



# Thomas Salomon



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## ABOUT ME

Started as a Specialist at the Apple Store in Danbury, CT. I'm seeking a new role where I can leverage my skills and achievements to create memorable experiences that showcase the benefits of Apple products and services.

Avid listener, highly versatile, teamworker, fast learner, technologically proficient, positive, multi-tasking, flexible, curious and eager to acquire more knowledge to be a better resource everyday.

My main goal is to create meaningful as well as fruitful exchanges. Assess efficiently, exceed expectations, provide assistance, deliver custom and complete experiences while representing the company together with its values.

## LANGUAGES

FRENCH

ENGLISH

GERMAN

SPANISH

## EXPERIENCE

### Specialist

Apple - Danbury, CT - USA

August 2022 - Present

- Approach/Engage/Understand customers complex situations.
- Provide personalized creative solutions according to their needs.
- Proactively demonstrate our products/services and their benefits.
- Listen to, ask for and give support/feedback to team-members.
- Exceed expectations and drive competitive results.
- Seek new ways to improve efficiency and share them with my peers.

- Lead Business in Q2 2023 in intros as well as revenue.
- Constant focus on preserving visual standards and aesthetics.
- Participation & Collaboration in Leadership Meetings and all store areas.
- Perpetually searching for new approaches in terms of services adoption.
- Piloted Connect & Personalize and promoted its benefits to compeers.

### Electrician Apprentice

Bonistall Electrical Contracting - Harrison, NY - USA

June 2022 - September 2022

- Troubleshoot uncover roots of electrical issues.
- Evaluate and create special resolutions for specific situations.

### Night Receptionist

Ibis Hotel Colmar Center - Colmar, France

September 2019 - June 2021

- Provide welcoming and enjoyable experiences.
- Maintains a positive attitude and manage conflicts in different languages.

### Courier / Medical Samples Deliveries

Biogroup LCD - Colmar, France

May 2019 - August 2019

- Analysed routes and figured out ways to speed up deliveries.
- Delivered samples in a timely manner.

### Coordinator of Student Services

EF International - Tarrytown, NY - USA

February 2018 - September 2018

- Create a motivating and fun working environment.
- Collaborate on different activities with different departments.

## EDUCATION

### Coursera Courses

- Swift 5 iOS Application Developer

- IBM Cybersecurity Analyst

January 2023 - Present

### Lycée (Specialized High School) Lazare de Schwendi

Science, Technology, Industrial, & Sustainable Energies

Technological Innovations & Eco-Conception Specialty

September 2014 - July 2017

## INTERESTS



Arts & Design



Learning Languages



Help & Volunteer



Problem Solving & Technology