

Cover Letter

Dear Hiring Manager,

I am writing to express my interest in the Pro position at the Apple Store. I have been a loyal customer and fan of Apple products for over 14 years. I started as a Specialist in August 2022 and I am now seeking a new role where I can leverage my skills and achievements, and share my passion and expertise with others.

As a Pro, I will be able to provide excellent customer service, technical support, and product demonstrations to Apple Store visitors. I have extensive knowledge of Apple products and software, including MacBooks, iPhones, iPads, AirPods, Apple Watch, iCloud, iTunes, and more. I am also familiar with troubleshooting common issues and resolving them quickly and effectively in a creative way.

I have developed strong communication, resilience, drive for results, and problem-solving skills. I have experience working with diverse customers and clients, understanding their needs and preferences, and recommending the best solutions for them. I have also received positive feedback for my friendly, professional, and enthusiastic attitude as well as my resourcefulness.

I am eager to learn more about Apple's products and services, as well as the company's culture and values. I believe that working at the Apple Store has been and keeps being a rewarding and fulfilling opportunity for me to grow personally and professionally. I am available to work flexible hours, including weekends and holidays.

Thank you for your consideration of my application. I would love to discuss this position further with you in an interview. Please contact me at your earliest convenience.

Sincerely
Thomas Salomon.