



ADDENDUM TO BID DOCUMENTS

SOLICITATION RFP No. B-17-36 False Alarm Monitoring & Billing Services

ADDENDUM No. 4 BID OPENING DATE 03/03/17 at 2:00 PM EST TODAY'S DATE 2/22/2017

To All Bidders:

This addendum is issued to modify the previously issued bid documents and/or given for informational purposes, and is hereby made a part of the bid documents. Please attach this addendum to the documents in your possession and acknowledge receipt of this addendum in the space provided on the bid form.

Clarifications

- The updated deadline for receipt of requests for information is 12:00 pm Noon EST on Thursday, Feb. 23, 2017.
- Final addenda, as applicable, will be issued no later than 12:00 pm Noon EST on Tuesday, Feb. 28, 2017.

Questions (26 of 26)

Answers are in **bold type**.

1. What was the total amount of false alarm fees that should have been levied, was levied, and collected respectively in each of the 5 years from 2012 through 2016?
False Alarms billed: \$627,925; False Alarms collected \$500,997.00
2. What is the expected number of false alarms on a monthly basis for each service for the 5 years of this contract?
Not available
3. It is noted that the Town of Davie (TOD) currently uses the Cry Wolf system provided by the Public Safety Corporation (PSC) of Bonita Springs, FL. Cry Wolf software may be utilized in any of 3 ways stated on its web-site as 1) Outsourced where PSC manages the TOD program, 2) On demand allowing TOD to implement it as a cloud-based program, and 3) installed on your database server. In which way is it currently being utilized?
Broward County (BSO)
4. How many Gigabytes of user and false alarm event data are contained in the existing database?
Not available
5. By what means is false alarm event data information currently being transferred from the TOD, or Broward County, police and fire department computer aid dispatch systems to Cry Wolf?
TOD alarm administrator/ personnel provided access to Cry Wolf website
6. Currently is the false alarm event data transfer initiated by TOD, or Broward county computer systems, or retrieved by Cry Wolf?
False alarm data is retrieved by Cry Wolf

7. When do transfers occur (e.g.- daily)?
Broward County (BSO)
8. What specific information fields are transferred, what are their field maximum character lengths and the specific data field types?
Broward County (BSO)
9. What file type (e.g.- .csv) and format is being used for file containing the information transferred?
Broward County (BSO)
10. If .csv is not utilized can it be?
Not available
11. Which data fields need to be encrypted?
Not available
12. Can timely contact information be provided for a TOD computer systems engineer with whom technical details can be discussed?
Not available
13. If software other than Cry Wolf what user and event data historical information will be transferred by TOD or by public Safety Corporation (to seamlessly migrate to any proposed different software system).
Not available
14. Can timely contact information and authorization be provided to discuss possible migration issue details with Public Safety Corporation?
Upon TOD final determination of vendor
15. Is it acceptable to attach a VPN accessible data server to the TOD computer network to serve as a intersystem data transfer buffer for false alarm event data information provided by the TOD dispatch servers?
Not available
16. Is it acceptable to attach a VPN accessible data server to the TOD computer network (to ensure remote data backup is not stored outside the US and TOD has control of its data)?
Not available
17. Is it acceptable to use a web-based server for the system or must it reside on local hardware?
Not available
18. If a web-based server is employed, does TOD have preferred vendors, and if so can timely contact information and authorization be provided to discuss possible utilization issue details.
Upon TOD final determination of vendor.

Additional clarifications from the previous round of inquiries in Addendum No. 2:

19. How much did the Town pay the current vendor in both Fiscal Year **2014?** **\$46,985.07**
For Fiscal Year **2015?** **\$57,423.50**
For Fiscal Year **2016?** **\$52,638.20**

- 20. How many **new permits** were issued in Fiscal Year **2014**? **1,414**
 For Fiscal Year **2015**? **1,251**
 For Fiscal Year **2016**? **1,181**
Total Accounts/Current: 21,762= Residential 16,229 Commercial: 5533
 Please break out by Police and Fire. **Not available due to dual permits.**

- 21. What was the amount billed for new permits for Fiscal Year **2014**? **\$8,125.00**
 For Fiscal Year **2015**? **\$8,425.00**
 For Fiscal Year **2016**? **\$6,925.00**
 Please break out by Police and Fire: **Not available due to dual permits.**

- 22. How many renewal permits were issued for Fiscal Year **2014**? **1,288**
 For Fiscal Year **2015**? **1,317**
 For Fiscal Year **2016**? **1,301**

- 23. What were the total number of False Alarms for Fiscal Year **2014**? **4961**
 For Fiscal Year **2015**? **4,867**
 For Fiscal Year **2016**? **4,696**
 Please break out by Police and Fire: **N/A**

- 24. What were the total number of permits issued for alarms in 2016? **21,762.00**
 What was the dollar amount collected for these? **\$33,475.00**

- 25. What were the total number of Police Alarms in 2016? **4,361**
 What was the total dollar amount charged for these alarms? **\$171,400.00**
 What was the total dollar amount collected for these alarms? **\$130,050.00**

- 26. What were the total number of Fire Alarms in 2016? **335**
 What was the total dollar amount charged for these alarms? **\$39,750.00**
 What was the total dollar amount collected for these alarms? **\$31,575.00**

Reviewed by:



Purchasing Manager
Purchasing Division

Acknowledge Addendum No. 2 below:

Acknowledge Addendum No. 4 below:

Acknowledged by:

Contractor

Authorized Representative (<i>Printed</i>)

Title

Signature

Date

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Contractor

Authorized Representative (<i>Printed</i>)

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Signature

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