating Council was asked to identify priorities to help focus Mobility Management efforts for the Region. The following mobility management coordinating, funding and planning priorities resulted from the process:

### Priority #1: Communications

- Sharing administrative resources including policies, procedures, and best practices;
- Continued support for Regional Mobility Management (Cochise, Santa Cruz, Graham, and Greenlee Counties);
- Expanded Mutual Aid Agreements with local governments and providers.

### Priority #2: Efficiencies

#### *Administrative:*

- Insurance - shared or reduced costs;
- Updated and more locally specific PASS training;
- Ridership Tracking - Technology for tracking riders within a service area and particularly to track riders using multiple services across areas;
- Marketing – Identification of opportunities to joint market transportation programs;
- Local Title VI and DBE Training

#### *Operating:*

- Combining transportation programs that have similar missions and geographical locations,
- Fuel Purchases - collaborative purchasing - possibly using state contracts,
- Increased operating funds availability,
- Driver cross training and driver sharing agreements

# TRANSPORTATION CAPACITY BUILDING AND GAP CLOSING STRATEGIES (cont)

## Capital:

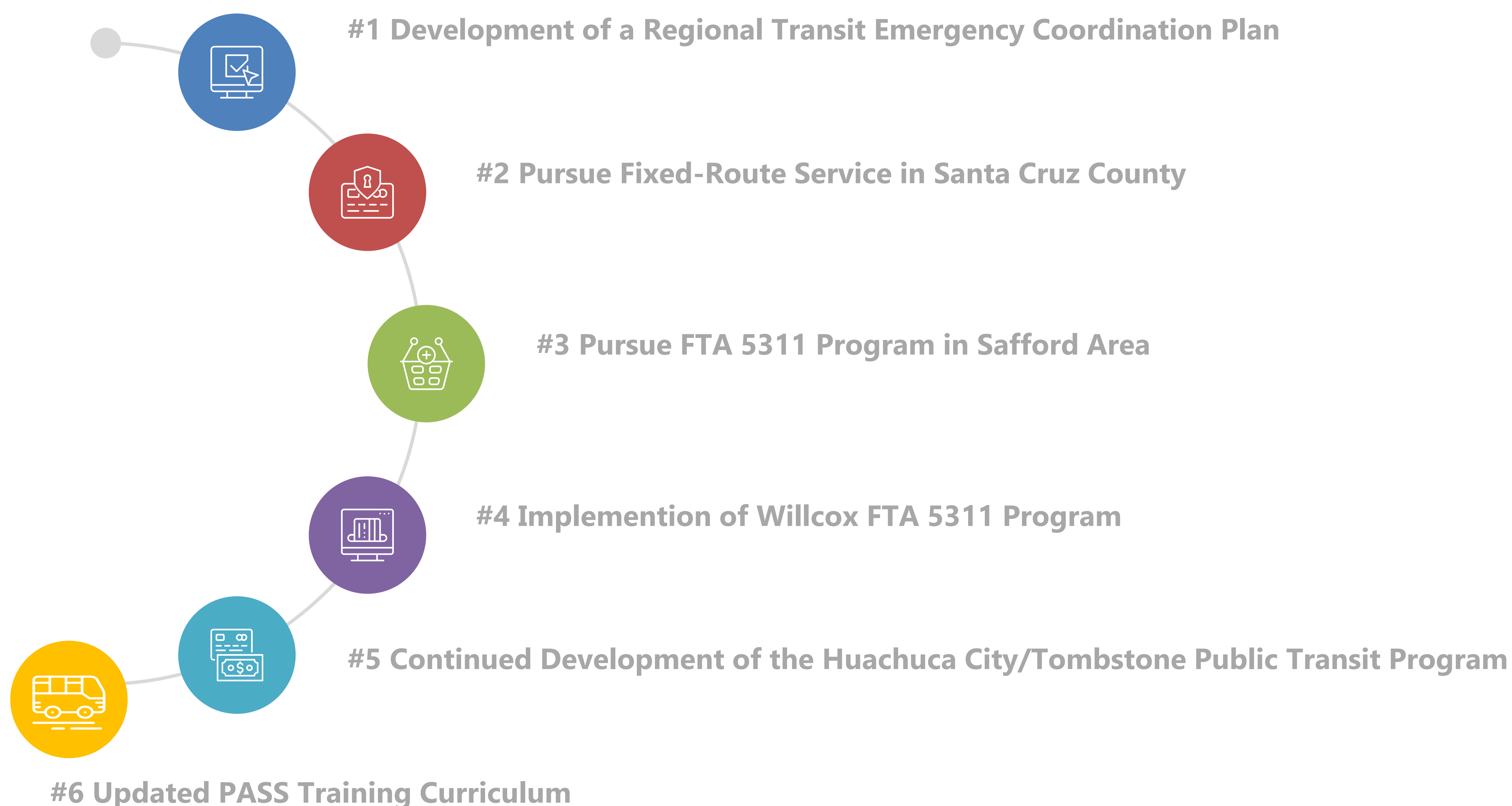
- Access to hybrid or green fuel vehicles,
- GPS tracking for vehicles,
- Bus pass/card readers to track ridership and transfers between organizations,

## Priority #3: Improved Service

- Surveys of rider satisfaction,
- Review of routes and hours of operations to improve rider access when most needed,
- PASS Training, Defensive Driving Training for all drivers,
- Effective marketing to underserved populations and enhanced trip planning,
- Improved “How to Ride” information with greater outreach.

## GAP CLOSING STRATEGIES

2021 - 2025



## **SEAGO REGION COORDINATED MOBILITY FUNDING PRIORITIES**

The following are our regional funding priorities as identified through the regional prioritization process, Transportation Advisory Committee discussions, and discussions with local social service agencies and our Regional Section 5311 Public Transportation providers:

### **Operating Funding**

As funding resources become scarce, funding priorities become more difficult. It is agreed that all transportation programs in the SEAGO region are important, valued, and essential to maintaining basic services and adding quality to the lives of riders who routinely depend on it. It is our goal to ensure that programs that serve the broadest client base and/or service area are giving the highest level of funding consideration. Operating requests should be considered in the following order:

1. Projects that have a broad mission that serve both the elderly and individuals with disabilities.
2. Projects that go “above and beyond” ADA requirements.
3. Continued funding of existing programs that lack a public transportation alternative.
4. Continued funding of existing programs that actively participate in regional coordination activities.
5. New programs that address regional service gaps.

### **Capital Funding**

It is our regional goal to ensure that all regional vehicles are safe and in good operating order (state of good repair). Therefore, age and mileage will receive high priority in making any funding recommendations to ADOT. It is also important that program fleets are operated in the most cost effective manner possible. Therefore, fleet “right-sizing” is highly important. Therefore, an organization’s number of vehicles and annual ridership is considered prior to making recommendations to ADOT on replacement or fleet expansion. Capital requests should be considered in the following order:

1. Re-assign vehicles whenever possible.
2. Replacement of an existing program vehicle that has exceeded its ADOT identified “useful life”.
3. New vehicle requests will be considered only when they fill regional service gaps.



## SEAGO REGION COORDINATED MOBILITY FUNDING PRIORITIES (cont)

### Mobility Management

Mobility management has been recognized as an essential service to our transportation providers. It is a regional goal to create partnerships with transportation providers, social service agencies, government agencies and the general public in an effort to reduce costs, to enhance travel options, and to improve safety. It is also a goal to standardize program operations, training, and policy/ procedures, so that resources can be more effectively shared and program costs can be reduced. Mobility Management requests are considered in the following order:

1. Programs/projects that have the greatest impact to the region as a whole.
2. Sub-regional programs/projects that benefit a sub-section of the region.

### Program Ranking Process

All of our Region's FTA Section 5310 programs are evaluated annually regardless of their intent to apply for funding. Points are awarded for their ability to meet the regional funding priorities as identified in the table below:

#### SEAGO REGION 5310 FUNDING PRIORITIES

#	Priority	Point Value
1	Projects that have a broad mission that serves both the elderly and individuals with disabilities.	25
2	Projects that go "above and beyond" ADA requirements.	20
3	Continued funding of existing programs that lack a public transportation alternative.	15
4	Continued funding of existing programs that actively participate in regional coordination activities.	10
5	New programs that address regional service gaps.	5

## SEAGO REGION COORDINATED MOBILITY FUNDING PRIORITIES (cont)

SEAGO believes that programs should be rewarded for efforts to build capacity, operate safely, actively participate in coordination, and effectively administer their program. Therefore, additional bonus points are awarded for the following activities:

- Ridership Increase
- Interagency Coordination Activities
- Training Attended
- Safety Measures Implemented
- Program Expansion/Capacity Building Efforts
- Program Outreach Activities
- Program Compliance

The points awarded in this process are incorporated into the scoring of final grant applications and make up 60 percent of the application scoring. The following is our 2021/2022 Project Scoring Matrix:

SEAGO REGION 5310 FUNDING PRIORITIES BY PROGRAM									
Project	Annual Riders	SEAGO FUNDING						Total	Rank
		1	2	3	4	5	Bonus		
VICaP	13,809	25	20	15	10	5	75	150	1
Douglas ARC	10,626	25	20	15	10	5	49	124	2
Senior Citizens of Patagonia	1,287	25	20	15	10	5	30	115	3
Hope, Inc. (previously Wellness Connections)	14,912	25	20	15	10	5	37	112	4
ESBF	19,990	25	20	15	10	5	25	100	5
Santa Cruz Training Prog.	25,881	25	20	15	10	5	32	97	6
Horizon Health and Wellness	15,041	25	20	15	10	5	19	94	7
Women's Transition Project	4,750	0	0	0	10	3	31	44	8
Pinal Hispanic Council	3,599	0	0	0	10	0	7	17	9
Mary's Mission	14,267	0	0	0	0	0	0	0	10
GCRC	7,607	0	0	0	0	0	0	0	11
Mt. Graham Safe House	2,744	0	0	0	0	0	0	0	12

## PROGRAMS APPLYING FOR FY21/22 (2 YR GRANT CYCLE) FTA SECTION 5310 FUNDING

The following table is a list of our Regional programs that applied and were awarded FTA Section 5310 in FY19/20:

<b>SEAGO REGION FY 21/22 5310 APPLICANTS</b>				
<b>Applicant</b>	<b>Request Type</b>	<b>Federal Request</b>	<b>Local Match</b>	<b>Project Total</b>
Douglas ARC	Capital Preventative Maintenance	\$24,000	\$6,000	\$30,000
Douglas ARC	Operating	\$15,000	\$15,000	\$30,000
Douglas ARC	Capital Vehicle	\$24,800	\$6,820	\$31,320
Easter Seals Blake Foundation (Graham/Greenlee Transportation)	Capital Preventative Maintenance	\$10,000	\$2,500	\$12,500
Easter Seals Blake Foundation (Graham)	Operating	\$35,000	\$35,000	\$70,000
Easter Seals Blake Foundation (Greenlee)	Operating	\$5,000	\$5,000	\$10,000
Easter Seals Blake Foundation (Graham/Greenlee Community Transportation)	Operating	\$60,000	\$60,000	\$120,000
Hope, Inc.	Capital Preventative Maintenance	\$12,000	\$3,000	\$15,000
Hope, Inc.	Operating	\$81,432	\$81,432	\$162,864
Hope, Inc.	Capital Vehicle	\$24,800	\$6,820	\$31,620
Santa Cruz Training Program	Operating	\$50,000	\$50,000	\$100,000
Santa Cruz Training Program	Capital Preventative Maintenance	\$40,000	\$10,000	\$50,000
Santa Cruz Training Program	Capital Vehicle	\$44,870	\$12,339	\$57,209
Senior Citizens of Patagonia	Operating	\$30,000	\$30,000	\$60,000
Senior Citizens of Patagonia	Capital Preventative Maintenance	\$40,000	\$10,000	\$50,000
VICaP	Preventative Maintenance	\$3,500	\$875	\$4,375
VICaP (Willcox)	Operating	\$20,000	\$20,000	\$40,000
VICaP (Small Urban)	Operating	\$60,000	\$60,000	\$120,000

## 5300 TRANSPORTATION PROVIDERS

This serves to identify and describe each of the agencies and organizations in Region VI that receive Federal Transportation Authority (FTA) funding through the Arizona Department of Transportation (ADOT) and/or voluntarily participates in Coordination planning. It notes in which program(s) each of the agencies participates as well as their vehicle usage, service areas, schedules and budgets.

SEAGO REGION 5300 PROVIDERS		
Agency	County	Page
City of Benson	Cochise	
City of Bisbee	Cochise	
City of Douglas	Cochise	
City of Sierra Vista	Cochise	
City of Willcox	Cochise	
Douglas ARC	Cochise	
Douglas Area Food Bank	Cochise	
Easter Seals Blake Foundation	Cochise/Graham/Greenlee/Santa Cruz	
Echoing Hope Ranch	Cochise	
Graham County Rehabilitation Center	Graham	
Greyhound Lines	Cochise	
Hope, Inc.	Cochise/Graham/Greenlee/Santa Cruz	
Horizon Health and Wellness	Cochise/Santa Cruz	
Mary's Mission Developmental Center	Cochise	
Mt. Graham Safe House	Graham/Greenlee	
Nnee Bich'o Nii	Graham/Greenlee	
Pinal Hispanic Council	Cochise/Santa Cruz	
Santa Cruz Council on Aging	Santa Cruz	
Santa Cruz Training Programs	Santa Cruz	
Senior Citizens of Patagonia	Santa Cruz	
St. Vincent de Paul	Cochise	
The Town of Huachuca City	Cochise	
The Women's Transition Project	Cochise	
Volunteer Interfaith Caregiver Program (VICaP)	Cochise	

## COCHISE COUNTY FEDERAL FUNDING NEEDS ESTIMATES

Cochise County 5-Year Transit Program Cost Estimates				
Year	5310	MM	5307/5311	Total
2021	\$329,732	\$120,000	\$5,898,770	\$6,348,502
2022	\$362,705	\$132,000	\$6,488,646	\$6,983,351
2023	\$398,976	\$164,000	\$7,137,511	\$7,700,487
2024	\$438,874	\$180,000	\$7,851,262	\$8,470,136
2025	\$482,751	\$198,000	\$8,636,388	\$9,317,139
Totals	\$2,013,038	\$794,000	\$36,012,577	\$38,819,615

### Cochise County

- 11 Transportation/Transit organizations participate in Transit/Transportation Coordination and apply for FTA funding.
- 6 of these applied to the 5310 program in FY 21/22 and previous years.
- 5 of these apply to the 5307/5311 program in FY 21/22 and previous years.

## GRAHAM/GREENLEE COUNTIES FEDERAL FUNDING NEEDS ESTIMATES

Graham/Greenlee Counties 5-Year Transit Program Cost Estimates				
Year	5310	MM	5311	Total
2021	\$212,500	\$50,000	\$110,000	\$372,500
2022	\$233,750	\$55,000	\$121,000	\$409,750
2023	\$257,125	\$60,500	\$133,100	\$450,725
2024	\$282,838	\$66,550	\$146,410	\$495,798
2025	\$310,422	\$73,205	\$161,051	\$544,678
Totals	\$1,296,635	\$305,255	\$671,561	\$2,273,446

### Graham and Greenlee Counties

- 4 organizations participate in Transit/Transportation Coordination and are eligible to apply for FTA 5310 funding.
- 1 of these applied to the 5310 program in FY 21/22 and previous years.
- 0 programs have applied 5311 funding in FY 20/21.

## SANTA CRUZ COUNTY FEDERAL FUNDING NEEDS ESTIMATES

Santa Cruz County 5-Year Transit Program Cost Estimates			
Year	5310	MM	Total
2021	\$227,250	\$50,000	\$277,250
2022	\$249,975	\$55,000	\$304,975
2023	\$274,973	\$60,500	\$335,473
2024	\$302,470	\$66,550	\$369,020
2025	\$332,717	\$73,205	\$405,922
Totals	\$1,387,385	\$305,255	\$1,692,640

### Santa Cruz County

- 2 organizations participate in Transit/Transportation Coordination and apply for FTA funding.
- 2 of these applied to the 5310 program in FY 21/22 and previous years.
- 0 programs have applied 5311 funding in FY 20/21.

# SENIOR CITIZENS OF PATAGONIA



SENIOR CITIZENS OF PATAGONIA

## SEAGO COUNTIES SERVED

Santa Cruz

## SERVICE AREAS

Patagonia, Sonoita, Elgin and Canaleo

## STATUS

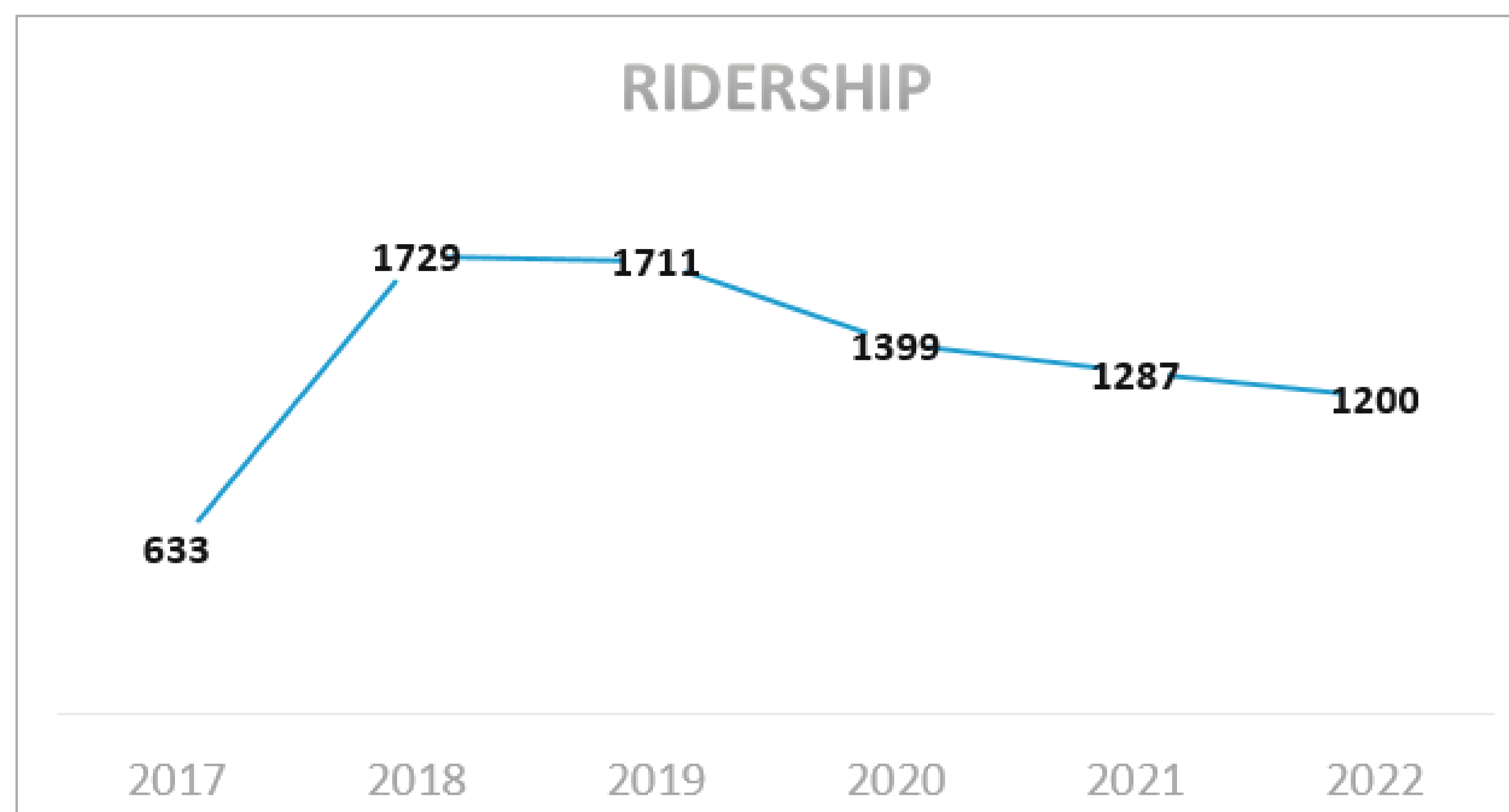
Private Non-Profit 501(c)(3)

## SERVICE DAYS/HOURS

Mon-Fri 7am - 7pm

Weekends as needed.

## RIDERSHIP



## TRANSPORTATION FUNDING SOURCES

5310 ADOT

## PROVIDING SERVICE SINCE

1992

## NUMBER OF VEHICLES

4

## VEHICLES UNDER LEIN

4

## SERVICE SITES

2

The Senior Citizens of Patagonia, Inc. is a 5013 (c) non-profit organization located in Patagonia Arizona. The mission of the Senior Citizens of Patagonia, Inc., is to serve and support senior citizens and disabled persons of any age who live in the Patagonia, Sonoita, Elgin and Canelo areas through assistance with transportation, nutrition, health, education and social services. The Patagonia Senior Center provides a location for congregate meals and social events.

The transit program has been in place since 1992, and is sustained by a volunteer transportation manager and several volunteer drivers. The service area is defined by the northern, eastern, southern county lines, and by a north south line running through mile marker 12 on Arizona highway 82. Clients are taken anywhere within a one hundred mile radius of Patagonia, excluding Mexico.

This transportation service is the only non-commercial option available to seniors and medically disabled in this area. Most of the service is performed between 7:00 am and 7:00 pm, M-F. However because volunteer drivers are the base of our staffing, most transportation needs can be met with planning. Services are only limited by the ability to secure a volunteer driver.

The Transportation Director participates regularly in Transit Coordination meetings held in Benson or Zoom meetings and fully appreciates the information shared at these gatherings in terms of cost savings and service enhancement.

Identified unmet needs include operating funds to support the existing transportation program, a web based dispatch scheduling system, and funding to effectively market the program.

## Contact:

Charles R. Kelly  
PO Box 1121  
Patagonia, AZ 85624

Tel: 520.394.2494

Email: [charlesraynerkelly@gmail.com](mailto:charlesraynerkelly@gmail.com)

<https://seniorcitizensofpatagonia.org/>

# Knee Bich'o Nii Transit San Carlos Apache Tribe



## SEAGO COUNTIES SERVED

Graham

## SERVICE AREAS

Safford, ~~Bylas~~, Ft. Thomas, ~~Peridot~~,  
Pima and Thatcher

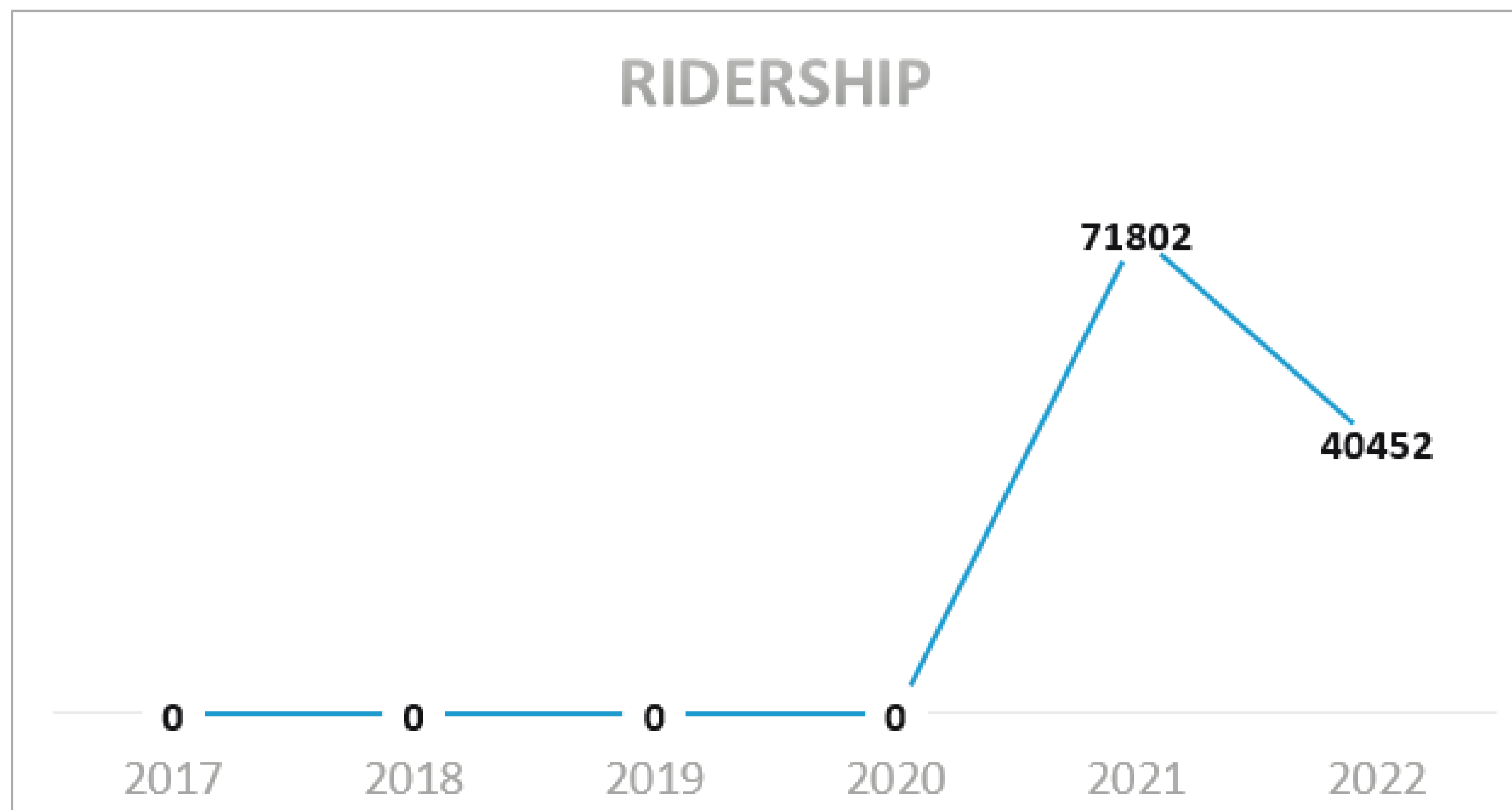
## STATUS

Local Government

## SERVICE DAYS/HOURS

Mon-Fri 6:30am – 7:50pm  
Mon-Sun available 24/7 for Casino  
employees

## RIDERSHIP



## TRANSPORTATION FUNDING SOURCES

5311 FTA TTP  
5311 ADOT

## PROVIDING SERVICE SINCE

2005

## NUMBER OF VEHICLES

13

## VEHICLES UNDER LEIN

4

## SERVICE SITES

1

**San Carlos Apache Nnee Bich'o Nii Services** operates ten scheduled routes with an increased variety of fixed route, commuter routes, contract services, and intercity and intercity feeder routes. We provide fixed route services with deviation for all community members.

Currently Nee Bich'o Nii provides reliable and timely services for individuals who are working, attending school, doctor's visit, shopping, attending activities for entertainment or any other activities that support individuals or families. Transit services are used to modernize and expand transit bus services specifically for the purpose of connecting disadvantaged low-income individuals, veterans, seniors, youth and others who are transit-disadvantaged to the local workforce training, employment opportunities, health care, and other vital services.

We are currently involved in the Greater Gila County Feasibility Study with ridership surveys to ensure that services are current and meeting the needs of the riders for Gila & Pinal Counties. Multiple surveys have concluded that there is a need/desire for us to provide expanded services to the White Mountain Apache Tribe in order for families to reunite and employment opportunities. We are also working closely with Cobra Valley Transit to provide services from Globe to Miami.

Identified unmet needs were completed by 2021:

- Completed-Updated fleet by 2021 to include 5 new vehicles that will replace those with excessive mileage-TAM Plan.
- Completed-Expand services to include the White Mountain Apache Tribe to assist those who are employed in that area and those without transportation to see family in that area. Identified unmet needs to be completed by 2024:
- 
- FY2024-Expand the Safford Circular Route coordination of their elderly/disabled population.
- FY2034-Oro Valley Connector route to Tucson.

## Contact:

Bernadette Kniffin

PO Box 871

Peridot, AZ 85542

Email: [bkniffin@tanf.scot-nsn.gov](mailto:bkniffin@tanf.scot-nsn.gov)<http://scat-tanf.org/>

David Francis

Tel: 928.475.5023/5011

Email: [dfrancis@tanf.scot-nsn.gov](mailto:dfrancis@tanf.scot-nsn.gov)



# Mount Graham Safe House, Inc.



## SEAGO COUNTIES SERVED

Graham and Greenlee

## SERVICE AREAS

Safford, Clifton, Duncan, San Carlos

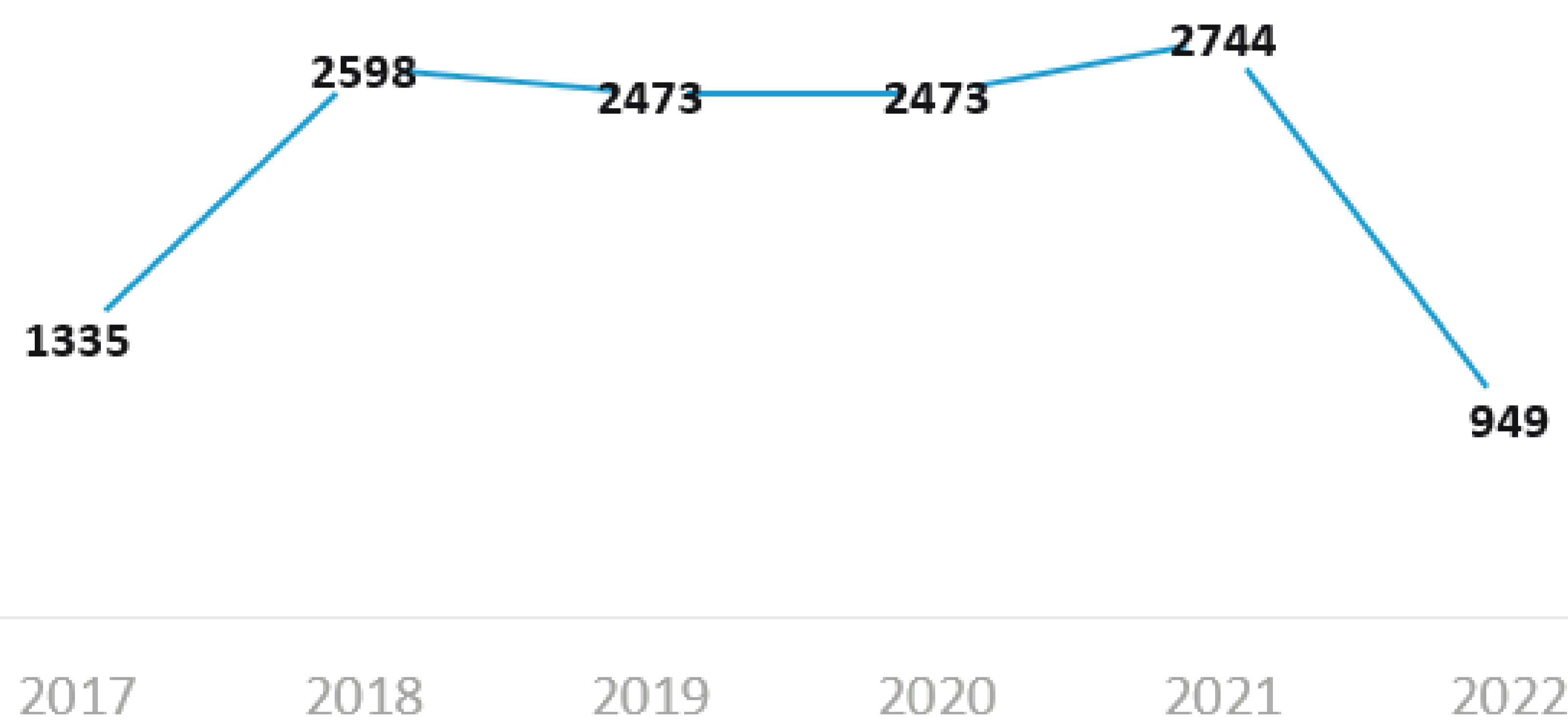
## STATUS

Private Non-Profit 501(c)(3)

## SERVICE DAYS/HOURS

24x7x365 for agency clients

## RIDERSHIP



## TRANSPORTATION FUNDING SOURCES

5310 ADOT

## PROVIDING SERVICE SINCE

1995

## NUMBER OF VEHICLES

4

## VEHICLES UNDER LEIN

3

## SERVICE SITES

3

Since 1995 The Mount Graham Safe House has provided crisis intervention, assessment, advocacy and referral as needed, conducted in a safe, secure and confidential environment. Service is provided to women and men needing services. It is the only facility of its kind in Graham County.

MGSB provides advocacy, emergency housing, transitional housing, clothing, food, school supplies, furniture, local transportation, self-help groups, parenting classes, job skills classes, a children's domestic violence education program to resident and non-resident clients and mobile advocacy (go to clients and provide service). MGSB Battered Immigrant Women Coordinator organizes local agencies to provide training on the issues battered immigrant women face.

Mount Graham Safe House provides transportation to and from the Safe House for job services, medical appointments, counseling, legal services and other needs.

Coordination efforts include regular attendance at the Graham/Greenlee coordination meetings. Mt. Graham Safe House now has a mobile advocacy service. What does this mean for the community? Anyone who is in an abusive situation can call MGSB to have an advocate meet them in a public, but private place. We can even pick up the victim from their home and transport them to anyone that would like to talk in person, but doesn't have transportation or is uncomfortable coming to the shelter to talk. An advocate will meet the participant at an agreed location. MGSB also provides case planning, safety planning, and resources, lay legal advocacy, and support groups.

Identified unmet needs include:

- Operating funds to support the existing transportation program for disabled and elderly clients.
- Replacement vehicles for our aging fleet.
- Preventative Maintenance Money.

## Contact:

Sandy Garza  
PO Box 1202  
Safford, AZ 85548

Tel: 928.348.1202  
Email: [Sandy@mgsh.net](mailto:Sandy@mgsh.net)  
<https://mtgrahamsh.org/>

# Horizon Health and Wellness

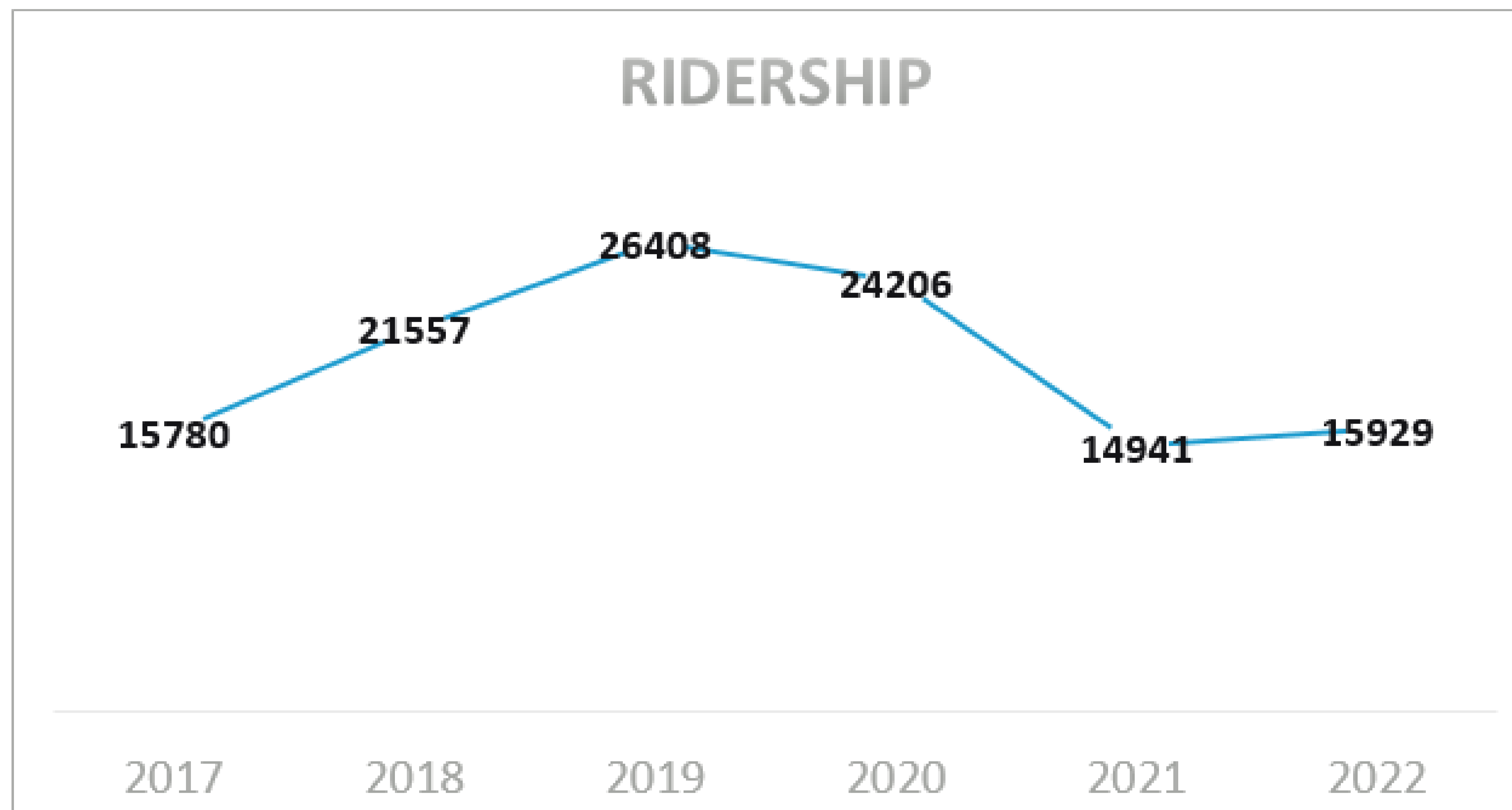


**SEAGO COUNTIES SERVED**  
Cochise and Santa Cruz

**SERVICE AREAS**  
Sierra Vista and Nogales

**STATUS**  
Private Non-Profit 501(c)(3)

**SERVICE DAYS/HOURS**  
Mon – Fri 7am – 4pm



**TRANSPORTATION FUNDING SOURCES**

**5310 ADOT**

**PROVIDING SERVICE SINCE**

**1981**

**NUMBER OF VEHICLES**

**10**

**VEHICLES UNDER LEIN**

**5**

**SERVICE SITES**

**2**

Horizon Health and Wellness is a non-profit 501(c)(3) integrated health care agency licensed by the State of Arizona to provide an array of inpatient, outpatient and residential behavioral health services in Pinal, Gila and Yuma Counties, as well as Habilitation services in the counties of Cochise, Santa Cruz, Gila and Maricopa. The Agency's mission is to provide integrated health care that addresses the whole person and promotes wellness using best practices to enhance the quality of life of the individuals, families and communities we serve.

Horizon Health and Wellness provides transportation services for registered participants to and from day treatment programs, therapy sessions, doctor's appointments and other miscellaneous purposes. No fare is charged.

Horizon Health and Wellness operates day treatment programs in Sierra Vista and Nogales for individuals with intellectual and developmental disabilities. Community integration is an important element of their treatment in that it allows individuals with intellectual and developmental disabilities to participate in community events and activities. Transportation for these individuals to and from their home, the day program, and community events is essential.

Horizon Health and Wellness participates in the regional coordination meetings. The agency has the following needs:

2023:

- One van with lift, replacement (Sierra Vista)

2024:

- One van with lift, replacement (Sierra Vista)
- One 12-passenger van, replacement (Nogales)

**Contact:**

Marsha Ashcroft  
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Debbie Weaver  
655 N. Garden Ave., Suite D  
Sierra Vista, AZ 85635  
Tel: 520.417.2771

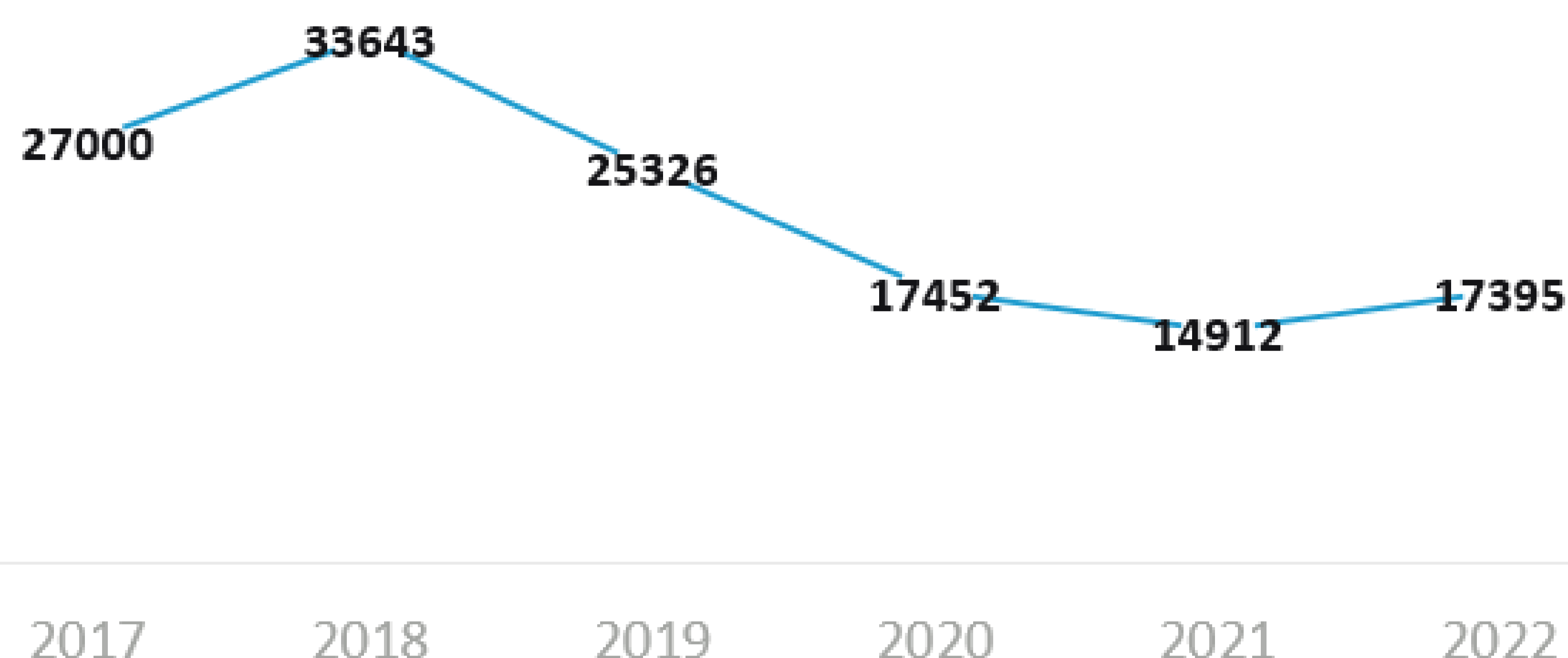
**SEAGO COUNTIES SERVED**  
Cochise and Santa Cruz

**SERVICE AREAS**  
Sierra Vista, Douglas and Nogales

**STATUS**  
Private Non-Profit 501(c)(3)

**SERVICE DAYS/HOURS**  
Mon – Fri 8am – 4pm

## RIDERSHIP



**TRANSPORTATION FUNDING SOURCES**

**5310 ADOT**

**PROVIDING SERVICE SINCE**

**1980**

**NUMBER OF VEHICLES**

**11**

**VEHICLES UNDER LEIN**

**0**

**SERVICE SITES**

**3**

HOPE Inc. is a non-profit 501 (C) 3 organization that serves seniors and adults with mental health disabilities; including members with co-occurring developmental, physical or substance abuse related disabilities. HOPE Inc. programs include Community Outreach, Re-entry, Employment Services, Navigator & Peer Support, Counseling/Therapy, and Intakes in the regions we serve. HOPE is currently in the PAG, SEAGO/SVMPO, MAG, YMPO, NACOG and CYMPO regions. Our programs serve individuals enrolled in the Arizona public behavioral health system of care ACC Plans (Arizona Complete Health, Banner Health/UAHP), Care First and ALTCS – enrolled members (Banner Health/UAHP, UFC\_ACC, UNHC\_ACC). Services are provided through HOPE Inc. on a 1:1 basis or within groups led by certified peer specialists and counselors. Programs provide members with opportunities to enhance their mental health and wellness, achieve goals for personal growth and increase their ability to live as independently as possible in the community. Services include counseling, peer support, health groups, life skills, pre-vocational training, job coaching and transportation assistance to medical appointments, food resources, relieve isolation and to support members needs while they strive to enrich their lives. HOPE Inc. provides Reentry support and services in the seven regions we serve through coordination with Drug Court/Probation, Mental Health Care Court, Care Court, and Opioid addiction programs.

HOPE Inc. staff work in close collaboration with other local agencies to ensure transportation and other needs of our members are met. The staff participates in bi-monthly regional coordination meetings. All staff providing transportation services are required to complete driver training, CPR and First Aid training. They have also received training in psycho-social rehabilitation and peer support.

An Opioid Outreach program for individuals who are either un-insured or under-insured and living with an Opioid Use Disorder (OUD). Individuals identified are provided transportation and assistance in accessing Medically Assisted Treatment (MAT) services. The Community Re-Entry Team provides diversion and re-entry services for individuals being released from incarceration and those who are identified as being eligible or in need of behavioral health services. Staff provide peer support, transportation and assist with completing applications for AHCCCS.

Individuals identified are provided transportation and assistance in accessing Medically Assisted Treatment (MAT) services. The Community Re-Entry Team provides diversion and re-entry services for individuals being released from incarceration and those who are identified as being eligible or in need of behavioral health services. Staff provide peer support, transportation and assist with completing applications for AHCCCS. The Peer After Care Team (PACT) provides peer services for individuals coming out of a crisis or hospital setting and works with these individuals for up to 45 days, providing in-home and community-based services. The Warm Line is an over the phone support line available to all residents of Southern Arizona. Staff provide peer support and resources to individuals over the phone.

Members can engage in therapeutic, recovery services and employment services from:

- 8 AM -4 PM Monday through Friday
- 9 AM – 2 PM Saturday (Pima and Yuma counties)

HOPE's unmet needs in the SEAGO region include: Requesting maintenance funds for vehicle repairs and maintenance as well as operating funds to support additional drivers and the coordinator to help facilitate the fleets regular maintenance, documentation, and reporting requirements. The need for services is increasing quickly and there is a need for more vehicles as the census increases post-COVID. The support of capital, preventive maintenance, and operational funding to meet the subsequent increase in trips, mileage, fuel and increased overall costs is important to HOPE's on-going mission to serve those in need.

**Contact:**

Steven Nath  
1200 N. Country Club Rd.  
Tucson, AZ 85716  
Email: [Stevenath@hopearizona.org](mailto:Stevenath@hopearizona.org)  
Mobile: 520.559.1268

Irma Llamas  
Tel: 520.770.1197  
Mobile: 520.256.7822  
Email: [irmallamas@hopearizona.org](mailto:irmallamas@hopearizona.org)



# Graham County Rehabilitation Center (GCRC)

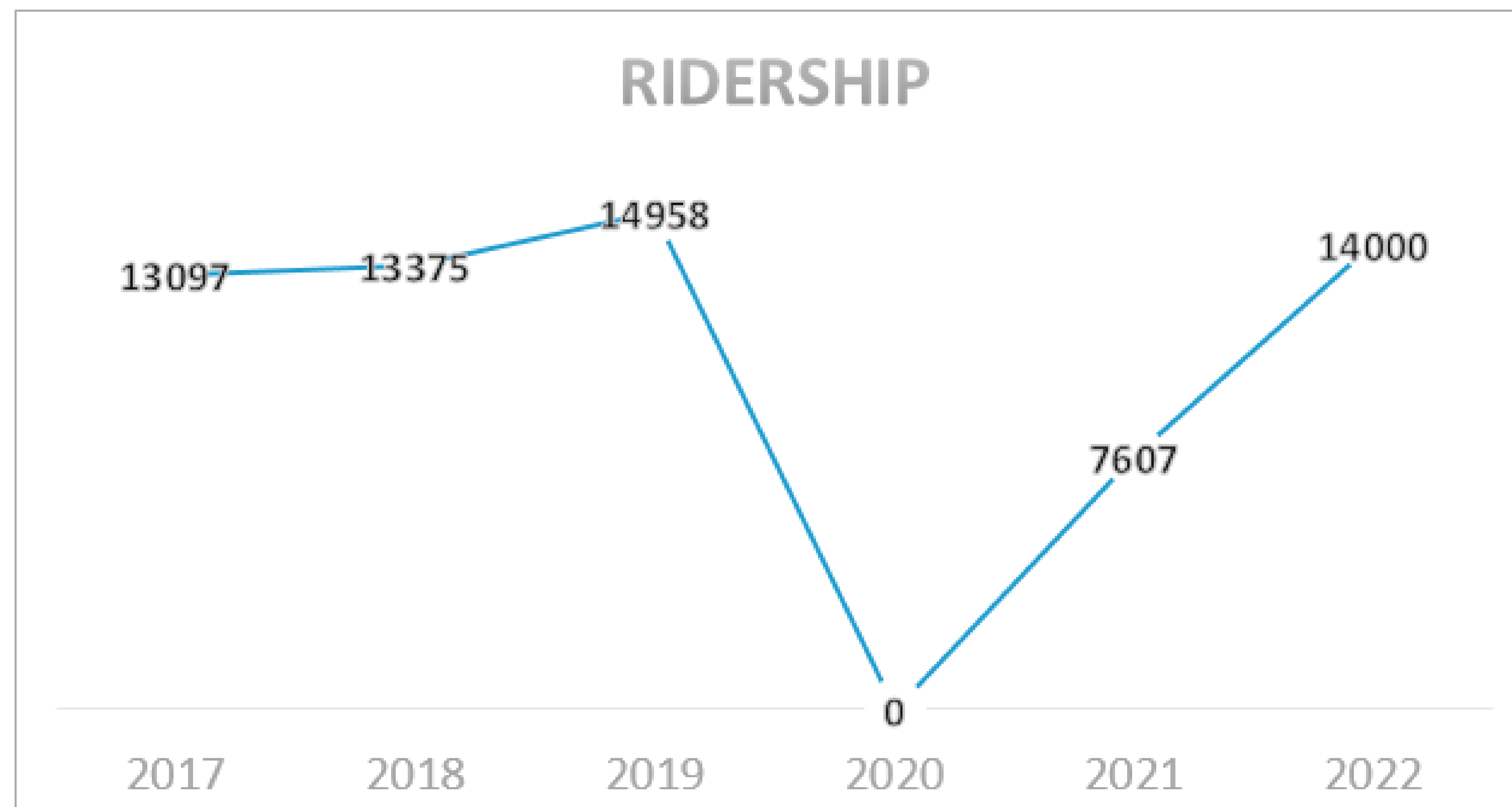
**SEAGO COUNTIES SERVED**  
Graham, Greenlee and Cochise

**SERVICE AREAS**  
Safford

**STATUS**  
Private Non-Profit 501(c)(3)

**SERVICE DAYS/HOURS**  
24x7

## RIDERSHIP



**TRANSPORTATION FUNDING SOURCES**

**5310 ADOT**

**PROVIDING SERVICE SINCE**

**1968**

**NUMBER OF VEHICLES**

**14**

**VEHICLES UNDER LEIN**

**4**

**SERVICE SITES**

**4**

Graham County Rehabilitation Center (GCRC) promotes the welfare of individuals with developmental disabilities and/or physical limitations by supporting and teaching each individual so that they may have the opportunity to reach his/her full potential according to each one's unique abilities; that each person might be an integral part of home, family, and community, thereby giving purpose, meaning, and dignity to their life. GCRC, a nonprofit organization, has served individuals with developmental disabilities and/or physical limitations in rural Graham County since 1968. Individuals age 5 to seniors receive support in a variety of programs: Individual Designed Living Arrangements (IDLA) where they learn life skills and are transported to/from the grocery store, doctor, etc.; Adult and Children Day Programs and two supportive work sites where with the help of a job coach they learn job skills to secure local employment while earning a paycheck.

Transportation to GCRC's various programs are 'on demand' as each schedule is based on the needs of the individual and their families. Since there is no public transportation in Graham County, GCRC collaborates with other programs to provide transportation to social and community events for any individual with developmental disabilities and/or physical limitations. GCRC's fleet is also part of the Graham County Disaster and Pandemic plan.

GCRC programs are expanding capacity and the "on demand" transportation needs are increasing as a result of serving more individuals who need to get to and from work, from school to youth programs, employment and life skills learning opportunities, trips to grocery stores or doctor's appointments, etc.

Unmet transportation needs for GCRC include:

- Aging fleet = 15 out of 15 vehicles are over 5 years old
- Replace 4 vehicles (oldest and highest mileage)
- 2008 Chevy Uplander 223,520 miles
- 2012 Ford Econoline 215,000
- 2000 Ford Econoline 191,000
- 2007 Chrysler Town and Country Wheelchair van 260,000
- Additional operating funds because of higher fuel costs
- An increase in trips provided due to program expansion to include youth with developmental disabilities and higher participation in social events like Special Olympics

GCRC's HR Officer participates in the Graham/Greenlee Transportation Coordination bi-monthly meetings. GCRC has a written 'Back-Up Plan' MEMORIUM of UNDERSTANDING with agencies providing transportation trips in Graham County who are part of the coordination team. GCRC drivers are trained in PASS, CPR, First Aid, Defensive Driving, Behavior Management, giving medication, seizures, lifting and carrying, and in emergency procedures while transporting individuals in vehicles. GCRC has a PASS trainer on staff. At the present time GCRC staff drivers are also job coaches and/or support staff.

**Contact:**

Lane Hegel  
54 W. Main St.  
Safford, AZ 85548

Tel: 928.428.7968 or 928.965.9434  
Email: [admin@gcrsafford.org](mailto:admin@gcrsafford.org)  
<https://www.gcrsafford.org/>

# Easter Seals Blake Foundation (ESBF)



## SEAGO COUNTIES SERVED

Graham, Greenlee, Santa Cruz and Cochise

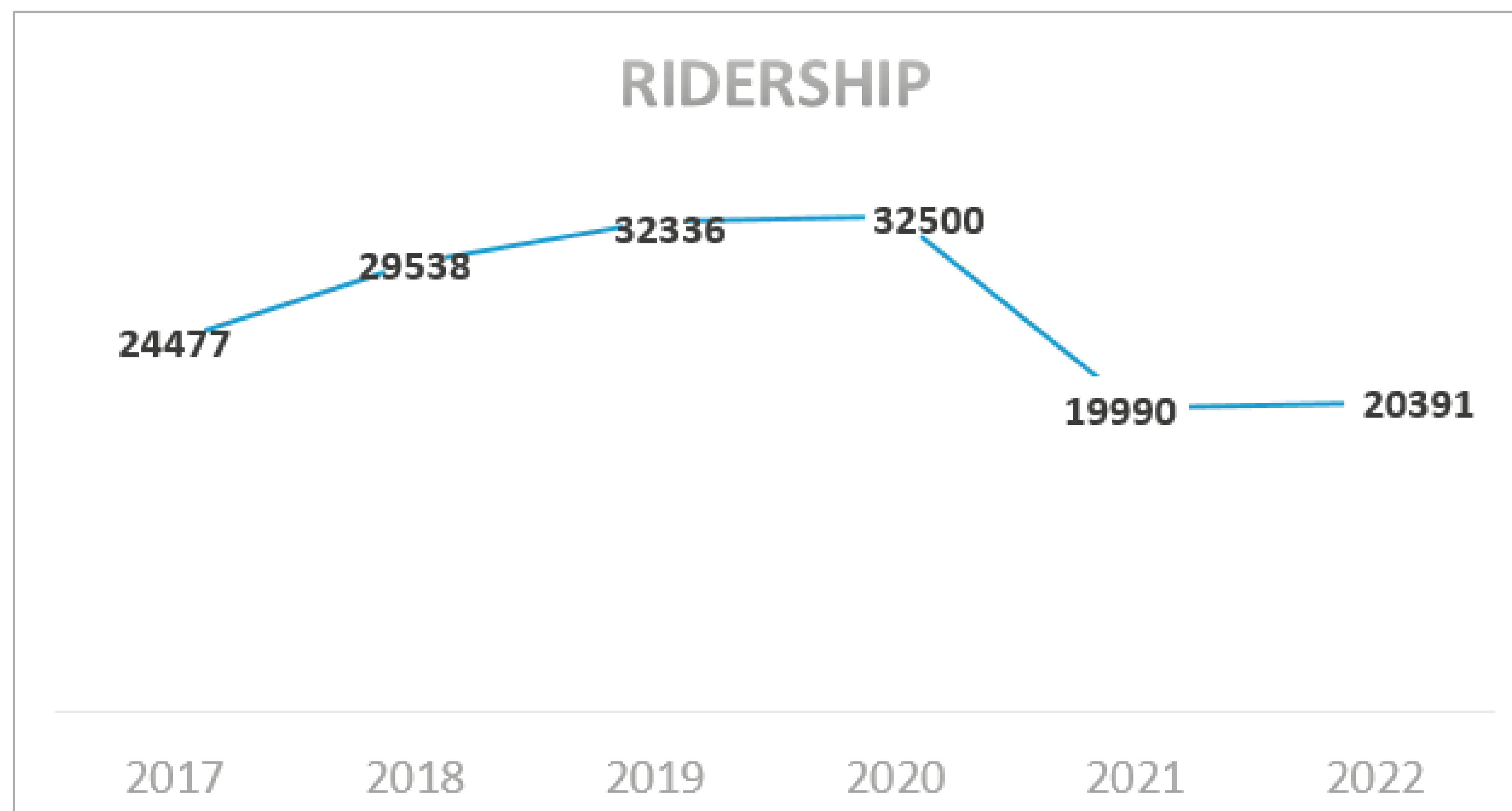
## SERVICE AREAS

## STATUS

Private Non-Profit 501(c)(3)

## SERVICE DAYS/HOURS

24x7x365



## TRANSPORTATION FUNDING SOURCES

5310 ADOT

## PROVIDING SERVICE SINCE

1980

## NUMBER OF VEHICLES

15

## VEHICLES UNDER LEIN

13

## SERVICE SITES

9

Easterseals Blake Foundation is a 501 (c) (3) that provides Employment opportunities, community day programs, residential services, transportation and behavioral health services throughout Southern Arizona. BF's mission is to enable each individual served to discover and meet his/her maximum potential for independence, productive living and developmental growth. EBF has a history of providing innovative community services which enrich the lives of individuals we support.

EBF provides transportation that goes above and beyond ADA requirements and is based on the need of each individual. This transportation provides access to each individual's community in a safe and appropriate manner. We provide transportation management solutions that deliver the highest levels of quality and satisfaction to our consumers and partners, while making a continued effort to identify and address regional service gaps.

Due to the absence of cost-effective transportation providers, EBF works with SEAGO and with local transportation providers to build a network of transportation to outlying areas. EBF was at the forefront in developing a Mutual Aid Agreement with Graham/Greenlee Transit Coordination Team and has assisted in the development of several Memorandums of Understanding to provide back-up transportation. EBF has participated in the Rural Transportation Incubator grant to endeavor to build up ridership for older low-income adults throughout Greenlee County.

EBF attends all Area Transit Coordination meetings in the SEAGO area, works closely with the SEAGO regional Mobility Manager and coordinates with the other 5310 transportation providers in the region. EBF is endeavoring to use our ADOT vans to the full and maintain them in good working condition as long as it is feasible.

## UNMET NEEDS:

- Capital funds to request replacing 3 cutaway vans, requesting a new maxivan.
- Capital funds for preventative maintenance for all of our fleet vehicles in the SEAGO area in order to maintain them in good condition.
- Operating Funds to assist in covering fuel, insurance and the rising cost of staff wages. We are requesting funds in order to continue providing a high level of service. SEAGO/AAA operating funds along with ADOT funding have enabled us to continue to grow the Community Transportation Program in the Rural Graham/Greenlee area and fill the gap in transportation services for seniors in Safford, Morenci, Duncan, Clifton, Thatcher, Pima and the unincorporated areas of Graham and Greenlee counties. With this program individuals are able to access essential services.

## Contact:

Mandy Hendricks  
527 Main St.  
Safford, AZ 85547

Tel: 928.349.5990  
Cel: 520.349.5771  
Email: [mhendricks@blake.easterseals.com](mailto:mhendricks@blake.easterseals.com)

<https://www.easterseals.com/blakefoundation/>



# Pinal Hispanic Council

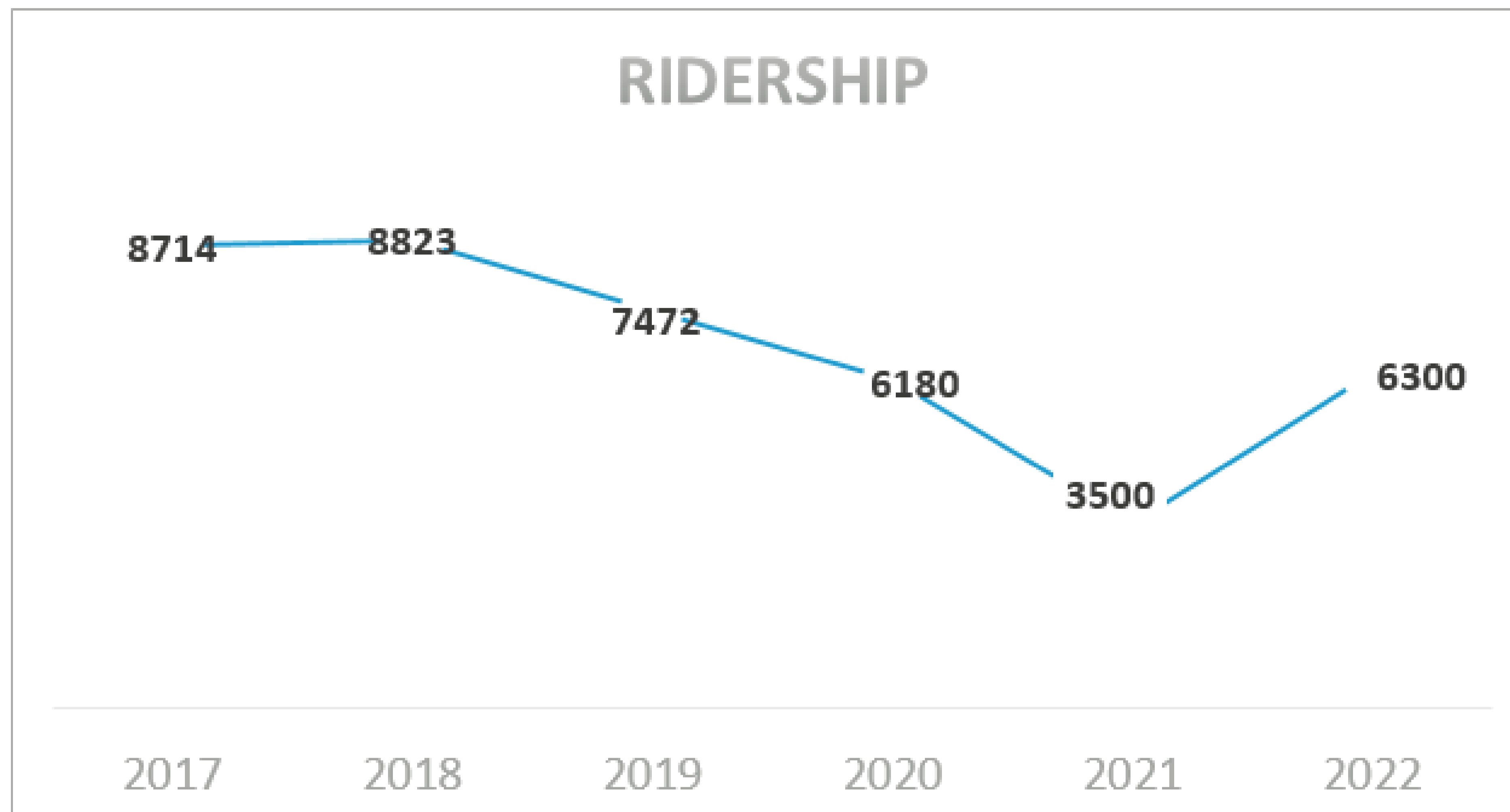
**SEAGO COUNTIES SERVED**  
Santa Cruz and Cochise

**SERVICE AREAS**  
Nogales, Rio Rico, Douglas and Elfrida

**STATUS**  
Private Non-Profit 501(c)(3)

**SERVICE DAYS/HOURS**  
Mon – Fri 8am – 5pm

## RIDERSHIP



**TRANSPORTATION FUNDING SOURCES**

**5310 ADOT  
AZCH  
Intermountain**

**PROVIDING SERVICE SINCE**

**2010**

**NUMBER OF VEHICLES**

**6**

**VEHICLES UNDER LEIN**

**2**

**SERVICE SITES**

**2**

Pinal Hispanic Council is a non-profit 501 (c) (3) behavioral health agency licensed by the State of Arizona to provide an array of outpatient services in Pinal, Santa Cruz, and Cochise Counties. Pinal Hispanic Council has been in operation for over twenty years. Pinal Hispanic Council serves serious mentally ill individuals elderly, families, children, and adults receiving various types of counseling services in the Douglas, Elfrida, and Nogales, Rio Rico area.

Pinal Hispanic Council provides transportation services to its members to maximize the treatment services we offer by allowing the members to consistently keep vital appointments for their wellbeing. By assisting them with daily, weekly, bi-weekly, or monthly transportation the agency assures their mental well-being is secure.

Pinal Hispanic Council would like to request preventative maintenance funds for Nogales and Douglas sites. Pinal Hispanic Council would like to request a total of four vehicles, two vehicles for Douglas replacing 6318 & 6527 and two vehicles for Nogales replacing 5678 & 5892. (1 vehicle per site Year One, 1 vehicle per site for Year Two)

### Contact:

Victor Ramos  
527 Main St.  
Safford, AZ 85547

Tel: 520.364.4508

Email: [vramos@pinalhispaniccouncil.org](mailto:vramos@pinalhispaniccouncil.org)

<https://pinalhispaniccouncil.org/>

# Santa Cruz Training Programs, Inc.



**Santa Cruz  
Training Programs, Inc.**  
Supporting people with disabilities  
in their communities since 1968

## SEAGO COUNTIES SERVED

Santa Cruz

## SERVICE AREAS

Nogales, Rio Rico

## STATUS

Private Non-Profit 501(c)(3)

## SERVICE DAYS/HOURS

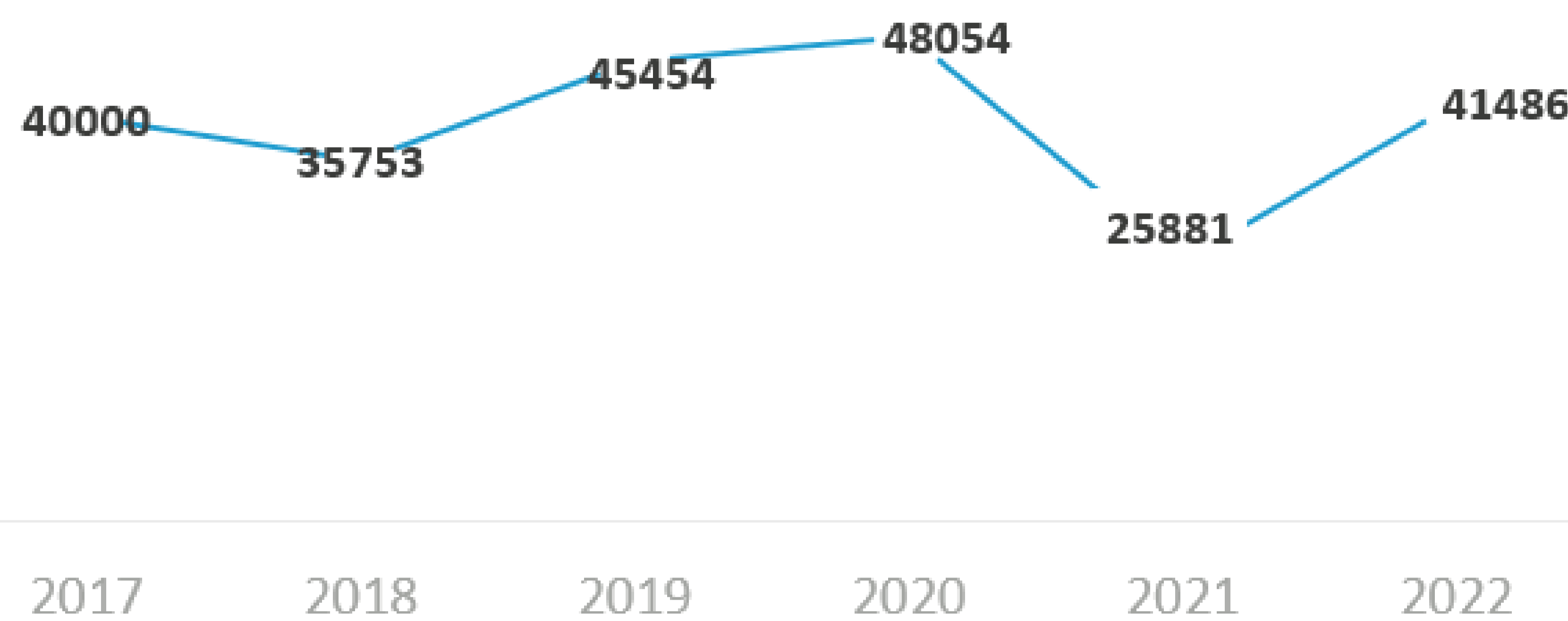
Group Homes (3) 24x7x365

Day Programs

Mon – Fri 4:45am –

6:30pm

## RIDERSHIP



## TRANSPORTATION FUNDING SOURCES

**5310 ADOT  
AAA DDD**

## PROVIDING SERVICE SINCE

**1968**

## NUMBER OF VEHICLES

**22**

## VEHICLES UNDER LEIN

**22**

## SERVICE SITES

**1**

By working in partnership with others in the community, Santa Cruz Training Programs, Inc. (SCTP) carries out its mission to provide training, care and support for people of all ages with intellectual and developmental disabilities. Services include group homes that provide round-the-clock care within the community we offer a variety of employment opportunities, Day program offers rehabilitation, recreational, semi-retirement services and finally, we provide In-Home support providing Respite, Attendant care, and Habilitation. Spanish is the primary language for 98% of SCTP members, 50% live outside the Nogales city limits, and the majority are low income.

Because Santa Cruz County does not provide transportation services, SCTP offers door-to-door transportation for our members. Federal Transit Authority funds administered by the Arizona Department of Transportation have helped SCTP to serve all of Santa Cruz County to meet the needs of members with a wide range of disabilities. Transportation includes Monday-Friday door-to-door pick up and drop off all members who participate in Day and Employment programs. Because of varying client needs, program hours and activities, transportation is needed continuously throughout the day – beginning at 4:30am and ending by 6:30pm.

The Employment Services require transportation as part of the workday. Landscaping crews are driven to work sites, and members who work in the bakery, kitchen and café help deliver ordered meals and pastries out in the community to businesses and individuals. The Day Program also transports their members to recreational and rehabilitative sites during the service day. Summer Program is offered for High School Special needs students and require transportation to their Day Program at SCTP. Due to COVID-19, this summer services were provided at home. The elderly in the community have reached out to us to provide transportation.

Transportation service for group homes is twenty-four hours a day seven days a week. Up to 14 residents were served by three Group Homes. Each home requires its own vehicle. Transportation is provided to day programs, church, shopping, etc. Group home members are driven to Tucson, Green Valley and Sierra Vista for doctor and dentist appointments. Weekend outings also provide entertainment for each group home.

SCTP has a memorandum of understanding (MOU) with other agencies in our community and beyond. We help out with special events, when called upon by partners, or to coordinate special transportation needs across counties. SCTP representatives attend quarterly coordination meetings and regular trainings.

## Contact:

Marina Galhouse, E.D.  
91 E. La Castellana Drive  
Nogales, AZ 85621

Tel: 520.287.2043 x14  
Email: [sctpdir@sctpinc.com](mailto:sctpdir@sctpinc.com)  
<https://santacruztrainingprogramsinc.com/>

# Valley Assistance Services



## SEAGO COUNTIES SERVED

Santa Cruz

## SERVICE AREAS

I-19 Corridor, Pima Mine Rd to Rio

Rico

## STATUS

Private Non-Profit 501(c)(3)

## SERVICE DAYS/HOURS

Mon – Fri 8:30am – 5pm

## RIDERSHIP



## TRANSPORTATION FUNDING SOURCES

## PROVIDING SERVICE SINCE

1964

## NUMBER OF VEHICLES

0

## VEHICLES UNDER LEIN

0

## SERVICE SITES

1

Valley Assistance Services is a 501(C)(3) located at a primary office in Green Valley with satellite offices in Tubac and Sahuarita . The mission of VAS is: combining social service and community health programs, Valley Assistance Services guides seniors, individuals, and families to live healthy, resilient, and vibrant lives, while remaining safe and independent.

The transportation program has been in place since the late 1990's and is sustained by volunteer drivers and VAS Administrators. The service area of the program is along the I-19 Corridor from Pima Mine Rd north of Sahuarita to Rio Rico, AZ. Clients can be transported to Tucson; Nogales, AZ; and anywhere in between along the I-19 Corridor. Clients cannot be transported across the international border.

This transportation service is one of only two non-commercial options available in the northern half of VAS's service area, and the only option in the southern half. Hours of service are Monday-Friday 8:30AM-5:00PM. Services are only limited by the ability to secure a volunteer driver.

Identified unmet needs include operating funds to support the existing transportation program, funding to effectively market the program, and funds for volunteer engagement.

## Contact:

Christine Erickson  
Executive Director  
3950 S. Camino del Heroe  
Green Valley, AZ 85614

Tel: 520.625.5966

Email: [c.erickson@valleyassistanceservices.org](mailto:c.erickson@valleyassistanceservices.org)

<https://valleyassistanceservices.org/>





# Sierra Vista Volunteer Interfaith Caregiver Program (VICaP)

## SEAGO COUNTIES SERVED

Cochise

## SERVICE AREAS

Sierra Vista, Palominas, Hereford, Huachuca City, Whetstone, Bisbee, Douglas, Benson and Willcox

## STATUS

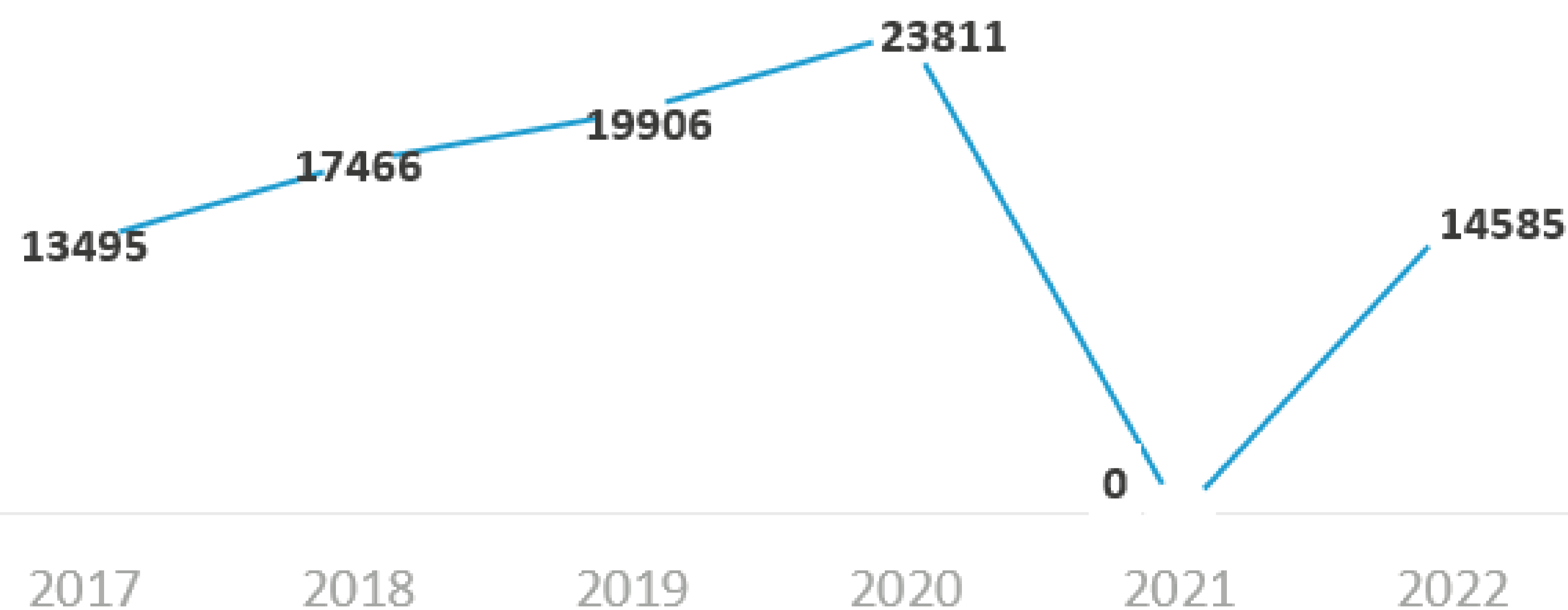
Private Non-Profit 501(c)(3)

## SERVICE DAYS/HOURS

Mon – Fri 8am – 4pm

Closed on Federal Holidays

## RIDERSHIP



## TRANSPORTATION FUNDING SOURCES

5310 ADOT  
AAA DDD

## PROVIDING SERVICE SINCE

1994

## NUMBER OF VEHICLES

4

## VEHICLES UNDER LEIN

3

## SERVICE SITES

2

The Volunteer Interfaith Caregiver Program (VICaP), a 501(c)(3) nonprofit organization incorporated in 1994, is based in Sierra Vista and provides vital transportation services for seniors (ages 60+) and disabled (of any age) residents throughout Cochise County. Rides are provided throughout Cochise County, as well as to Tucson and Safford for medical appointments. While donations are greatly appreciated, VICaP services are offered free-of-charge. Transportation services are provided primarily by volunteers driving their own vehicles, with two paid drivers supporting the greater-Willcox area with VICaP owned vans, one of which is wheelchair accessible. Our mission is to help our “Neighbors” continue to live independently and maintain their quality of life. In 2021, approximately 70 trained volunteers provided individualized transportation services to those in need of VICaP’s support. In 2021, throughout the COVID-19 pandemic, VICaP volunteers drove over 94,395 miles in their personal vehicles. Our volunteer drivers provided transportation to over 3,236 appointments for our Neighbors throughout the County.

VICaP has a 9-passenger cutaway wheelchair-accessible van and one minivan used to provide transportation support for qualified Neighbors in the greater-Willcox area, which also includes transportation to Tucson and Safford medical facilities. Based in Sierra Vista, VICaP has two wheelchair-accessible minivans driven by PASS-trained volunteers to support our wheelchair-bound Neighbors in the southern parts of Cochise County

Our paid Willcox driver covers a large rural area, including San Simon, Bowie, Pearce, and Sunsites. Between January through October 2021, he completed 1,068 trips, driving over 28,029 miles in support of the Neighbors in the greater-Willcox area.

VICaP regularly participates in coordination efforts with other agencies, local health care providers and care facilities, to ensure the needs of our Neighbors are met. VICaP regularly participates in SEAGO’s county & regional Transportation Coordination meetings. VICaP is listed in the Cochise County Community Health Improvement 5-year plan as Strategy 2 under Transportation & Resource Communication.

Identified unmet needs: Additional volunteers throughout the County to support the growing number of Neighbors requesting transportation; additional funding sources to assist with the growing mileage reimbursement costs for Tucson and intercity trips; additional/continued funding for vehicle maintenance/repairs; additional operating funds for administrative salaries to maintain minimal overhead costs; additional funds for Willcox program (to include outreach, operating, vehicle costs, drivers’ salaries, etc.). In addition to traditional 5310 funding, the Coronavirus Response & Relief Supplemental Appropriations Act of 2021 (CRRSAA) additional funding is vital.

## Contact:

Kim Gill, Director

2600 E. Willcox Dr. Ste H107

Sierra Vista, AZ 85635

Tel: 520.459.8146

Email: [vicapdirector@gmail.com](mailto:vicapdirector@gmail.com)

<https://www.volunteerinterfaithcaregiverprogram.org/>

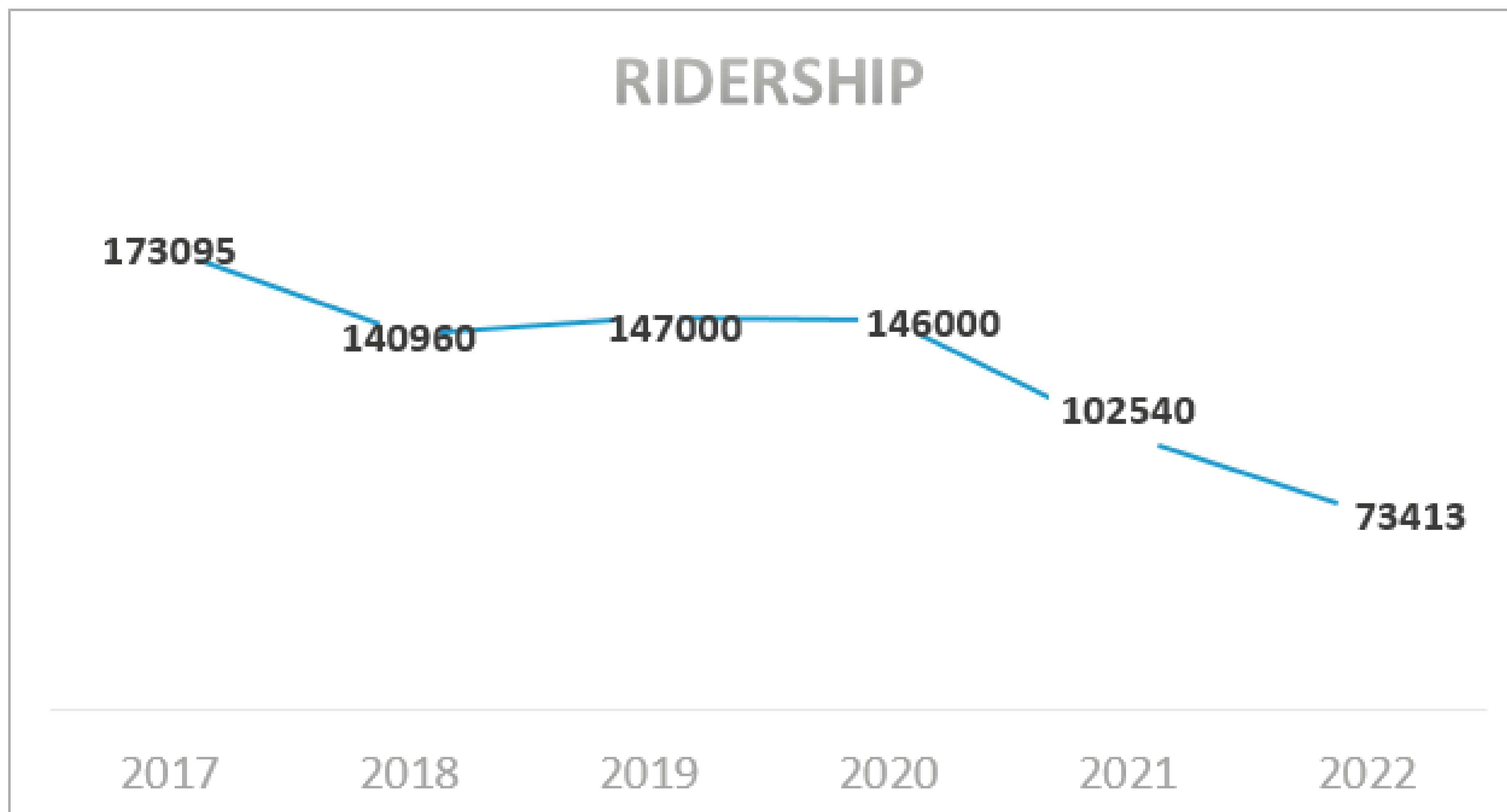
# City of Sierra Vista (Vista Transit)

**SEAGO COUNTIES SERVED**  
Cochise

**SERVICE AREAS**  
Sierra Vista and Ft. Huachuca

**STATUS**  
Local Government

**SERVICE DAYS/HOURS**  
Mon – Fri 7am – 6pm  
Sat 9:30am – 6pm



**TRANSPORTATION FUNDING SOURCES**

**5307 FTA**  
**City GF**

**PROVIDING SERVICE SINCE**

**1954**

**NUMBER OF VEHICLES**

**13**

**VEHICLES UNDER LEIN**

**0**

**SERVICE SITES**

**1**

The goal of Vista Transit is to provide safe, efficient and reliable transportation service to the residents of Sierra Vista.

Located in Cochise County, Sierra Vista is the area’s largest City and is adjacent to Fort Huachuca Army Post. Designated as an urbanized area in 2014 with a continuous population of over 50,000, the City of Sierra Vista/Vista Transit receives operating and capital funding assistance from the Federal Transit Administration’s Section 5307 program. Local matching funds are provided from the City’s General Fund.

Vista Transit operates three fixed-routes during the week, as well as curbside para-transit services for the disabled. An eligibility review and advance reservations are required to use the para-transit service. A reduced fixed-route is operated on Saturdays. All routes operate on 60-minute loops that converge at the central transit station where passengers can transfer between routes. Due to staff shortages, service to Fort Huachuca has been suspended until further notice, and regular fixed routes have been reduced. Updated routes and schedules are available the City’s website or in person at the Transit Center.

The Cochise Connection service also meets at the Vista Transit Center providing connections to Bisbee and Douglas. Greyhound has suspended their two trips per day, seven days per week with service from the Transit Center to Tucson and Phoenix until further notice.

The City of Sierra Vista is a participant in the monthly Cochise County Coordination meetings, and provides intergovernmental agreements to cities and organizations that wish to utilize their maintenance and repair facilities.

**Contact:**

Chanel Kirkpatrick, External Operations Manager  
2050 E. Wilcox Dr.  
Sierra Vista, AZ 85635  
Tel: 520.417.4888

<https://www.sierravistaaz.gov/our-city/bus-service>

# City of Benson (Benson Area Transit)



## SEAGO COUNTIES SERVED

Cochise

## SERVICE AREAS

Benson, J Six/Mescal, Pomerene and St. David

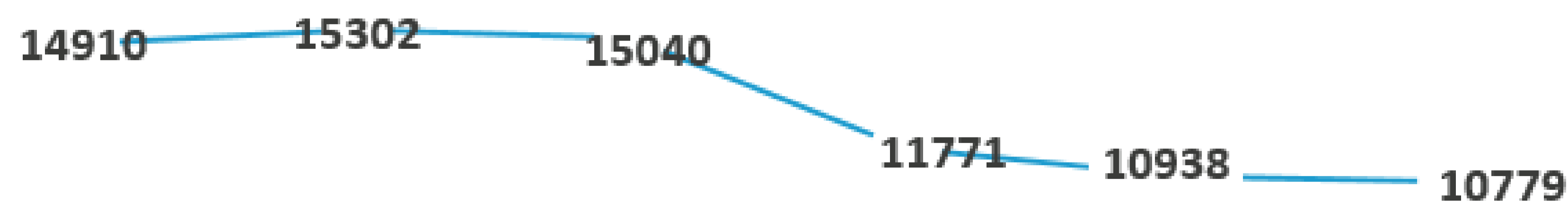
## STATUS

Local Government

## SERVICE DAYS/HOURS

Mon – Fri 8am – 4pm

## RIDERSHIP



## TRANSPORTATION FUNDING SOURCES

5311 ADOT  
AAA DDD

## PROVIDING SERVICE SINCE

2010

## NUMBER OF VEHICLES

5

## VEHICLES UNDER LEIN

5

## SERVICE SITES

1

The City of Benson began delivering 5311 transit services in October 2010. Using a fixed route and a flex route the transit program provides riders with a reliable schedule as well as para-transit services through a dial-a-ride program that serves elderly and disabled riders who do not live near the fixed route stops.

Benson Area Transit currently serves the City of Benson and surrounding areas. Our mission is to build capacity with our transit system and partners to enhance Southeastern Arizona mobility.

The City of Benson recognizes the great need for a transit system in the San Pedro Valley and it relies heavily on grant funding from ADOT and the Area Agency on Aging to operate.

The City of Benson has participated in coordination efforts identified through regional coordination meetings. We currently partner with local government and non-profit agencies to increase the utilization of their services by providing needed transportation.

Moving forward, the City of Benson received funding to update our transit plan. With this update, BAT plans to expand the para-transit service by replacing the current DAR bus with 2 smaller vehicles. BAT needs additional operating funds to maintain and expand our service to the residents of Benson and surrounding areas and to train new and existing staff in the Transportation Program. BAT also needs additional administrative funds to expand and train support staff in the Transportation Program. Anticipated funding requests from SEAGO are \$30,000 each year for the next two years.

## Identified unmet needs:

At this time, the residents of Benson and the surrounding areas have no way to get to the county seat of Bisbee and return the same day. Residents also need more regular and reliable transportation to Tucson for medical appointments.

## Contact:

Kathe Williams

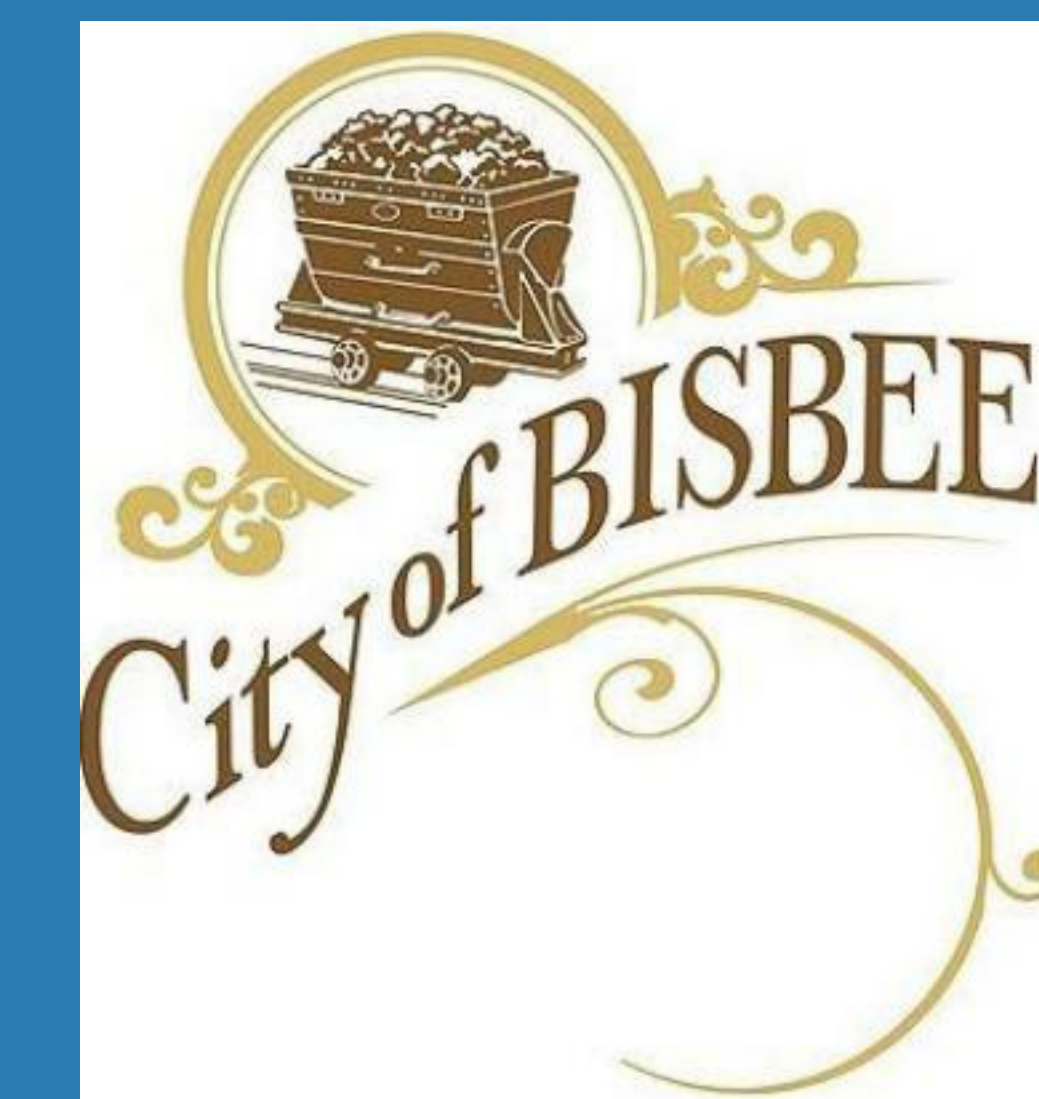
10 West 6th St.

Benson, AZ 85602

Tel: 520.720.6323

Email: [kwilliams@bensonaz.gov](mailto:kwilliams@bensonaz.gov)

[https://www.bensonaz.gov/community/benson\\_area\\_transit/index.php](https://www.bensonaz.gov/community/benson_area_transit/index.php)



# City of Bisbee (Bisbee Bus)

## SEAGO COUNTIES SERVED

Cochise

## SERVICE AREAS

Bisbee, Old Bisbee, Warren, San Jose and Naco

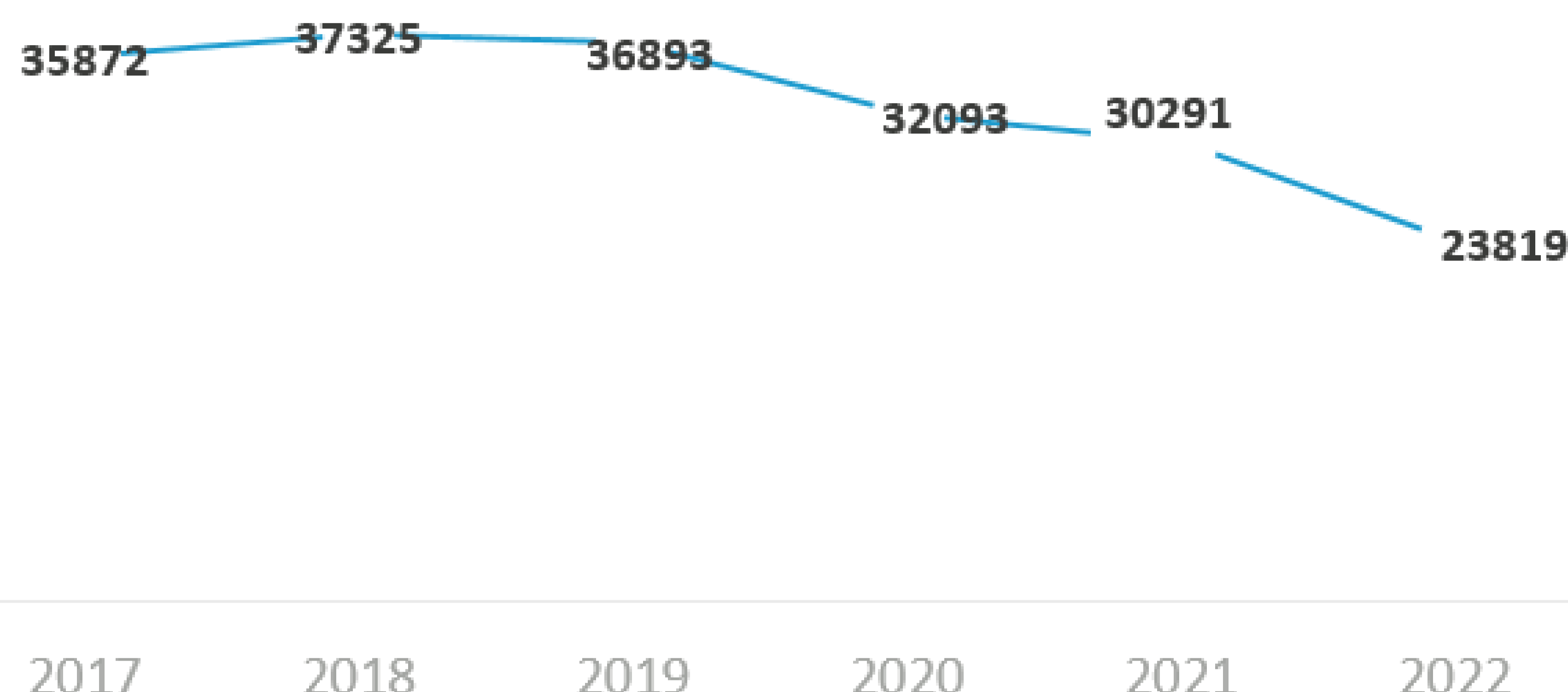
## STATUS

Local Government

## SERVICE DAYS/HOURS

Mon – Fri 5:54am – 6:40pm  
Sat 9:30am – 4:00pm

## RIDERSHIP



## TRANSPORTATION FUNDING SOURCES

5311 ADOT  
AAA DDD

## PROVIDING SERVICE SINCE

1998

## NUMBER OF VEHICLES

6

## VEHICLES UNDER LEIN

4

## SERVICE SITES

2

The Mission of the City of Bisbee Transit Program is to provide transit services that benefit the residents of the City of Bisbee and the surrounding area. Its mission includes providing safe reliable and affordable transportation service which is cost-effective, reduces energy consumption and contributes to the culture and economic betterment of the residents of Bisbee and the surrounding area.

The Bisbee Bus Program is a deviated, flex-route transit program serving the community of Bisbee with connecting service to Naco, AZ and the Cochise Connections Route. It operates six days a week. Riders can request deviations from the route with a one-day notice and be picked up and dropped off if the location is within one mile of the route.

The City of Bisbee has contracted with Douglas Rides to run the day to day operations of the Bisbee Transit Program. The program uses 5311 funds for its deviated flex route service. Additional support to elderly riders and the disabled is received from SEAGO Area Agency on Aging.

Bisbee Bus staff meets quarterly with the regional Transportation Advisory Councils (TAC), including the City of Douglas TAC, City of Sierra Vista TAC, City of Wilcox, City of Benson, and the TAC Transit/Transportation Coordination group.

Identified unmet needs include operating funds to continue the existing transit program that serves elderly and disabled riders with reduced cost passes for service between Naco and Bisbee. Capital funds are being sought in 2022 - 2024 for a new (1) bus lift.

## Contact:

Matthew Gurney  
76 Erie St.  
Bisbee, AZ 85603  
Tel: 520.432.6004

<https://bisbeeaz.gov/2331/Bisbee-Bus-Program>

# City of Douglas (Douglas Rides/Cochise Connection)



## SEAGO COUNTIES SERVED

Cochise

## SERVICE AREAS

Douglas, Bay Acres, Pirtleville, Elfrida,  
Cochise College, Bisbee and Sierra Vista

## STATUS

Local Government

## SERVICE DAYS/HOURS

Mon – Sat 8am – 5pm

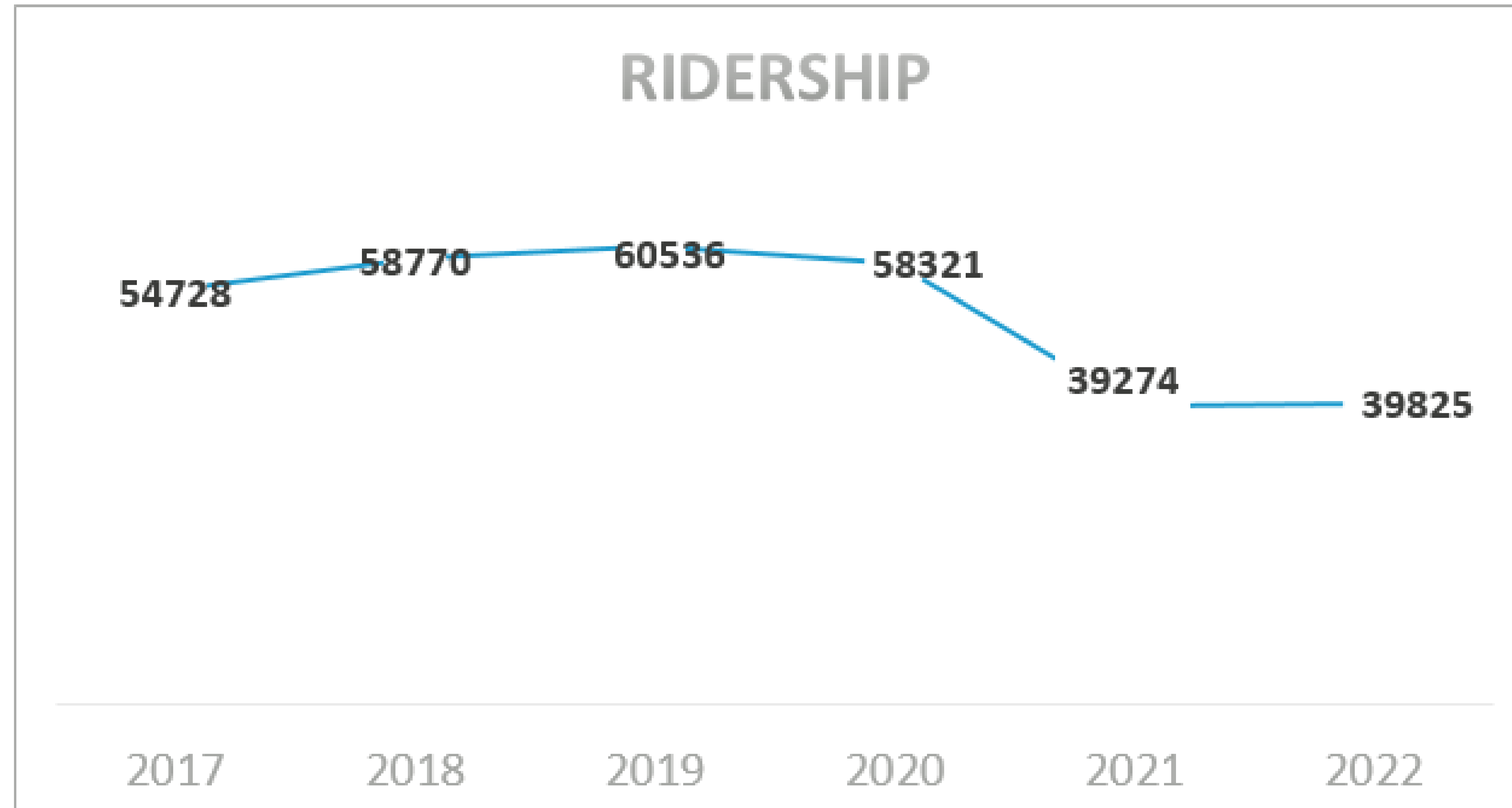
Cochise College/Bisbee

Mon – Thu 6:30am – 5:30pm

Cochise Connection

Mon - Sat 6:08am – 5:44pm

Sat 8am – 4:04pm



## TRANSPORTATION FUNDING SOURCES

**5311 ADOT  
AAA DDD**

## PROVIDING SERVICE SINCE

**2007**

## NUMBER OF VEHICLES

**13**

## VEHICLES UNDER LEIN

**7**

## SERVICE SITES

**1**

Douglas Rides is a deviated fixed route transit service in the City of Douglas. With service open to the general public, Douglas Rides operates 4 routes with 50+ stops throughout the City.

In addition to general public transportation, Douglas Rides provides the following services:

- An intercity bus service branded as the Cochise Connection providing a connection from Douglas to Bisbee, Palominas, Nicksville and Sierra Vista
- Contracts with Southeastern Arizona Government Organization (SEAGO Area Agency on Aging) to provide transportation to the elderly and the disabled in the following communities: Douglas, Pirtleville, Bay Acres, Elfrida, Bisbee & Sierra Vista.
- In the City of Douglas, Dial-A-Ride service is provided by the Douglas Rides program, and requires a 24 hour advance notice.
- Service to Elfrida is provided one day a week, every other week. Elderly and disabled clients are brought to Douglas for grocery shopping, nutrition services, and medical appointments.
- The Cochise Connection Route now includes transportation to elderly and disabled program
- Through an agreement with Cochise College, student transportation is provided 4 days a week along with an inter-city connection to the City of Bisbee.

Identified unmet needs include:

- Operating, capital and intercity funds to meet the growth expectations of the existing transit program, specifically intercity funds to connect with the proposed Greyhound route in Sierra Vista
- Additional funding for a half time non-CDL driver for the new Non Emergent Medical Transport (NEMT) program
- Planning funds for continued planning of a transit facility, implementation of NEMT program, matching grants application and Mexico bus line intercity connections.
- New transit facility to house our growing fleet and administration staff to better manage daily operations
- It is imperative that ongoing training is provided to ensure that drivers and administrative staff is knowledgeable and up to date on training requirements.
- Update fleet to include 2 new vehicles that will replace those with excessive mileage and worn out lift systems

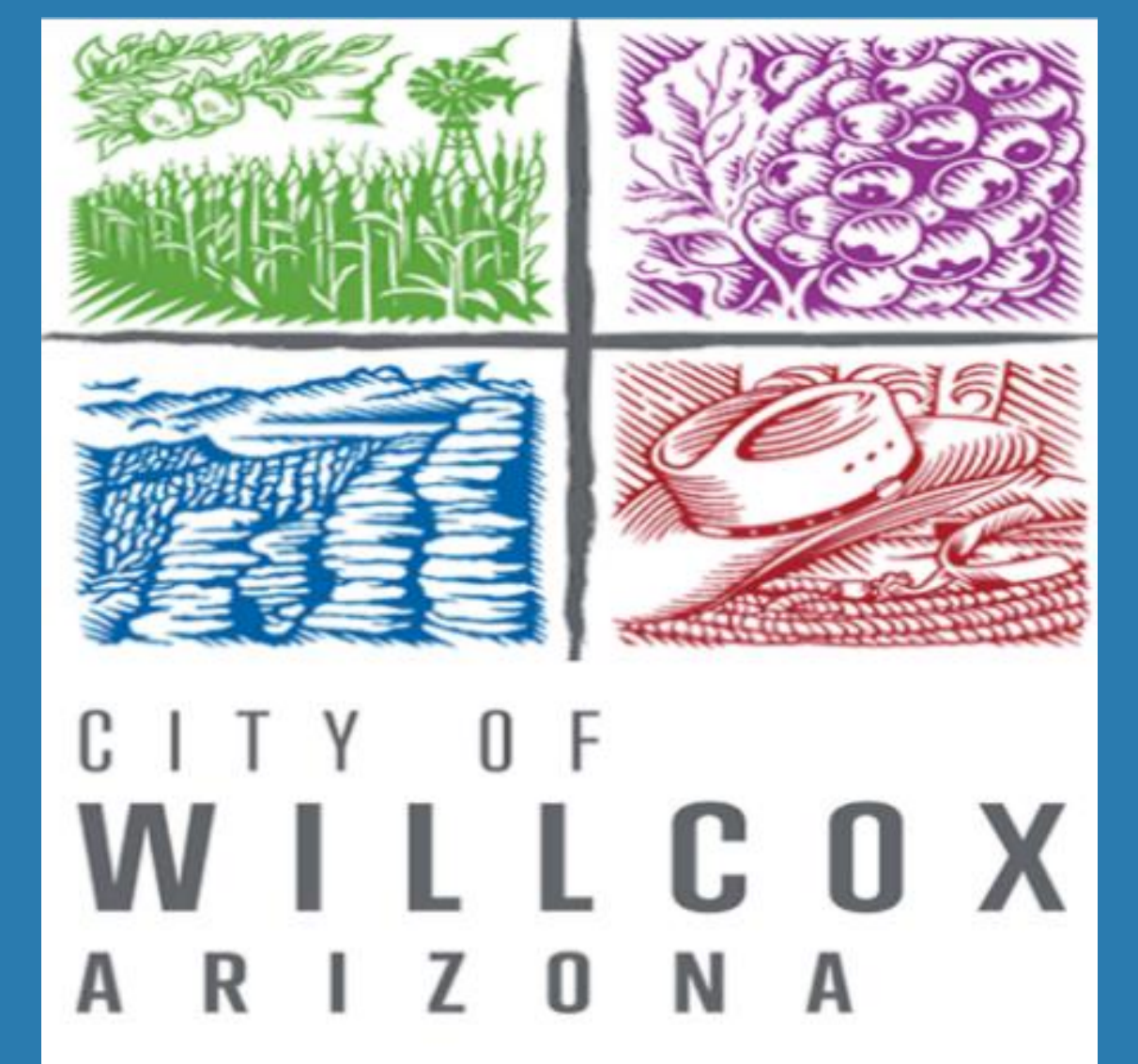
The City of Douglas is an active participant in the Coordination efforts by regularly participating in the Cochise County Coordination meetings.

## Contact:

Ana Urquijo, City Manager  
345 E. 16th St.  
Douglas, AZ 85607

Humberto Rivera  
Tel: 520.417.7400  
Email: [humberto.rivera@douglasaz.gov](mailto:humberto.rivera@douglasaz.gov)

<https://www.douglasaz.gov/283/Public-Transportation>



## SEAGO COUNTIES SERVED

Cochise

## SERVICE AREAS

Willcox, Winchester Heights, Pearce/  
Sunsites, Kansas Settlement, Bowie and  
San Simon

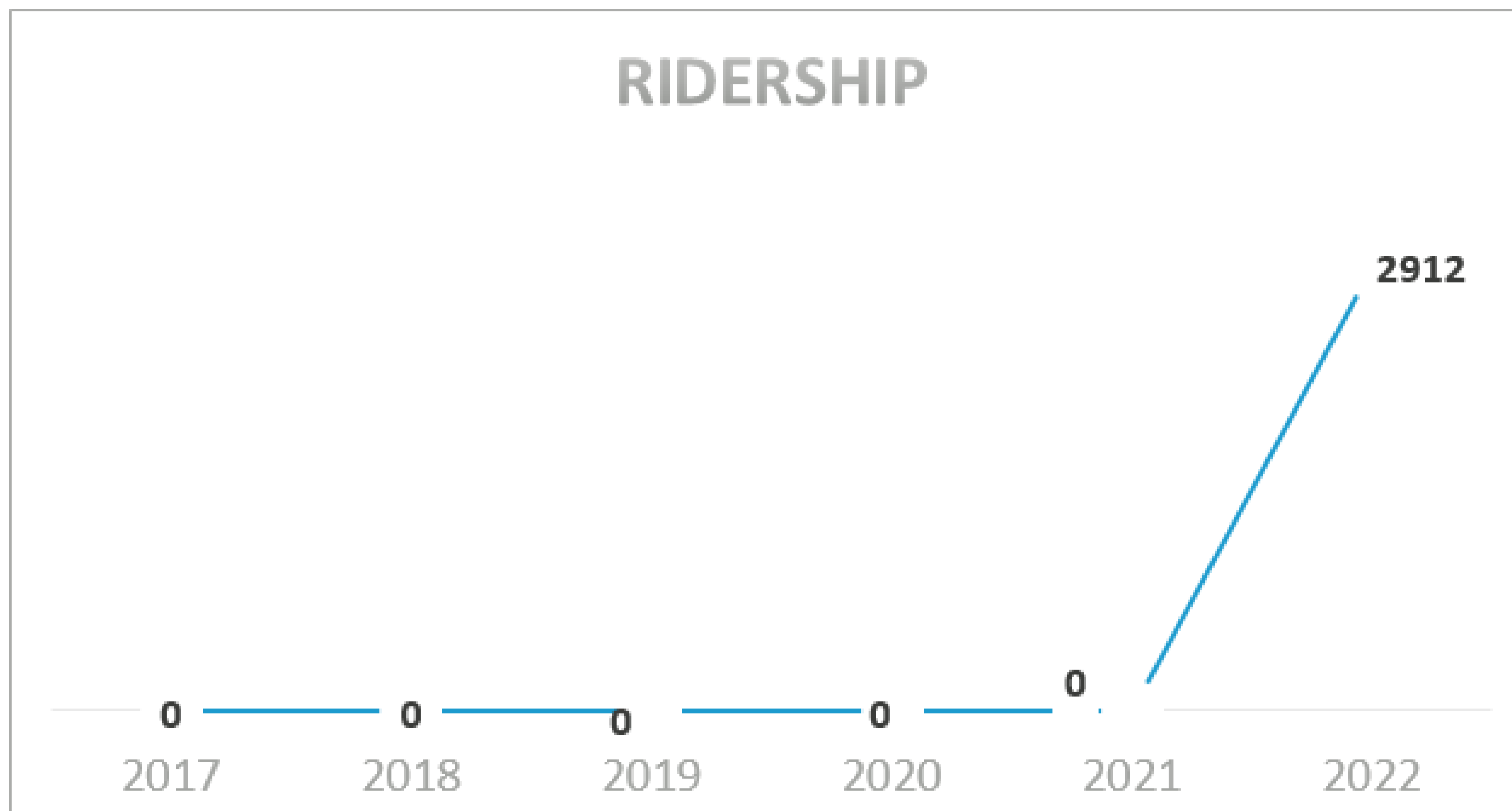
## STATUS

Local Government

## SERVICE DAYS/HOURS

Five-day-a-week/24 hr. Adv. Notice  
Dial-A-Ride/Demand Response Service  
Willcox/Mon.-Fri. 8:00 am-4:00pm  
Bowie/Wed. & Fri. 8:30 am-3:15 pm  
Pearce/Tues. & Thurs. 8:30 am-3:15 pm

## RIDERSHIP



## TRANSPORTATION FUNDING SOURCES

5311 ADOT  
AAA DDD

## PROVIDING SERVICE SINCE

2021

## NUMBER OF VEHICLES

1

## VEHICLES UNDER LEIN

1

## SERVICE SITES

1

The City of Willcox 5311 dial-a-ride transit service is open to the general public of Willcox as well as the outlying areas. Outlying areas include the towns of Sunsites/Pearce, Bowie, San Simon and unincorporated areas of Kansas Settlement and Winchester Heights. The service to residents provides for health and human services as well as shopping, education and recreation.

The mission of the Willcox Transit program is to empower the area's general public to expand their opportunities for education and work and improve their quality of life by providing reliable, accessible, and affordable transit services.

The City of Willcox Transit relies heavily upon a 5311 grant through ADOT to support its operations along with SEAGO Area Agency on Aging partnership. The City was awarded its 5311 grant funding for the fiscal year of 2022-2023 in October 2022.

The City of Willcox participates in coordination efforts through regional coordination meetings, training, additional resources, and operational strategies through existing transportation providers in the area. Identified

## Unmet Needs Include:

- Enlarging the security fenced area to meet expansion of the service
- Bus barn to protect the vehicle assets
- Ride tracking software
- An additional bus to expand the program.

## Contact:

Caleb Blaschke, City Manager  
101 S. Railroad Ave., Ste B  
Willcox, AZ 85643

Angel Lauve  
Email: [alauve@willcox.az.gov](mailto:alauve@willcox.az.gov)

<https://willcox.az.gov/departments/transit>



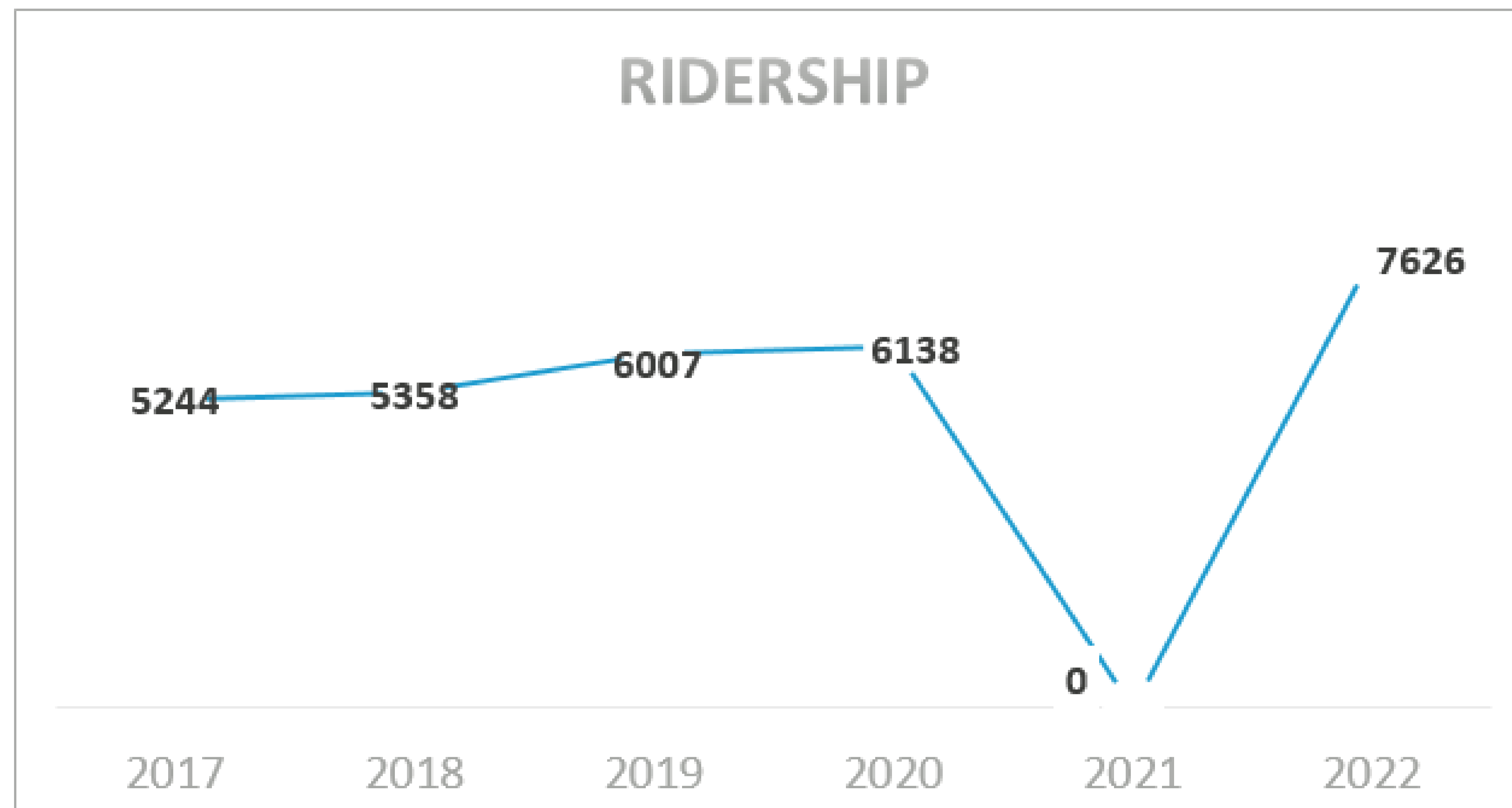
# Women's Transition Project

**SEAGO COUNTIES SERVED**  
Cochise

**SERVICE AREAS**

**STATUS**  
Private Non-Profit 501(c)(3)

**SERVICE DAYS/HOURS**  
24x7x365 for Agency Clients



**TRANSPORTATION FUNDING SOURCES**

**5311 ADOT  
AAA DDD**

**PROVIDING SERVICE SINCE**

**2001**

**NUMBER OF VEHICLES**

**1**

**VEHICLES UNDER LEIN**

**1**

**SERVICE SITES**

**1**

The Women's Transition Project is a residential behavioral health facility that serves homeless women in recovery from drug and alcohol dependence, victims of domestic violence, women getting out of jail or prison, women with mental illness, and women who are working to reunite their families.

The transition project provides residents food, shelter, clothing, transportation, and childcare while offering a comprehensive array of services, treatment, and vocational training.

The organization will be applying for 5310 funding in the future to purchase vehicles. Staff provides transportation to medical appointments, shopping and treatment and social services providers. In addition, the Women's Transition Project provides transportation for clients to and from places of employment and to their residential placement after the program is done

Women's Transition Project staff are active in bi-monthly Transportation/Transit Coordination meetings.

Identified unmet needs include a vehicle to transport our clients to and from their vocational skills transportation to medical appointments, shopping, and treatment and social service providers. And as well food pick up not only for the organization but for the community as well.

**Contact:**

Donna M. Vary  
240 O'Hara Ave.  
Bisbee, AZ 85603  
Tel: 520.432.8068  
Email: [dvary@cbridges.com](mailto:dvary@cbridges.com)

# Douglas ARC (DARC)



## SEAGO COUNTIES SERVED

Cochise

## SERVICE AREAS

Douglas, Bisbee, Double Adobe, McNeal and Elfrida

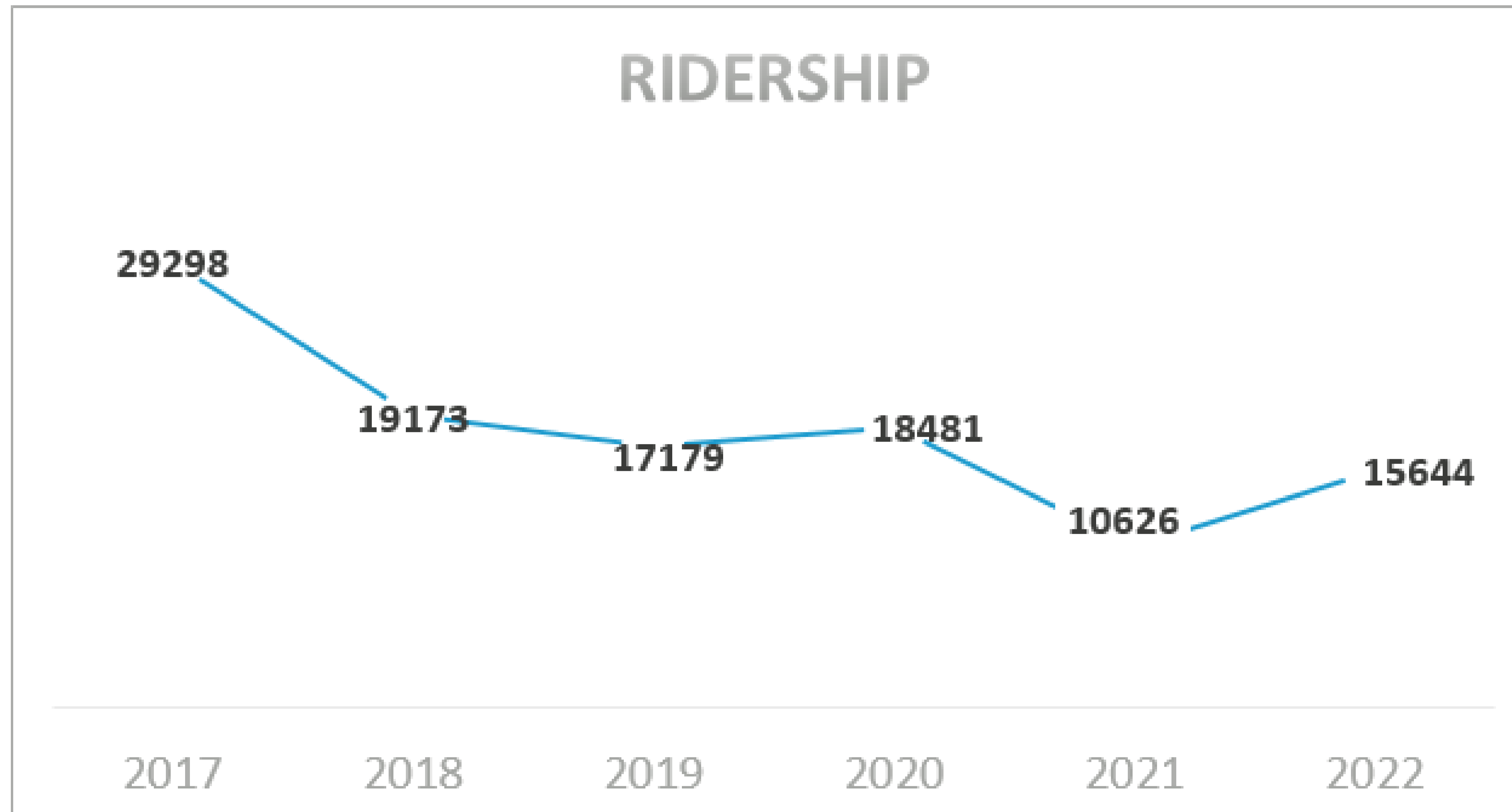
## STATUS

Private Non-Profit 501(c)(3)

## SERVICE DAYS/HOURS

24x7x365 for Agency Clients

## RIDERSHIP



## TRANSPORTATION FUNDING SOURCES

5311 ADOT  
AAA DDD

## PROVIDING SERVICE SINCE

1958

## NUMBER OF VEHICLES

23

## VEHICLES UNDER LEIN

13

## SERVICE SITES

1

Located in Douglas, a rural community located in southeastern Cochise County, Douglas ARC has been serving the community for the past 60 years. Douglas ARC's mission is to support and involve citizens, with developmental disabilities, in the community. With the variety of programs, participants are guided in their efforts to learn, work, and live without undue restrictions while maintaining their safety and dignity. With a highly trained staff, participants are guided in daily living activities. Douglas ARC has woven its transportation services into a trans-disciplinary approach with its clients. Using 5310 funds to purchase vehicles, Douglas ARC is able to provide a wide variety of services to consumers. Transportation is provided to appointments, medical care, shopping, and recreational outings.

In addition, a vocational program allows consumers to participate in meaningful employment opportunities. Staff transport participants to and from workplaces using trucks purchased from the past 5316 grant program.

Douglas ARC participates regularly in Transit/Transportation Coordination meetings. Jointly we are able to address transportation gaps and creative means of cost reduction. We are also able to consolidate our training programs, vehicle maintenance and repair. We also work closely with local transit providers when our services can complement other agency services.

Douglas Arc has identified needs for the next two years. In year one we are requesting Operating funds of \$30,000, Preventive Maintenance funds of \$30,000, plus a non-ramp mini van. This van will replace our 2010 Toyota Sienna.

In year two we have need for Operating funds of \$30,000, and Preventive Maintenance funds of \$30,000

## Contact:

John Vaughn or Carl Moldrem

PO Box 252

Douglas, AZ 85608

Tel: 520.364.7473

Email: [dvtc1983@outlook.com](mailto:dvtc1983@outlook.com)





# ATTACHMENT A

## SEAGO REGION PROVIDER LISTING



# ATTACHMENT B

## SEAGO REGION VEHICLES INVENTORY/AVAILABILITY





# ATTACHMENT C

## SEAGO REGION DEMOGRAPHIC DATA

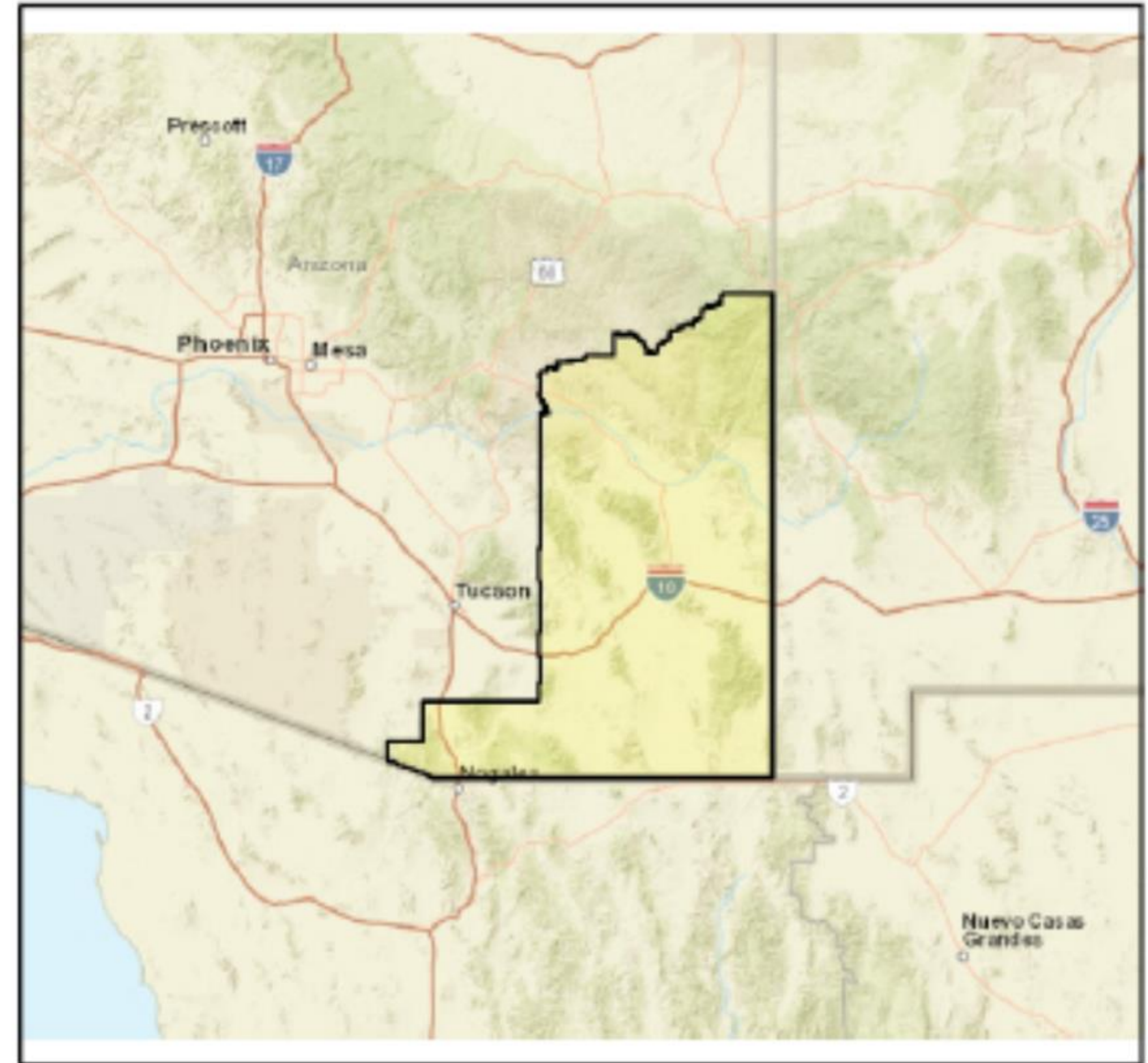


## Southeastern Arizona Governments Association



Southeastern Arizona Governments Association has a population of **220,552** with a minority\* population of **122,388** or **55.49%**.

Southeastern Arizona Governments Association has **80,583** total households.



### About the U.S. Census Bureau's 2017-2021 American Community Survey 5 year Estimates

The American Community Survey (ACS) is a nationwide survey that uses continuous, multi-year sampling to produce estimates for a variety of geographical areas, the smallest being the Census Block Group. MAG uses the 5-year estimates because they provide increased statistical reliability for less populated areas and small population groups. ACS is a sample, meaning that it is not a full census of the population. For the 5 year estimates, surveys are collected from a sample population over the 5 year period. These surveys are then used to create estimates for the whole population. And, because it is an estimate of the whole population, there is a degree of uncertainty in the results. This degree of uncertainty is reflected in the margins of error that are calculated and reported along with the results of the survey. The margins of error are calculated at the 90 percent confidence level, meaning that users of the data can be 90 percent confident that the range reflected in the margin of error contains the true value. The margins of error are not reported on this web site, but are available from the Census at <http://factfinder.census.gov/> or are available upon request from MAG. More information on the methodology of the American Community Survey is available at <http://www.census.gov/acs/>.

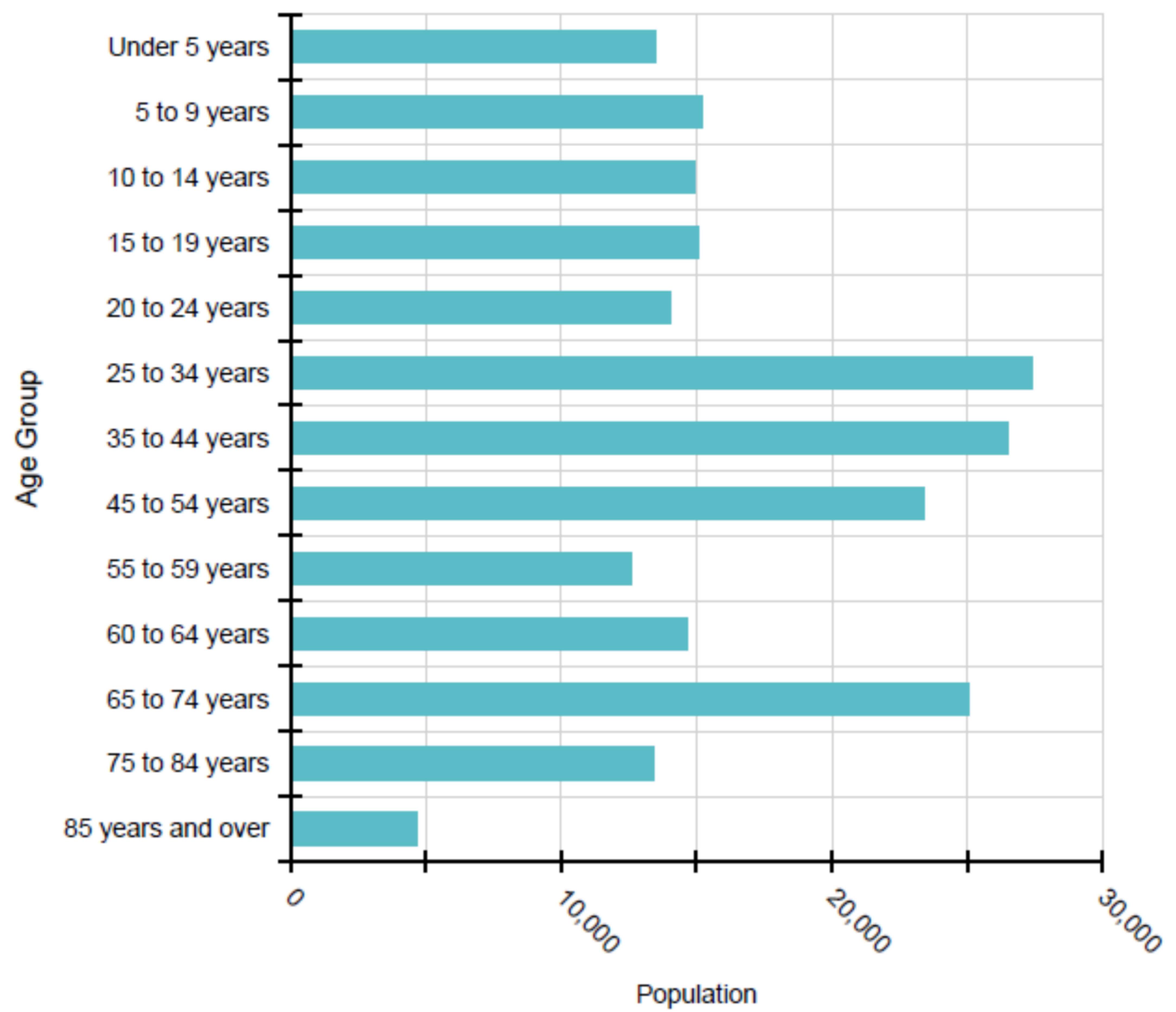
\* Minority population is defined as the population that is of any race other than non-hispanic white.

# SEAGO REGION DEMOGRAPHIC DATA

## American Community Survey 2017-2021 5yr Estimates

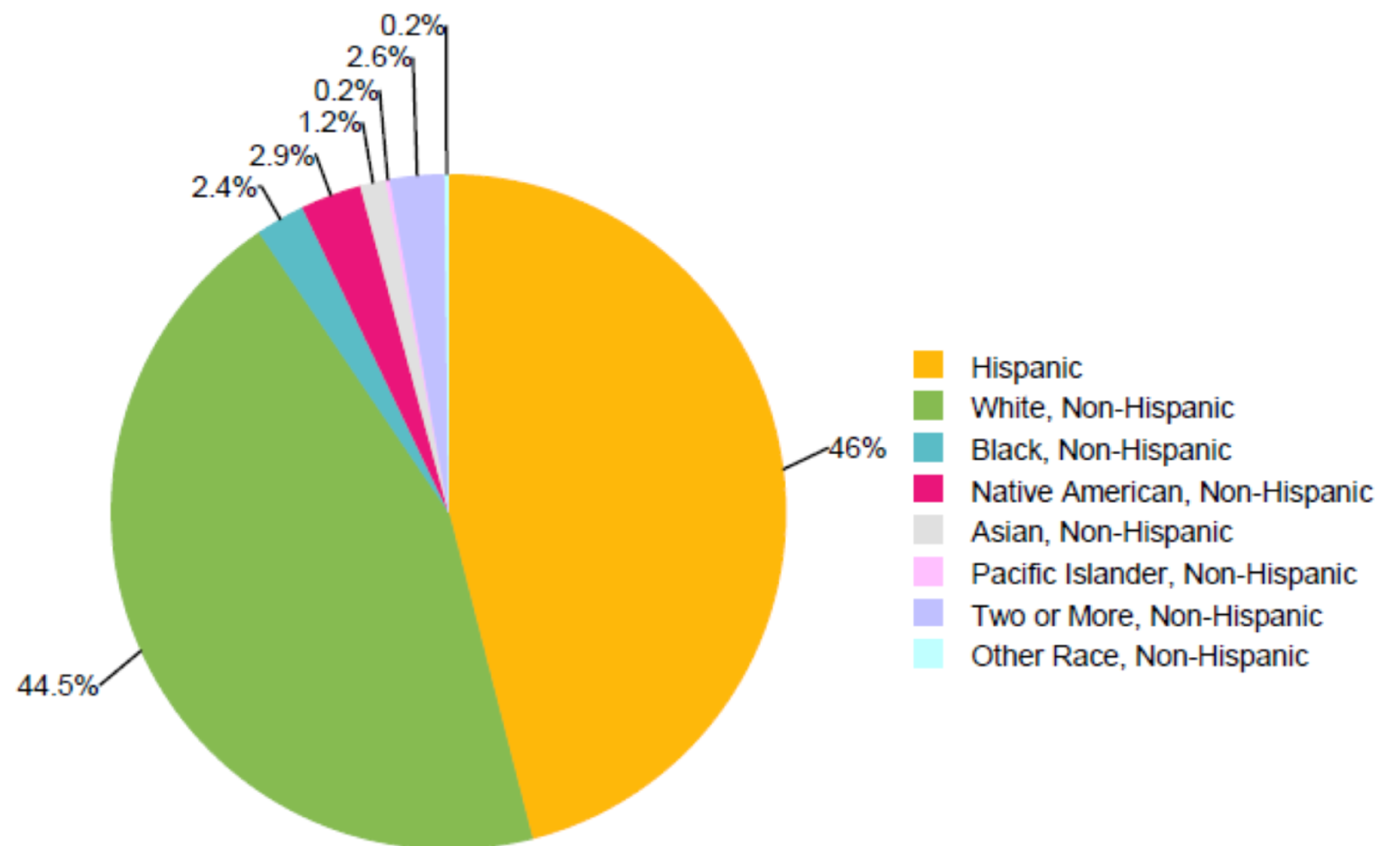
Age		
Name	Total	Percent
Total	220,549	N/A
Under 5 years	13,487	6.1 %
5 to 9 years	15,195	6.9 %
10 to 14 years	14,950	6.8 %
15 to 19 years	15,079	6.8 %
20 to 24 years	14,064	6.4 %
25 to 34 years	27,403	12.4 %
35 to 44 years	26,499	12.0 %
45 to 54 years	23,418	10.6 %
55 to 59 years	12,609	5.7 %
60 to 64 years	14,667	6.7 %
65 to 74 years	25,089	11.4 %
75 to 84 years	13,444	6.1 %
85 years and over	4,645	2.1 %

Universe: Total Population



Race and Ethnicity		
Name	Total	Percent
Total	220,552	N/A
Hispanic	101,460	46.0 %
White, Non-Hispanic	98,164	44.5 %
Black, Non-Hispanic	5,208	2.4 %
Native American, Non-Hispanic	6,426	2.9 %
Asian, Non-Hispanic	2,708	1.2 %
Pacific Islander, Non-Hispanic	449	0.2 %
Two or More, Non-Hispanic	5,735	2.6 %
Other Race, Non-Hispanic	402	0.2 %

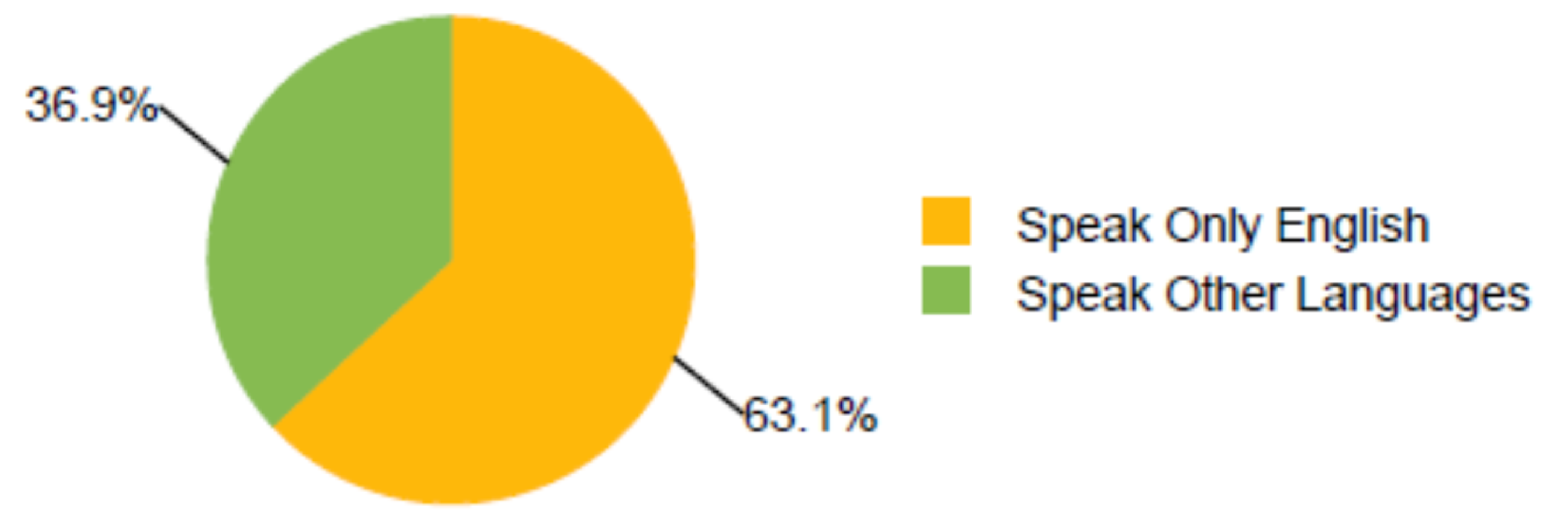
Universe: Total Population



# SEAGO REGION DEMOGRAPHIC DATA

## Ability to Speak English

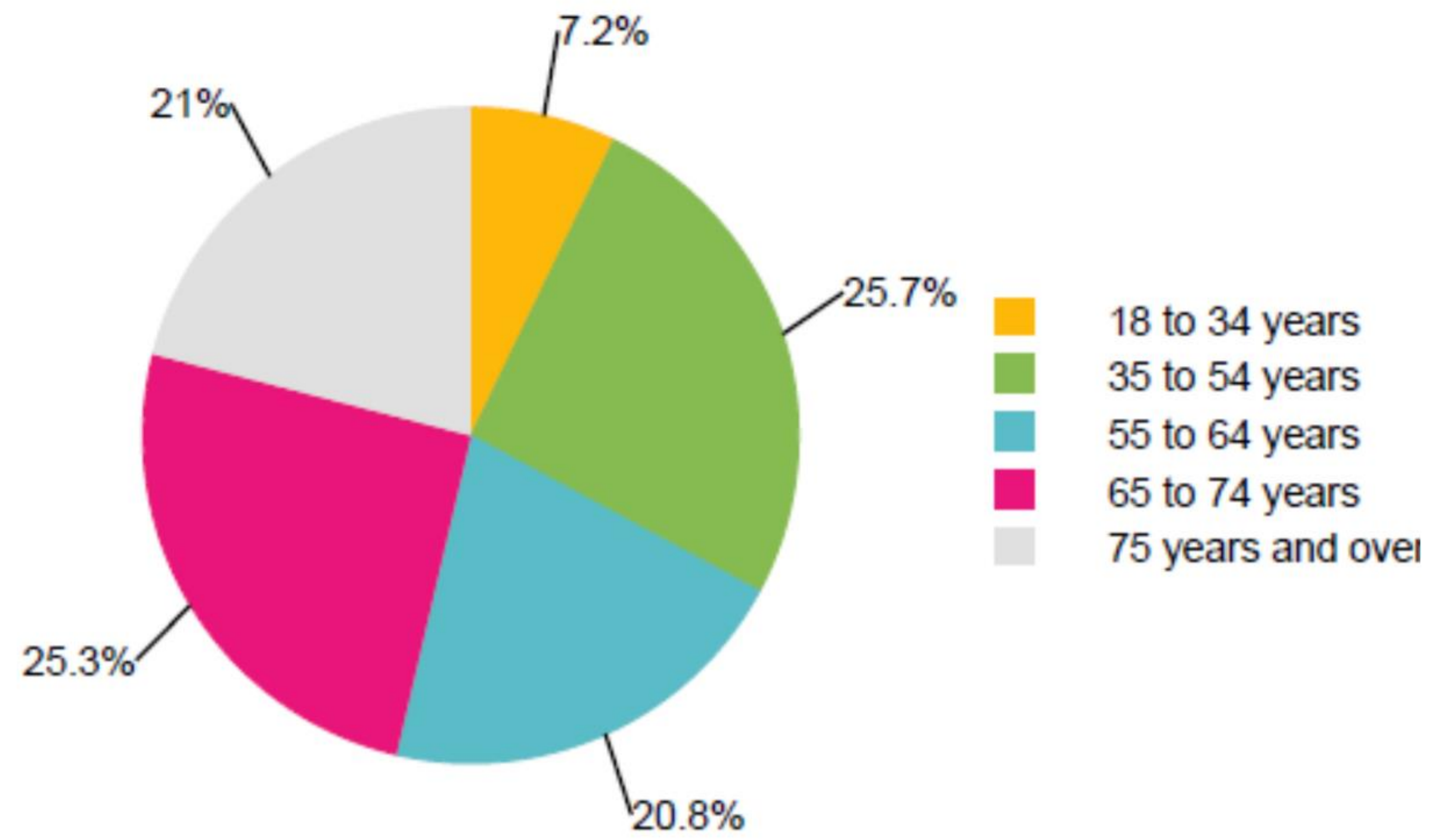
Name	Total	Percent
Speak Only English	130,640	63.1 %
Speak Other Languages	76,425	36.9 %
Speak English "very well"	50,481	N/A
Persons with Limited English Proficiency (LEP)	25,944	N/A
Speak English "well"	12,115	N/A
Speak English "not well"	8,223	N/A
Speak English "not at all"	5,606	N/A



Universe: Population 5 years and over

## Veterans Status

Name	Total	Percent
Civilian Population 18 years and over	164,247	N/A
Civilian veterans	21,761	13.2 %
Male	18,612	N/A
Female	3,149	N/A
18 to 34 years	1,559	7.2 %
35 to 54 years	5,593	25.7 %
55 to 64 years	4,525	20.8 %
65 to 74 years	5,512	25.3 %
75 years and over	4,571	21.0 %

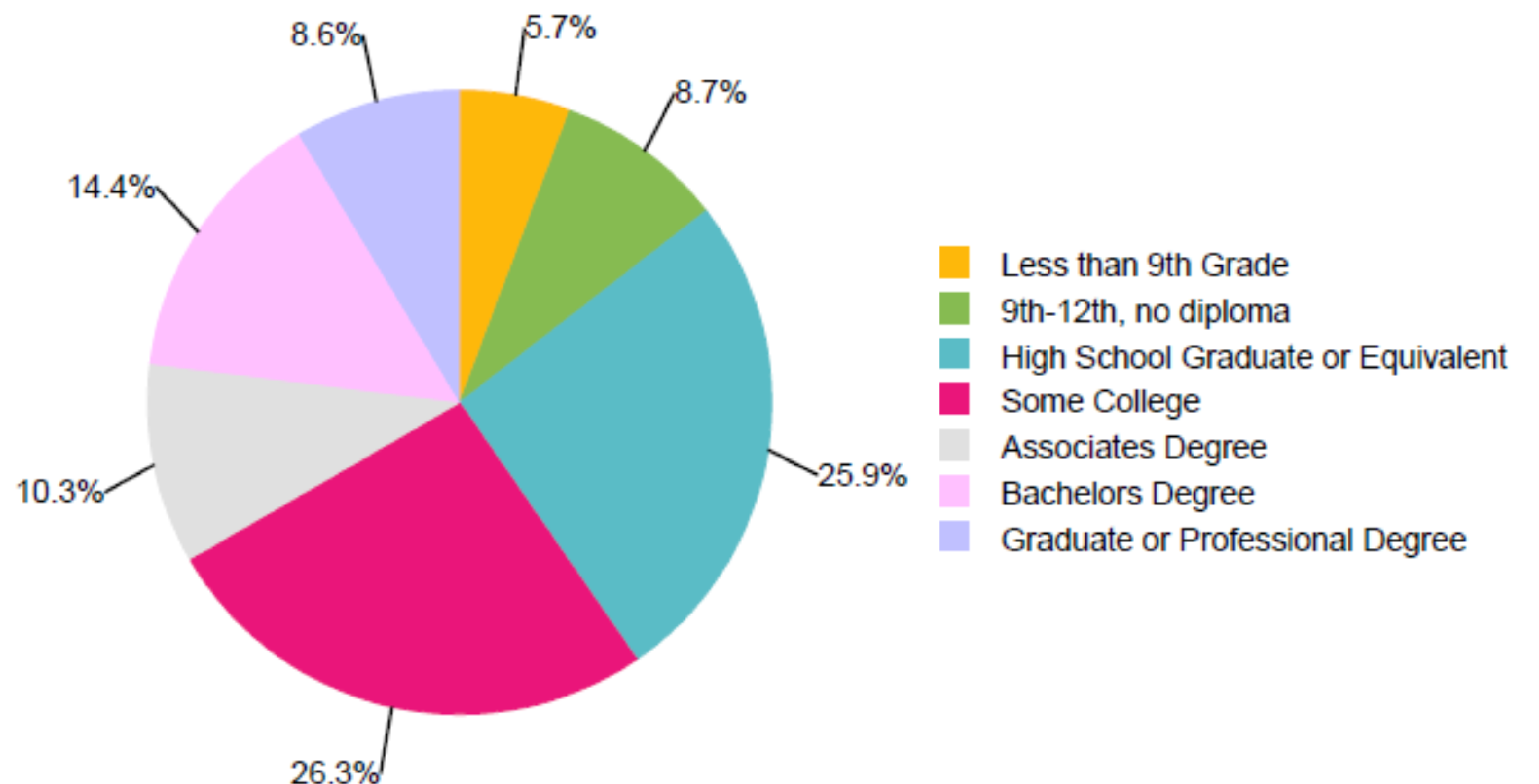


Universe: Civilian Population 18 years and over

## Educational Attainment

Name	Total	Percent
Population 25 and over	147,775	100.0 %
Less than 9th Grade	8,473	5.7 %
9th-12th, no diploma	12,920	8.7 %
High School Graduate or Equivalent	38,277	25.9 %
Some College	38,791	26.3 %
Associates Degree	15,288	10.3 %
Bachelors Degree	21,322	14.4 %
Graduate or Professional Degree	12,704	8.6 %

Universe: Population Age 25 Years and Over



# SEAGO REGION DEMOGRAPHIC DATA

Household Income (In 2018 inflation-adjusted dollars)		
Name	Total	Percent
Total Households	80,583	N/A
Median Household Income	\$	N/A
Less than \$10,000	5,470	6.8 %
\$10,000 to \$14,999	4,682	5.8 %
\$15,000 to \$24,999	7,609	9.4 %
\$25,000 to \$34,999	8,665	10.8 %
\$35,000 to \$49,999	11,045	13.7 %
\$50,000 to \$74,999	15,328	19.0 %
\$75,000 to \$99,999	10,560	13.1 %
\$100,000 to \$149,999	10,481	13.0 %
\$150,000 to \$199,999	4,305	5.3 %
\$200,000 or more	2,439	3.0 %

Universe: Households

Households		
Name	Total	Percent
Total Households	80,583	N/A
Average Household Size		N/A
Family Households (Families)	53,135	65.9 %
Married-couple family	38,992	N/A
Female Householder, no spouse present	9,735	N/A
with own children under 18 years	5,104	N/A
Nonfamily Households	27,448	34.1 %
Householder living alone	23,733	N/A

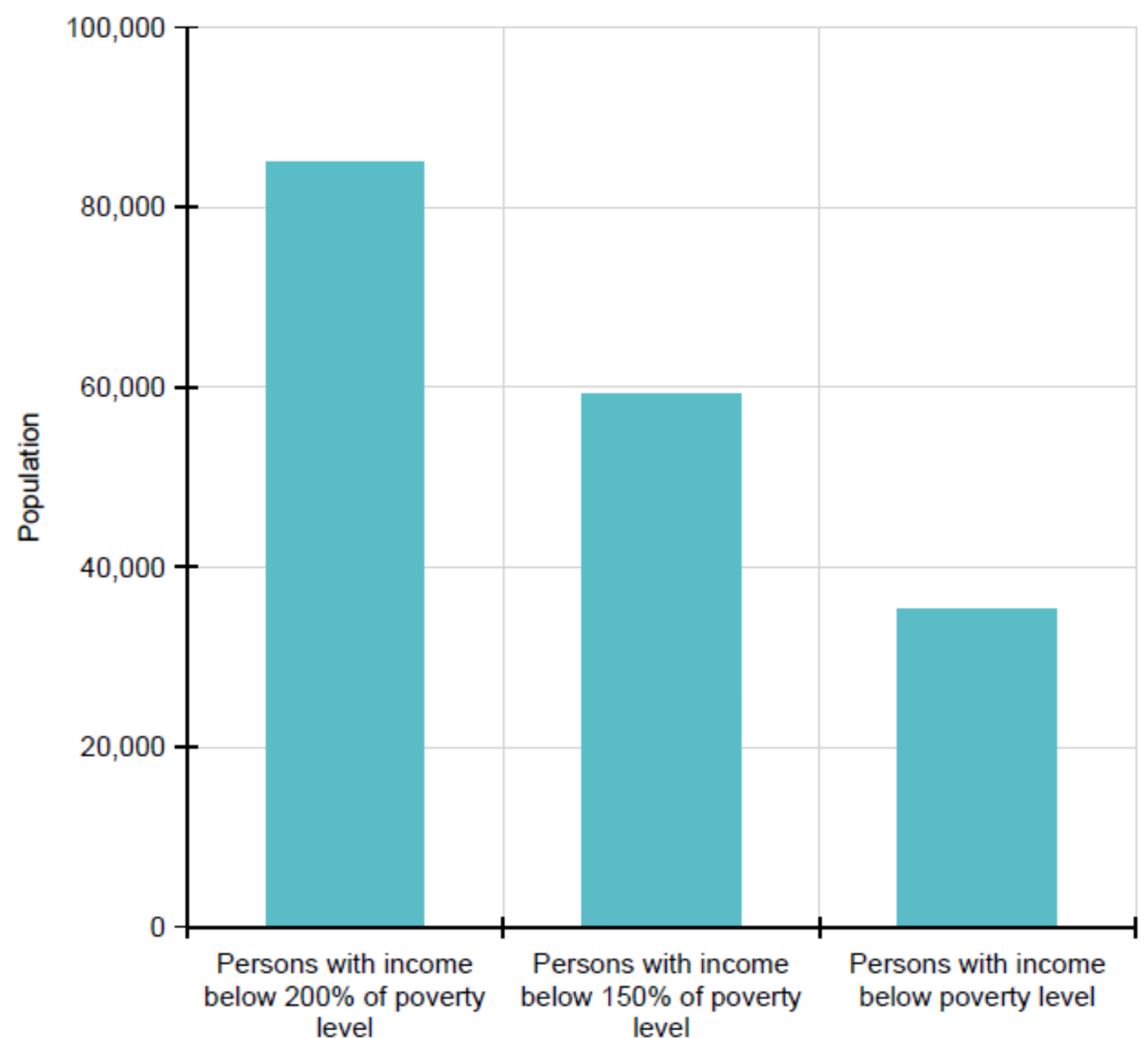
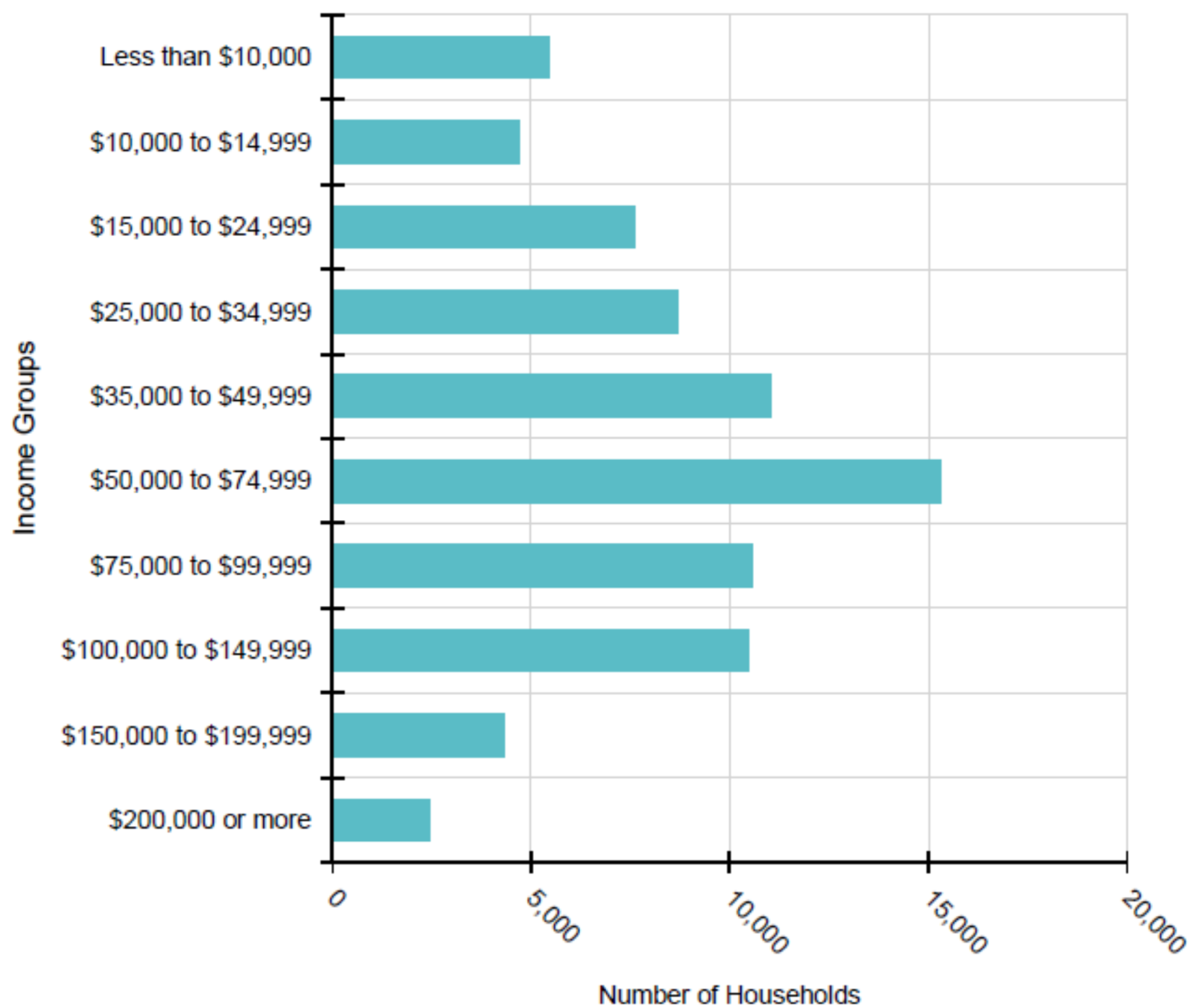
Universe: Households

Poverty Status in the Past 12 Months		
Name	Total	Percent
Persons for whom poverty status is determined	210,260	N/A
Persons with income below poverty level	35,268	16.8 %
Persons with income below 150% of poverty level	59,187	28.1 %
Persons with income below 200% of poverty level	85,004	40.4 %

Universe: Persons for whom poverty status is determined

Poverty Status for Families in the Past 12 Months		
Name	Total	Percent
Total Families	53,135	N/A
Families with income below poverty level	6,620	12.5 %
Married-couple family	2,507	N/A
with related children under 18 years	1,590	N/A
Female householder, no spouse present	3,313	N/A
with related children under 18 years	2,766	N/A
Male householder, no spouse present	800	N/A
with related children under 18 years	685	N/A

Universe: Families

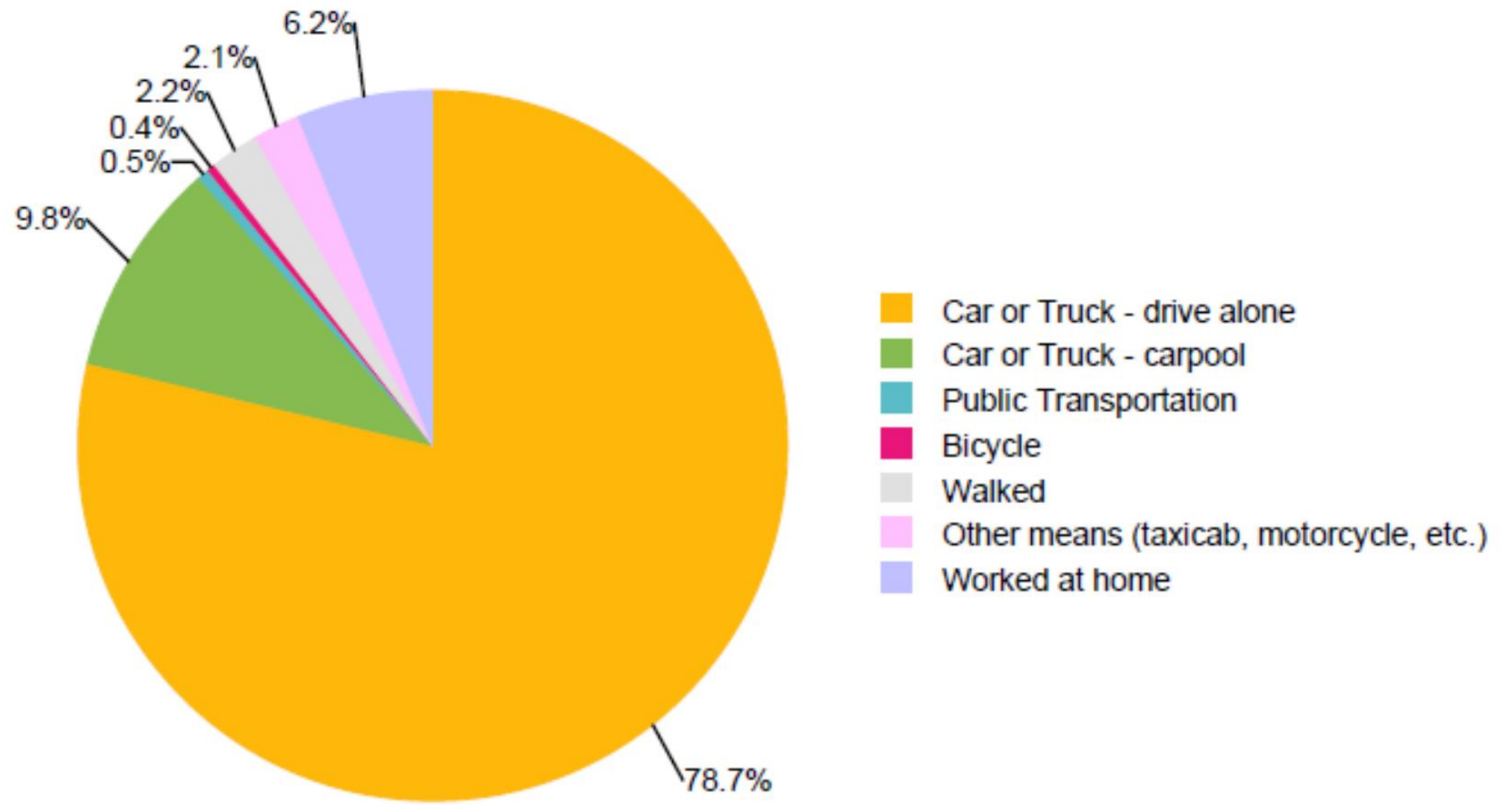


# SEAGO REGION DEMOGRAPHIC DATA

## Commuting to Work

Name	Total	Percent
Workers 16 years and over	82,675	N/A
Car or Truck - drive alone	65,080	78.7 %
Car or Truck - carpool	8,134	9.8 %
Public Transportation	437	0.5 %
Bicycle	322	0.4 %
Walked	1,825	2.2 %
Other means (taxicab, motorcycle, etc.)	1,749	2.1 %
Worked at home	5,128	6.2 %

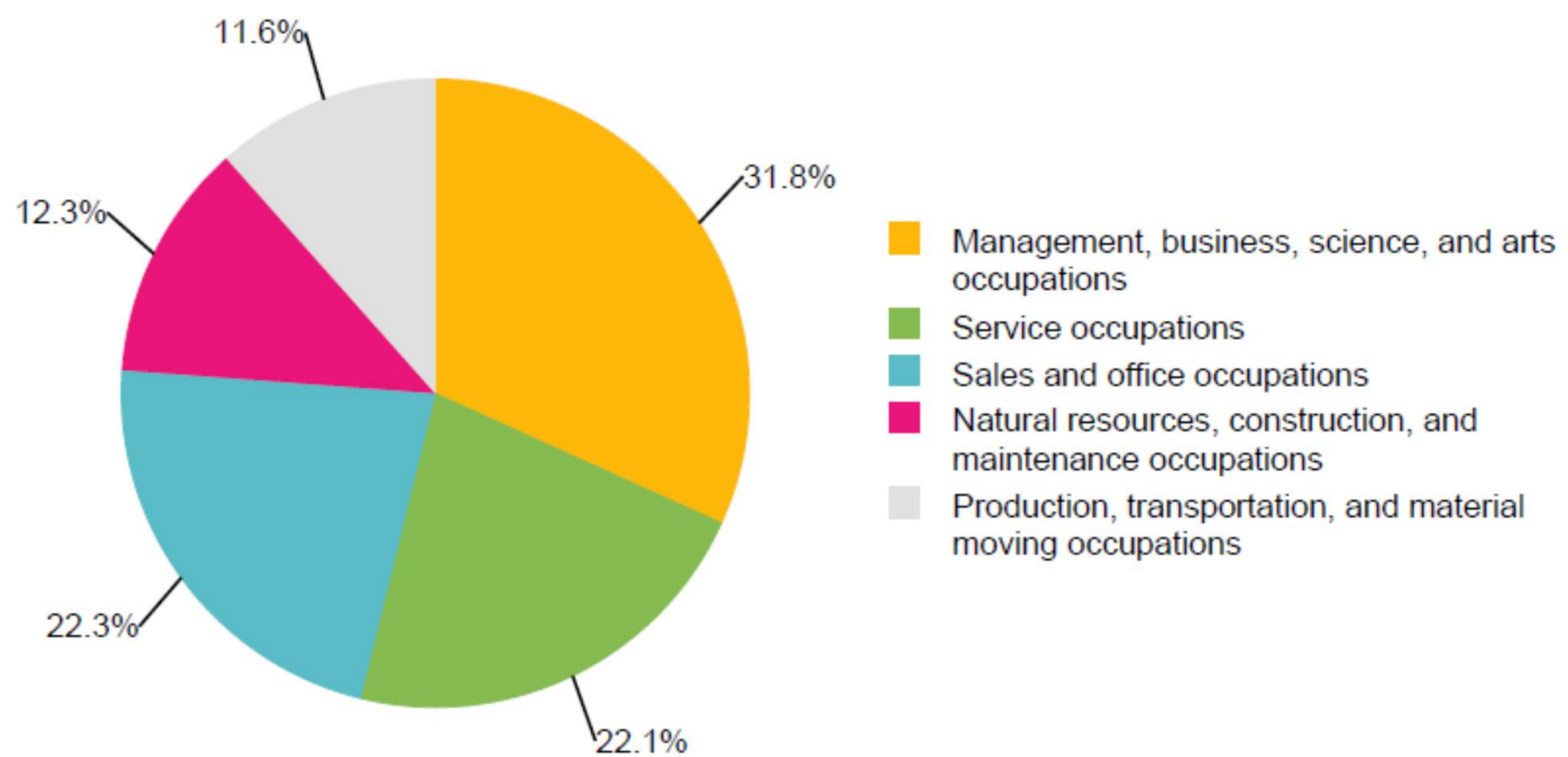
Universe: Workers age 16 years and over



## Occupation

Name	Total	Percent
Civilian employed population 16 years and over	80,544	N/A
Management, business, science, and arts occupations	25,586	31.8 %
Service occupations	17,778	22.1 %
Sales and office occupations	17,991	22.3 %
Natural resources, construction, and maintenance occupations	9,878	12.3 %
Production, transportation, and material moving occupations	9,311	11.6 %

Universe: Civilian employed population 16 years and over





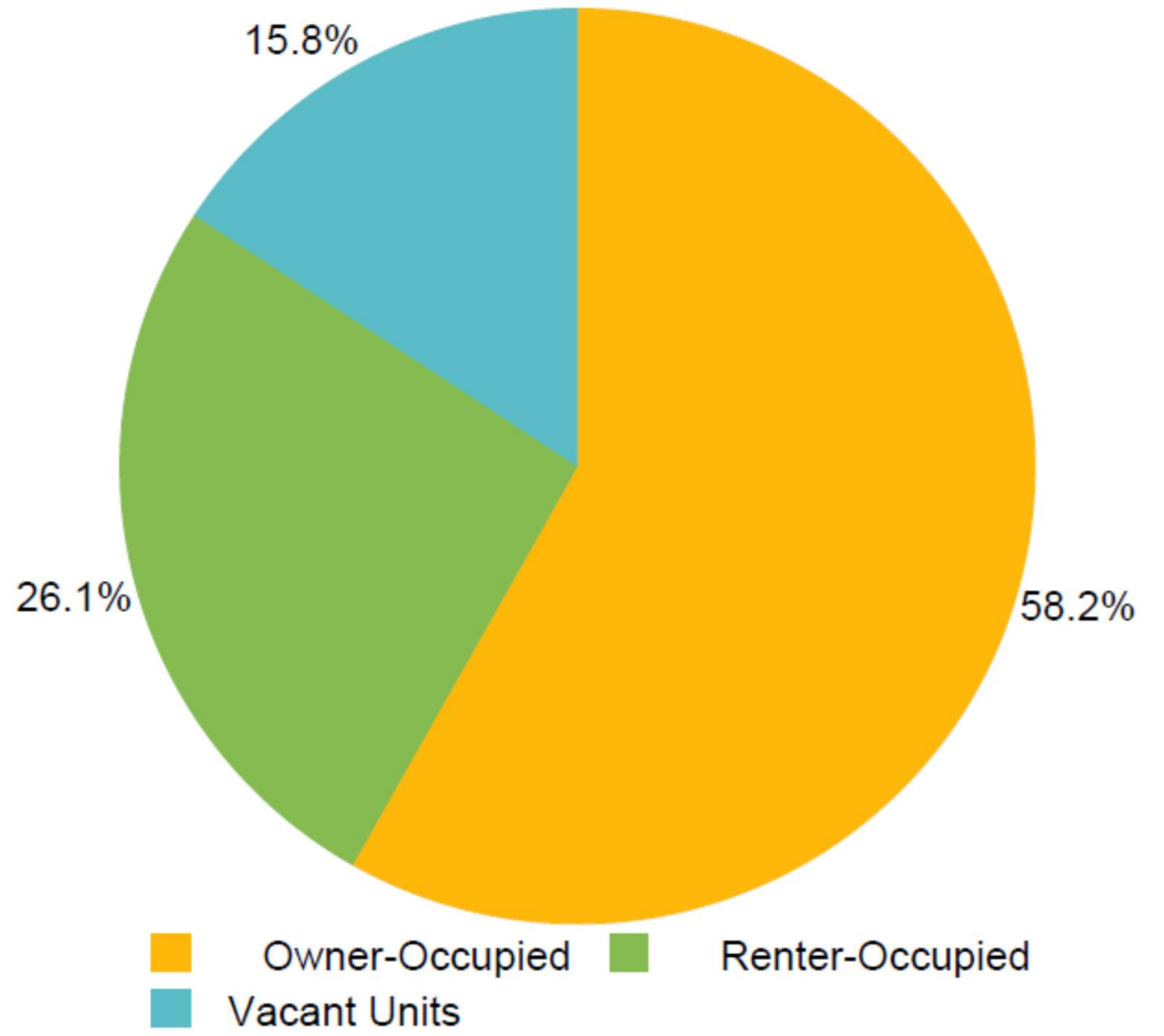
# SEAGO REGION DEMOGRAPHIC DATA

Housing			
Name	Total	Percent	Per Sq Mile
Housing Units	95,657	N/A	0.0
Occupied Housing Units	80,583	84.2 %	0.0
Owner-Occupied	55,648	58.2 %	0.0
Renter-Occupied	24,935	26.1 %	0.0
Vacant Units	15,074	15.8 %	0.0
Median Housing Value	\$	N/A	N/A
Median Rent	\$	N/A	N/A

Universe: Housing Units

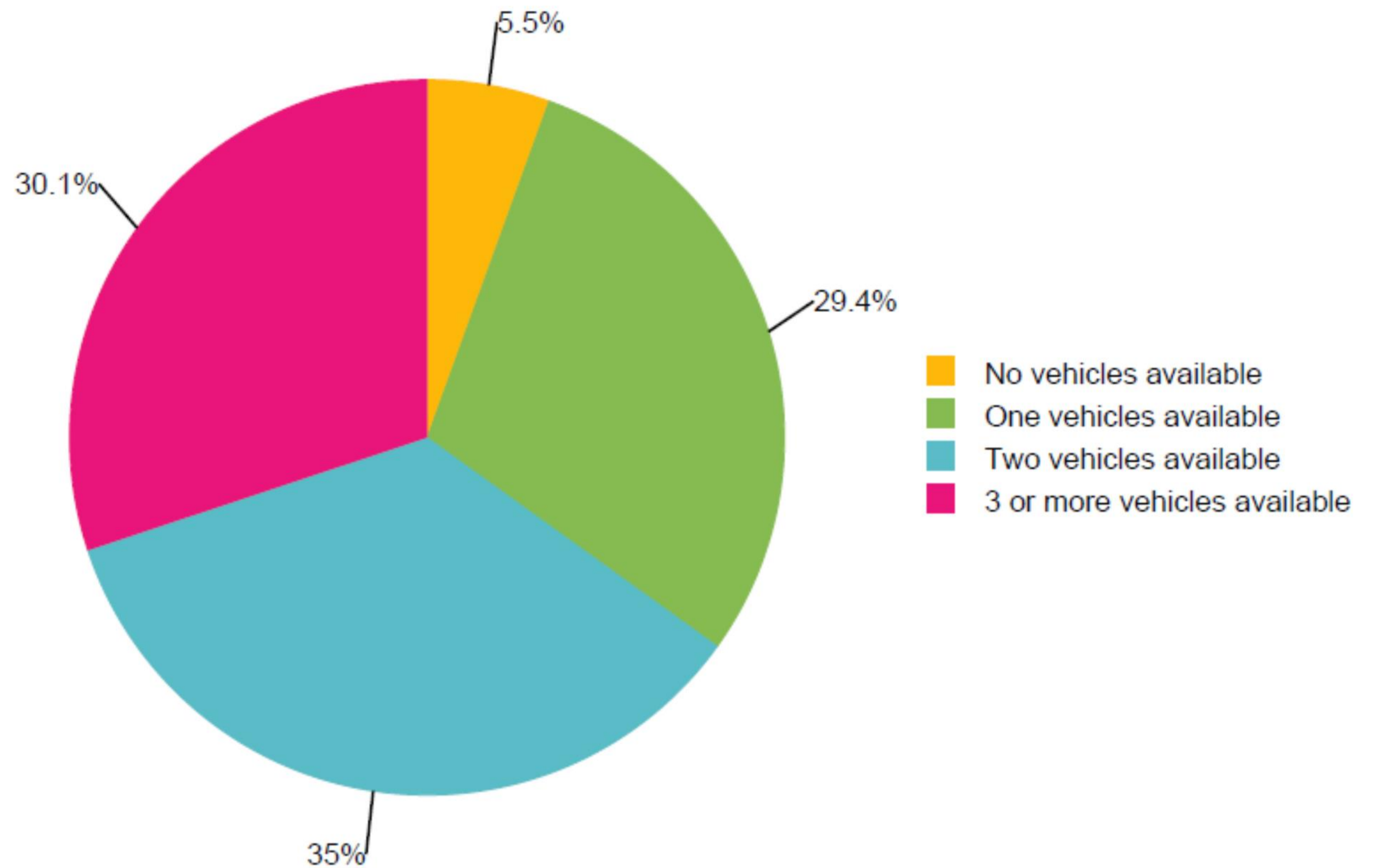
Housing		
Name	Total	Percent
Total Housing Units	95,657	N/A
1, detached	65,379	68.3 %
1, attached	2,882	3.0 %
2 to 9	6,097	6.4 %
10 or more	4,573	4.8 %
Mobile Home	16,367	17.1 %
Boat, RV, van, etc.	358	0.4 %

Universe: Housing Units



Vehicles Available		
Name	Total	Percent
Total Occupied Housing Units	80,584	N/A
No vehicles available	4,459	5.5 %
One vehicles available	23,682	29.4 %
Two vehicles available	28,182	35.0 %
3 or more vehicles available	24,261	30.1 %

Universe: Occupied Housing Units



All demographic data courtesy Maricopa Association of Governments as of 4/11/2023

# ATTACHMENT D

## SEAGO REGION ONLINE RESOURCES





# ATTACHMENT E

## SEAGO REGION INTERCITY TRANSPORTATION PROVIDERS



## COCHISE COUNTY

Benson/Bisbee/Douglas/Sierra Vista/Hereford/Palominas

Provider Name: Cochise Connection

Phone Number: 520.417.7400

Address: Douglas Visitor Center, 345 16th Street, Douglas AZ 85607

Website: <https://www.douglasaz.gov/399/Cochise-Connection>

Service Information: Service is provided 6 days a week to/from Douglas, Bisbee, Palominas, Hereford, and Sierra Vista, The bus is wheelchair accessible. Schedules are available online at <https://www.douglasaz.gov/399/Cochise-Connection>. Schedules are also available at the Douglas Visitor Center, Bisbee City Hall, and Vista Transit Center.

Benson/Willcox

Provider Name: Amtrak (Sunset Limited)

Phone Number: 1.800.USA.RAIL

Address: Benson Visitor Center, 249 E 4Th St Benson, AZ 85602

Website:

[www.amtrak.com/servlet/Satellite?pagename=am/AM\\_Snippet\\_C/IBRoutes&Route=Sunset%20Limited](http://www.amtrak.com/servlet/Satellite?pagename=am/AM_Snippet_C/IBRoutes&Route=Sunset%20Limited)

Service Information: Westbound service is provided 3 days a week (Tuesday/Thursday/Sunday) from Benson through Tucson to Los Angeles. Eastbound service is provided 3 days a week (Monday /Wednesday/Saturday) from Benson through El Paso to New Orleans. The train schedule is available at:

[www.amtrak.com/ccurl/762/581/Sunset-Limited-Schedule-031217.pdf](http://www.amtrak.com/ccurl/762/581/Sunset-Limited-Schedule-031217.pdf).

Douglas

Provider Name: Transporte Direct Shuttle

Phone Number: 602.272.5555

Address: 231 E 1st St, Douglas, AZ 85607

Website: [www.transportedirecto.info](http://www.transportedirecto.info)

Service Information: Service is provided 7 days a week from Douglas to Tucson and Phoenix. Shuttles depart every hour from 7:00am to 6:00pm. Vehicles are not wheelchair accessible.

Provider Name: Sergio's Shuttle

Phone Number: 520.805.0555

Website: None

Service Information: Service is provided 7 days a week from Douglas to Tucson and Phoenix. Shuttles depart every two hours from 9:00am to 6:00pm. Vehicles are not wheelchair accessible.

Provider Name: Arizona Department of Corrections

Phone Number: 520.364.7521

Address: 6911 N Bdi Blvd, Douglas, AZ 85607

Website: <https://corrections.az.gov/prisons>

Service Information: This is a van pool program that is strictly for Correctional Officers that work at the Douglas Prison Complex. Vans are provided for the Day Shift, Swing Shift, and the Mids Shift. These vans go from Sierra Vista to Bisbee to Douglas Prison Complex daily.

Sierra Vista

Provider Name: Huachuca Shuttle

Phone Number: 520.439-0439

Address: 3987 Fiscus Loop, Sierra Vista, AZ 85635

Website: [www.huachucashuttle.com/](http://www.huachucashuttle.com/)

Service Information: Service is provided on a reservation basis. Shuttle service is provided from Sierra Vista to the Tucson Airport. Vehicles are not wheelchair accessible.

Provider Name: Slick Shuttle Service

Phone Number: 520.458.1888

Address: 4750 East highway 90, Sierra Vista, AZ 85635

Website: [www.slicksshuttleservice.com](http://www.slicksshuttleservice.com)

Service Information: Service is provided on a reservation basis. Shuttle service is provided from Sierra Vista to the Tucson Airport. Vehicles are not wheelchair accessible.

Willcox

Provider Name: Volunteer Interfaith Caregiver Program (VICaP)

Phone Number: 520.459.8146

Address: 2600 E. Wilcox Drive, Sierra Vista, AZ 85635

Website: [www.vicapsv.org](http://www.vicapsv.org)

Service Information: VICaP travels to Safford from Willcox 3 days a week (Monday, Wednesday and Friday) for dialysis treatment. They will also provide rides for medical, dental, and shopping for those in need

## GRAHAM AND GREENLEE COUNTIES

### Safford-Thatcher

Provider Name: Greyhound

Phone Number: 1.800.231.2222

Address: 3775 W Main St., Thatcher, AZ

Website: [www.greyhound.com](http://www.greyhound.com)

Service Information: Service is provided 7 days a week from Thatcher to El Paso and from Thatcher to Phoenix. The bus departs to Phoenix at 10:45am. The bus departs to El Paso at 11:30pm. This route also serves Bylas at 297 E. US Highway 70 and Duncan at 221 US Highway 70. The bus is wheelchair accessible.

### San Carlos

Provider Name: San Carlos Apache Nnee Bich'oo Nii Public Transit

Phone Number: 928.475.5011

Address: PO Box 871, Peridot, AZ 85542

Website: [www.transitunlimited.org/Nnee Bich'E2%80%99o Nii Transit](http://www.transitunlimited.org/Nnee_Bich%E2%80%99oo_Nii_Transit) (Schedule)

Service Information: Service is provided Monday through Friday. The bus departs San Carlos to Safford at

6:45am, 10:55am, and 4:45pm. The bus departs Safford to Sana Carlos at 8:15am, 1:25pm, and 6:30pm. This route also serves Bylas, Fort Thomas, Pima, and Thatcher. Please see website for times and bus stop locations.

The bus is wheelchair accessible.

## SANTA CRUZ COUNTY

### Nogales

Provider Name: Arison Shuttles, LLC

Phone Number: 520.287.6059

Address: 30 N Terrace Ave., Nogales, AZ 85621

Website: <https://www.arisonshuttles.com/>

Service Information: Services are provided to your residence in Tucson or Phoenix. Shuttles depart from Nogales to Tucson every ½ hr. and from Nogales to Phoenix every 45 min.

Vehicles are not wheelchair accessible.

Provider Name: Natty's Nogales Shuttle Service

Phone Number: 520.287.8888

Address: 286 W Mix, Nogales, AZ 85621

Website: [http://nattysshuttle.com/?page\\_id=735](http://nattysshuttle.com/?page_id=735)

Service Information: Service is provided on a reservation basis. Shuttle service is provided from Nogales to the Tucson Airport, to your residence or Shuttle location. Vehicles are not wheelchair accessible.

Provider Name: Shuttle Premier

Phone Number: 520.980-6719

Address: 49 N. Terrace Ave., Nogales, AZ 85621

Website: <http://www.shuttlepremier.com/>

Service Information: Services are provided to your residence in Tucson. Shuttles depart from Nogales to Tucson every ½ hr. They are also pick-up in Rio Rico Tubac, Green Valley and Sahuarita. Vehicles are not wheelchair accessible. Groups can be taken if reserved in advance.

Provider Name: TAP Royal

Phone Number: 520.287.9060

Address: 621 N Grand Ave D, Nogales, AZ 85621

Website: [www.taproyal.com/](http://www.taproyal.com/)

Service Information: Service is provided 7 days a week from Nogales to Tucson/Phoenix and provides connections to Las Vegas and Los Angeles from its Phoenix Transit Center

## Region Intercity Service Needs & Priorities

1. Intercity Bus Service that connects the Douglas and Bisbee FTA Section 5311 bus systems to the Sierra Vista (Vista Transit) FTA Section 5307 bus system.
2. Intercity Bus Service that connects the Sierra Vista (Vista Transit) FTA Section 5307 bus system to the National Intercity Bus System (Greyhound) in Benson, Arizona.
3. Intercity Bus Service that connects the City of Nogales to the National Intercity Bus System (Greyhound/TAP Royal) in Tucson, Arizona.
4. Intercity Bus Service that connects the City of Tombstone to Bisbee, Benson, and the National Intercity Bus System (Greyhound) in Benson, Arizona